

FREELANCER SURVEY 2019

THE FREELANCERMAP MARKET STUDY

FINANCIALS, INDEPENDENCE,
DEMOGRAPHICS, TRENDS



FOREWORD

External know-how, fewer personnel bottlenecks and higher productivity in a short period of time – working with freelancers will bring enormous advantages for companies in 2019 and in the future.

At times of a shortage in skilled workers, freelancers play an extremely important role – this makes it all the more important to scrutinize freelancing background and trends more closely.

1,645 participants completed our survey in full, and answered questions about their working situation, income development, challenges, and in general on the evolution of the IT market.

We would like to thank all participants and hope you enjoy reading the study.

- The Freelancermap Team



“ *In 2019 freelancers are extremely satisfied with their field of activity. Positive forecasts for hourly rates and workload promise an attractive development in the market.* ”

Thomas Maas | CEO freelancermap GmbH



AGENDA

FINANCIALS

4 - 14

Rates, gross income, job satisfaction, workload, gender pay gap

INDEPENDENT WORK

15 - 45

Challenges, benefits, disadvantages, time working on projects, situation compared to full-time employment

DEMOGRAPHICS

46 - 55

Countries, differences in income, educational background, specialization, fields, companies size

PLANS AND DEVELOPMENT

56 - 65

Forecasts, market development, order situation



FINANCIALS

AVERAGE HOURLY RATE 2019

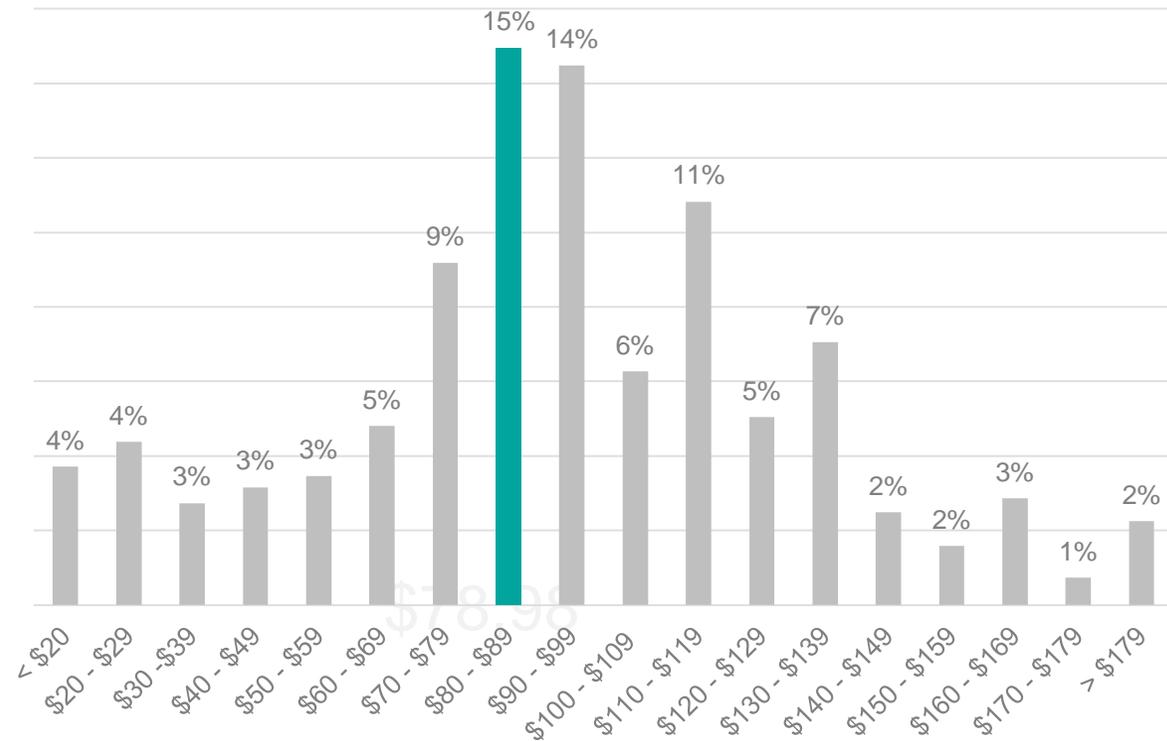
What is your hourly rate in USD? (VAT not included)

HOURLY
RATE:

\$93.24/hr.

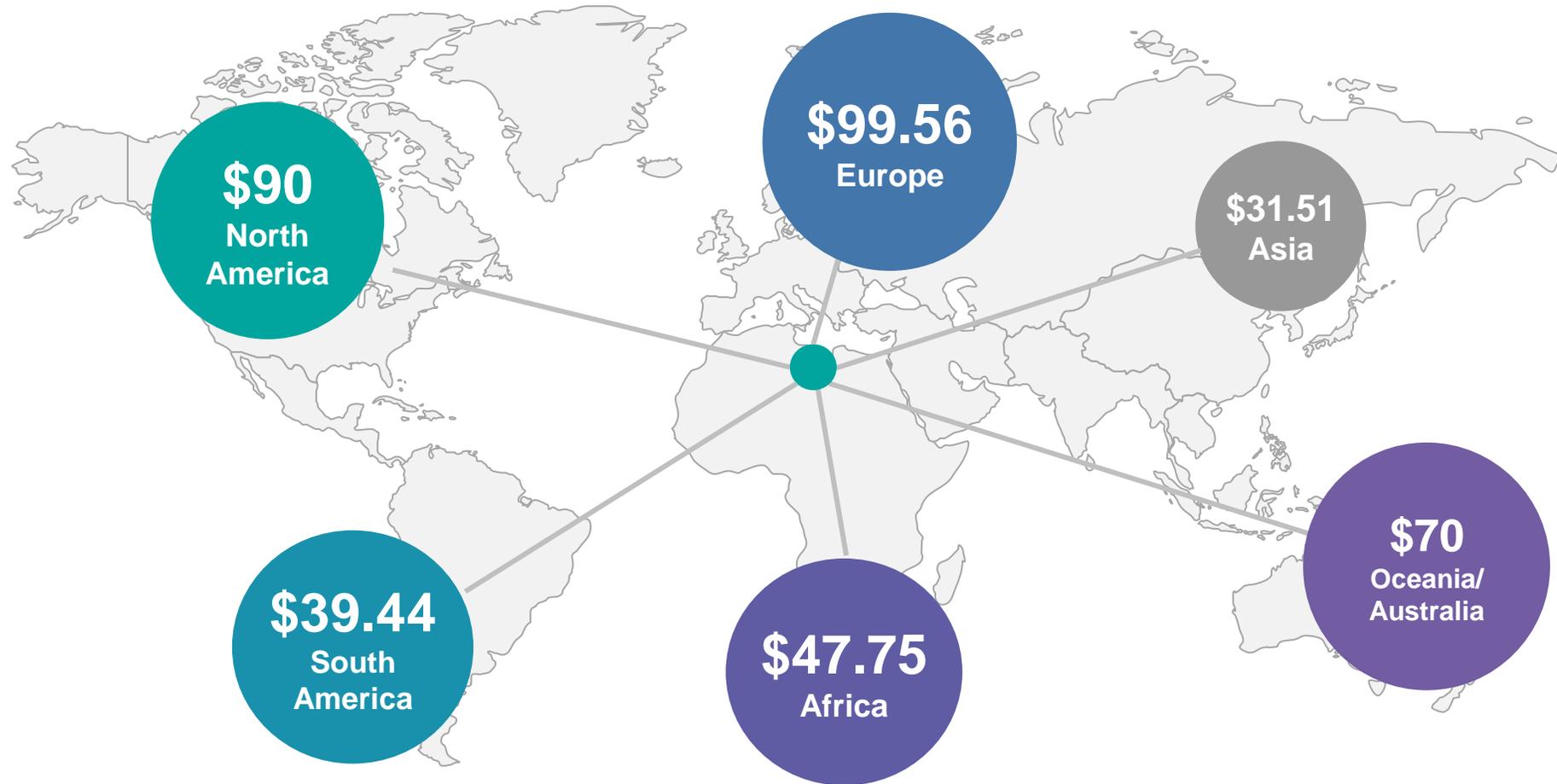
2019 study reported an average hourly rate of **\$93.24**.

The majority of freelancers (**55.72%**) charge between **\$70 and \$119** per hour.



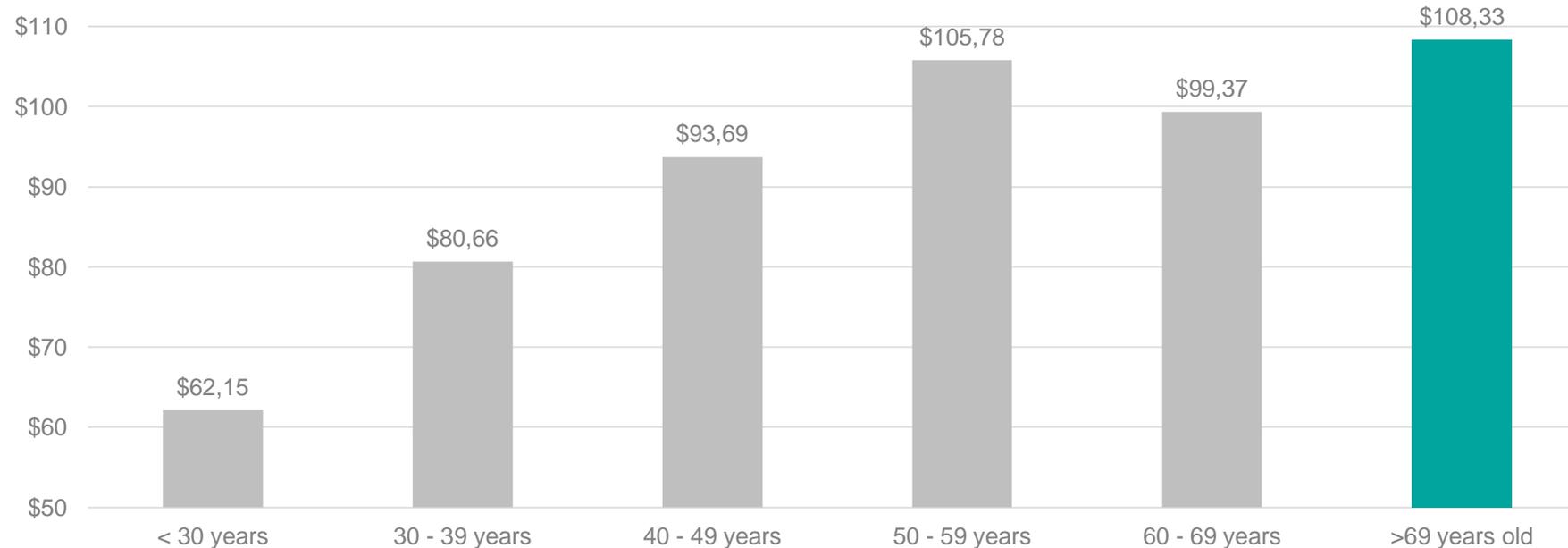
HOURLY RATES BY CONTINENT

Which continents have the highest hourly rates?



HOURLY RATES BY AGE

Hourly rates according to age

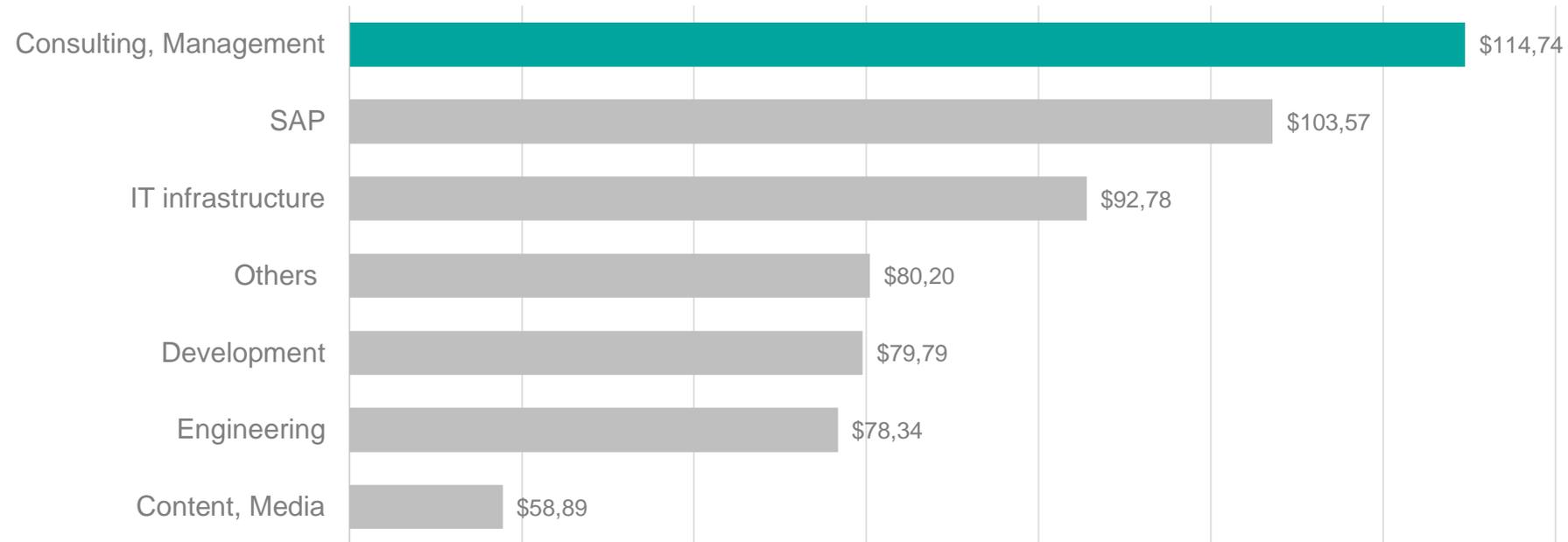


Freelancers **over 69 years** old charge the highest rates at **\$108.33**, followed by those between 50 and 59-year old who receive **\$105.78 / hr.**

The youngest freelancers (**under 30 years old**) receive the lowest rates with \$62.15 / hr. on average.

HOURLY RATES BY INDUSTRY

Hourly rates depending on the field of work

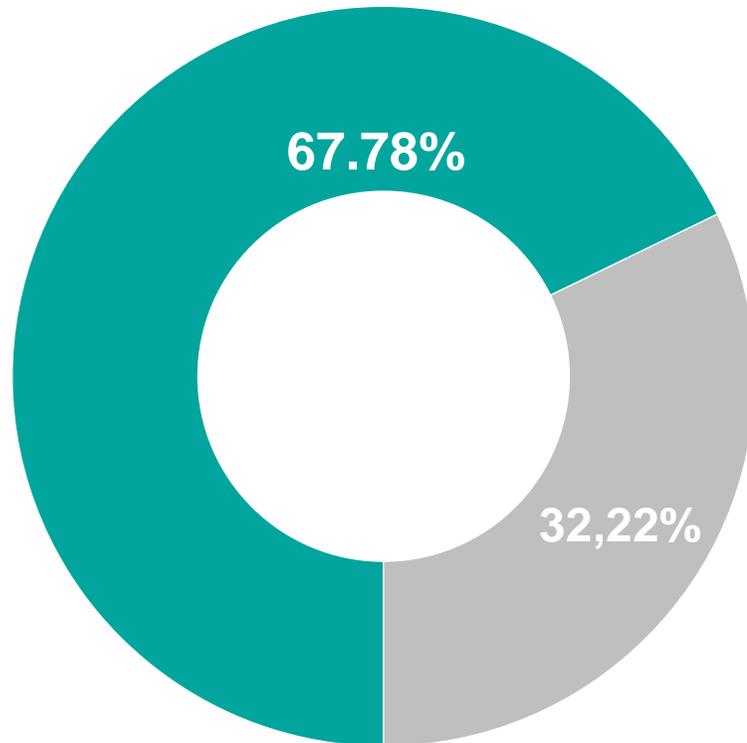


Freelancers providing **consulting services** earn the highest rates at **\$114.74/hr.**

SAP experts are charging \$103.57 per hour for their services. The lowest hourly rates are charged by freelancers working in the area of content and media.

INCOME SATISFACTION

Are you satisfied with your income?



■ Yes ■ No

YES

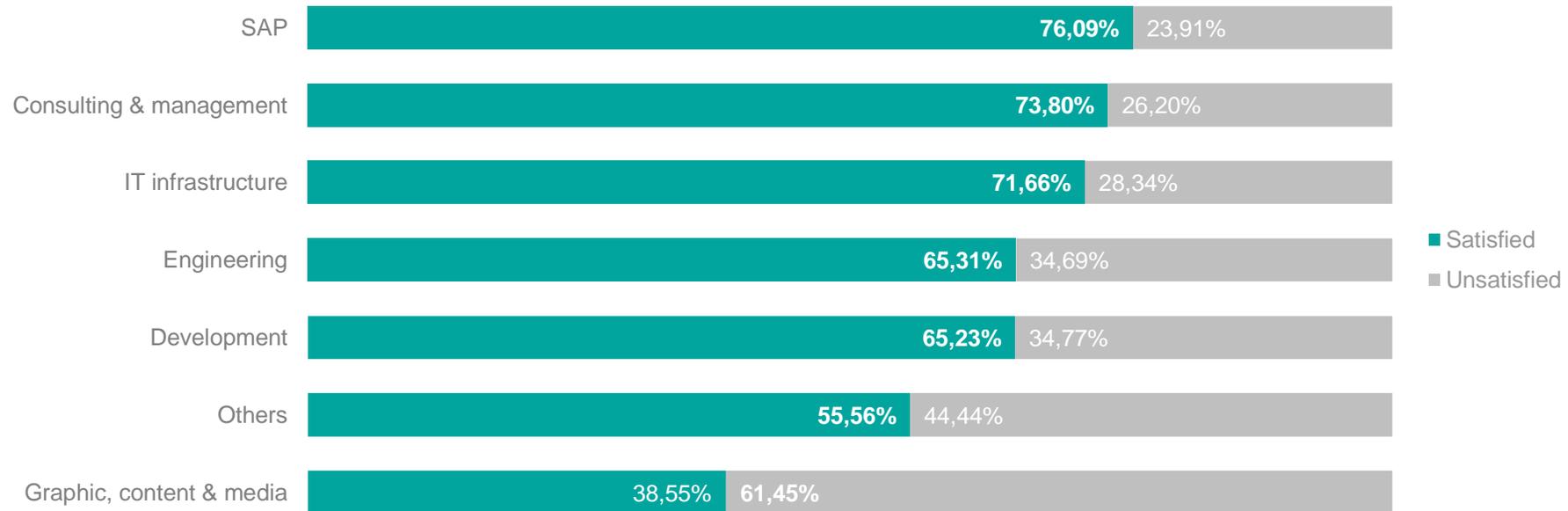
67.78 % of all participants claimed to be satisfied with his actual income.

NO

32.22 % of the freelancers surveyed claimed to be unhappy with their income.

INCOME SATISFACTION

by industry



+70% of freelancers working in SAP, consulting and IT infrastructure are happy with their income.

On the other hand, just 38.55% of freelancers working in content, media and graphics are currently satisfied.

HOURLY RATES WOMEN VS MEN

Is there a gender gap in the hourly rates for women and men?

WOMEN

\$81.90

The average hourly rate for female freelancers is thus \$12.83 lower than the hourly rate for male colleagues..

\$5,147 monthly income



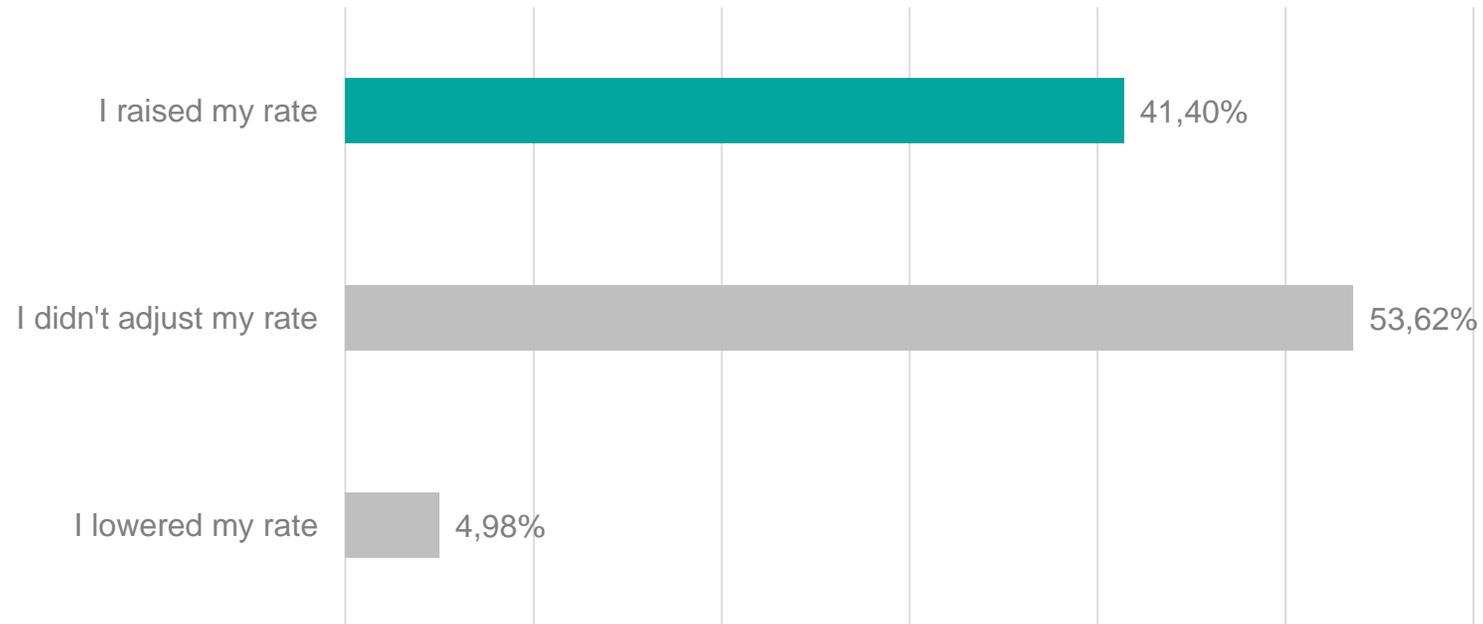
MEN

\$94.73

\$6,747 monthly income

HOURLY RATE DEVELOPMENT

How did your hourly rate changed in 2018?

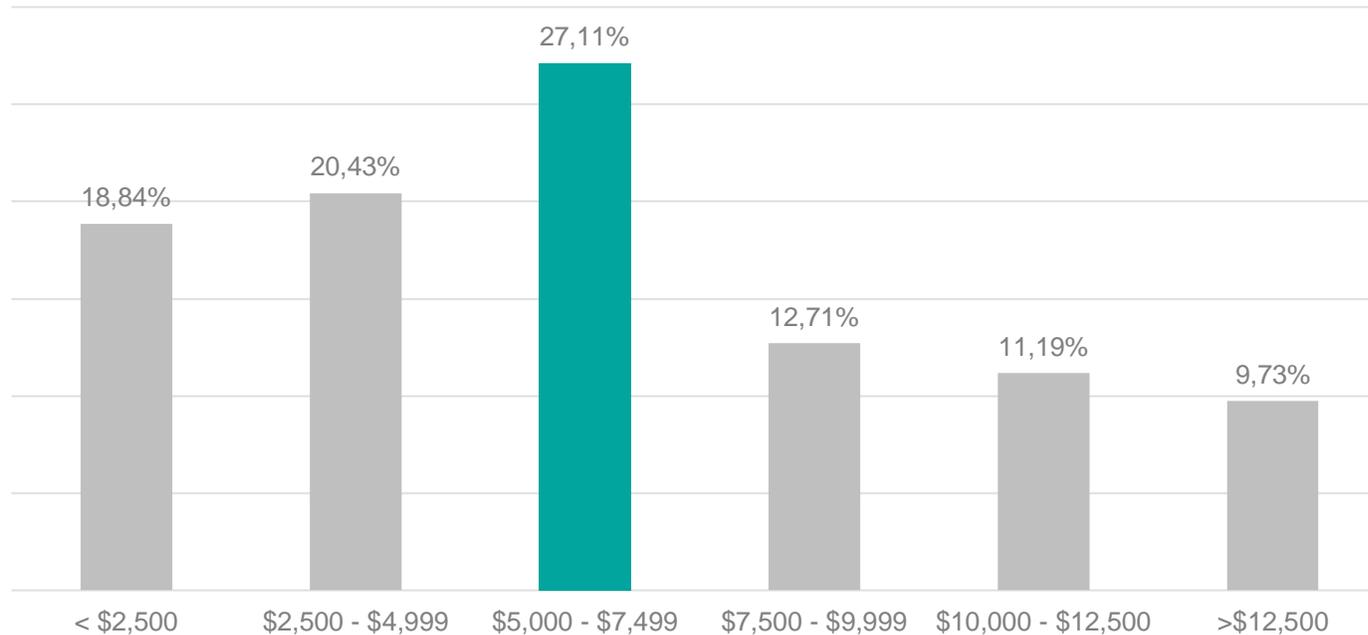


41.40% increased their hourly rate when compared to 2018.

The majority of freelancers (53.62%) didn't adjust their rates this year.

MONTHLY INCOME

On average, what is your monthly net freelance income?



Average
monthly income:

\$7,218

27.11% claim to have an average monthly income between \$5,000 and \$7,499.

Less than 10% indicated an average freelance income over \$12,500.

FINANCES

Key findings

HOURLY RATE 2019

\$93,24

INCOME SATISFACTION

67.78 %



MONTHLY INCOME

\$7.218

RATE BY GENDER



\$81.90



\$94.73



WORLDWIDE HOURLY RATES:

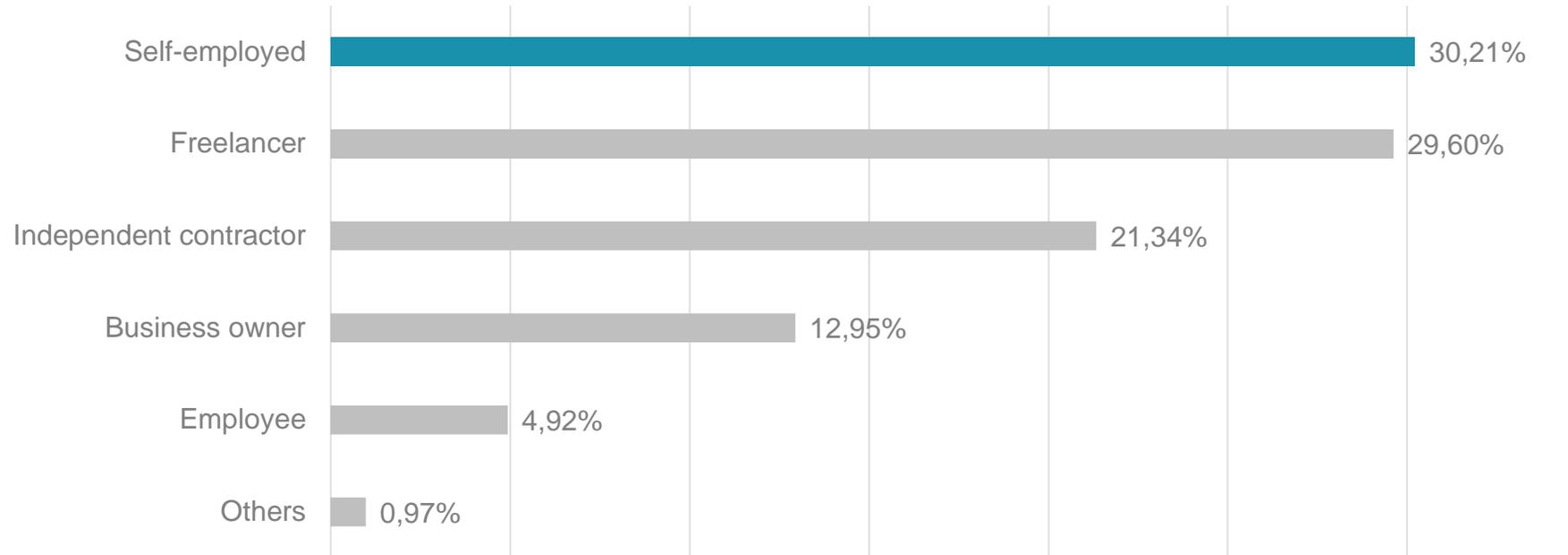
EUROPE	\$99.56
NORTH AMERICA	\$90
AUSTRALIA	\$70
AFRICA	\$47.75
SOUTH AMERICA	\$39.44
ASIA	\$31.51



INDEPENDENCE

DEFINITION

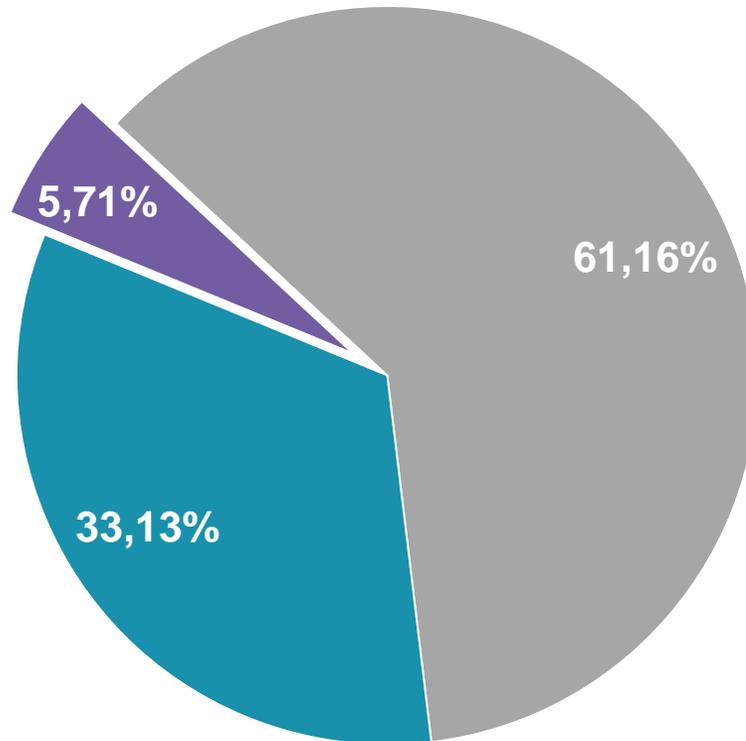
Which term do you most relate to?



30.21% of all participants said they define themselves as self-employed, followed by 29.60% of them who said they were freelancers.

FREELANCER TYPE

Which designation most likely applies to you?



■ Team player ■ Lone fighter ■ Others

TEAM PLAYER

61.16 % consider themselves as team players

LONE FIGHTER

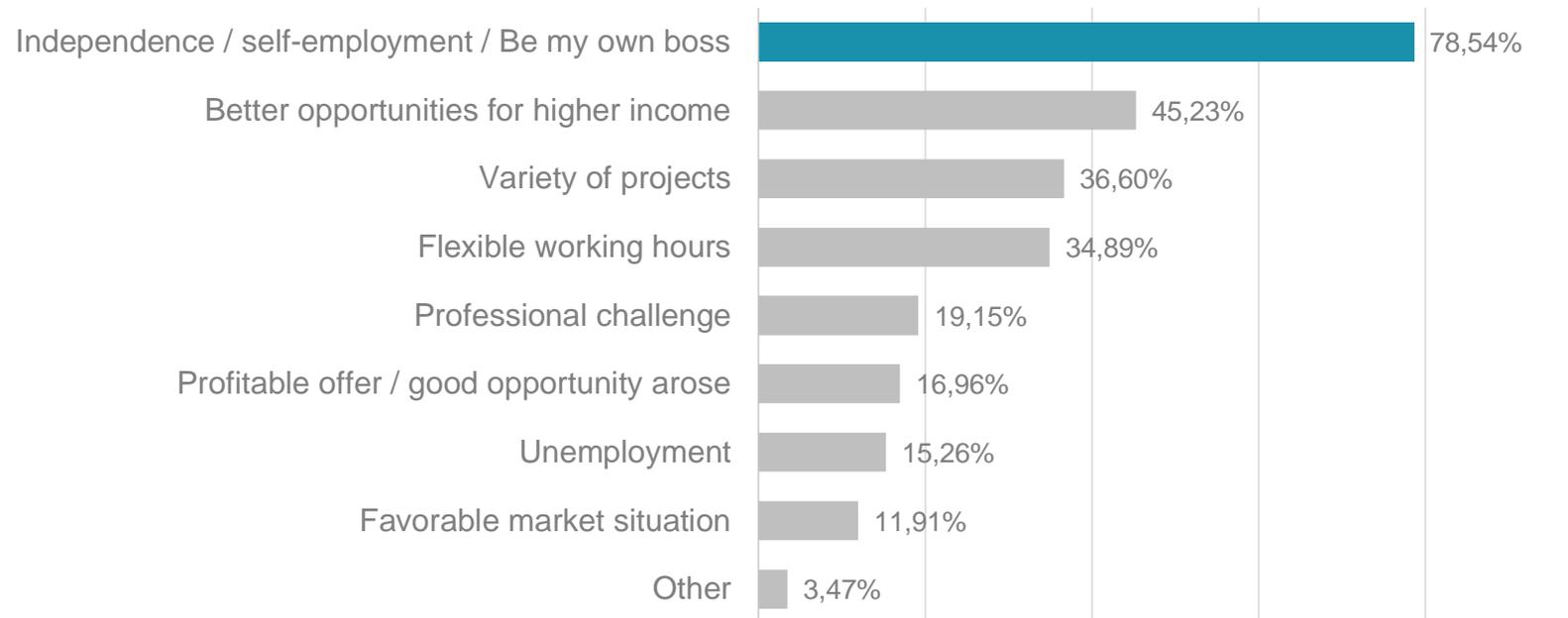
33.13 % say that they work better alone

AND THE OTHERS

5.71 % couldn't pick just one.

REASONS TO GO FREELANCE

What reasons made you decide to start freelancing?

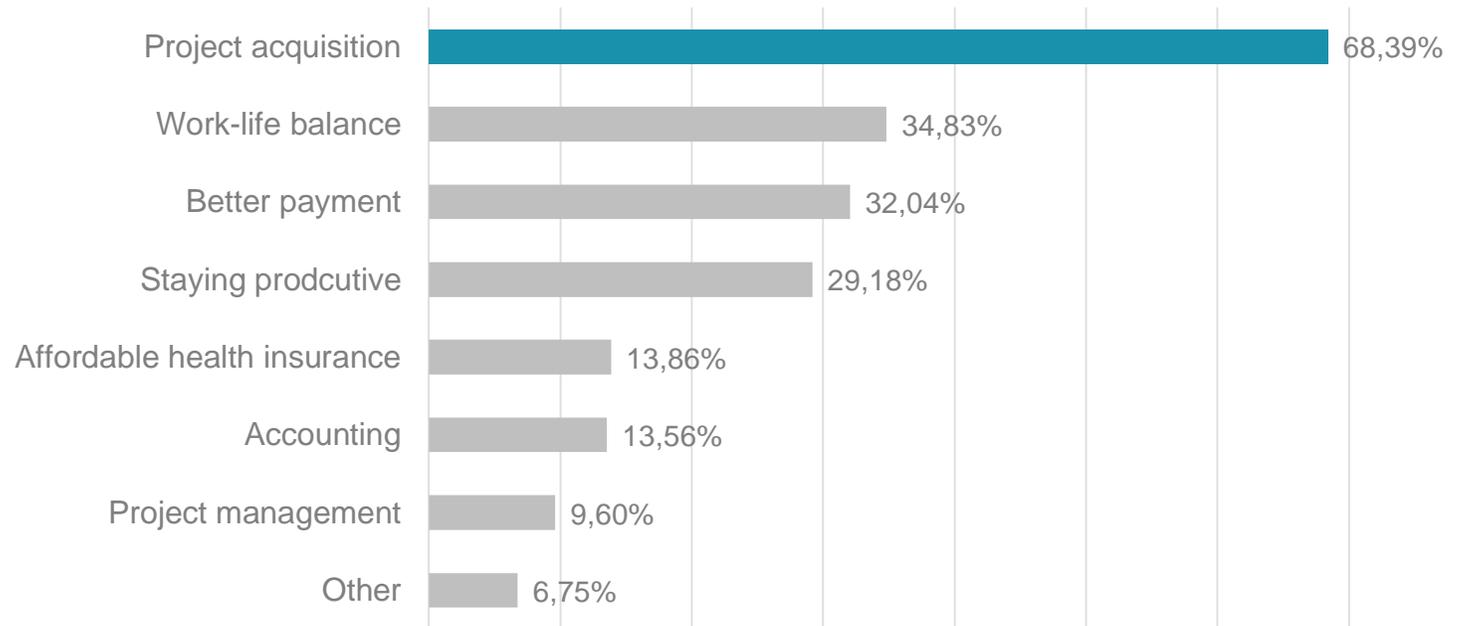


78.54% chose the opportunity to be their own boss as the reason for making the leap.

Better opportunities for getting a **higher income** was voted by **45.23%**. 15.26% mentioned that being unemployed was the reason to freelance but the majority started freelancing by choice.

FREELANCE CHALLENGES

What, in your opinion, are the 3 biggest challenges freelancers face?

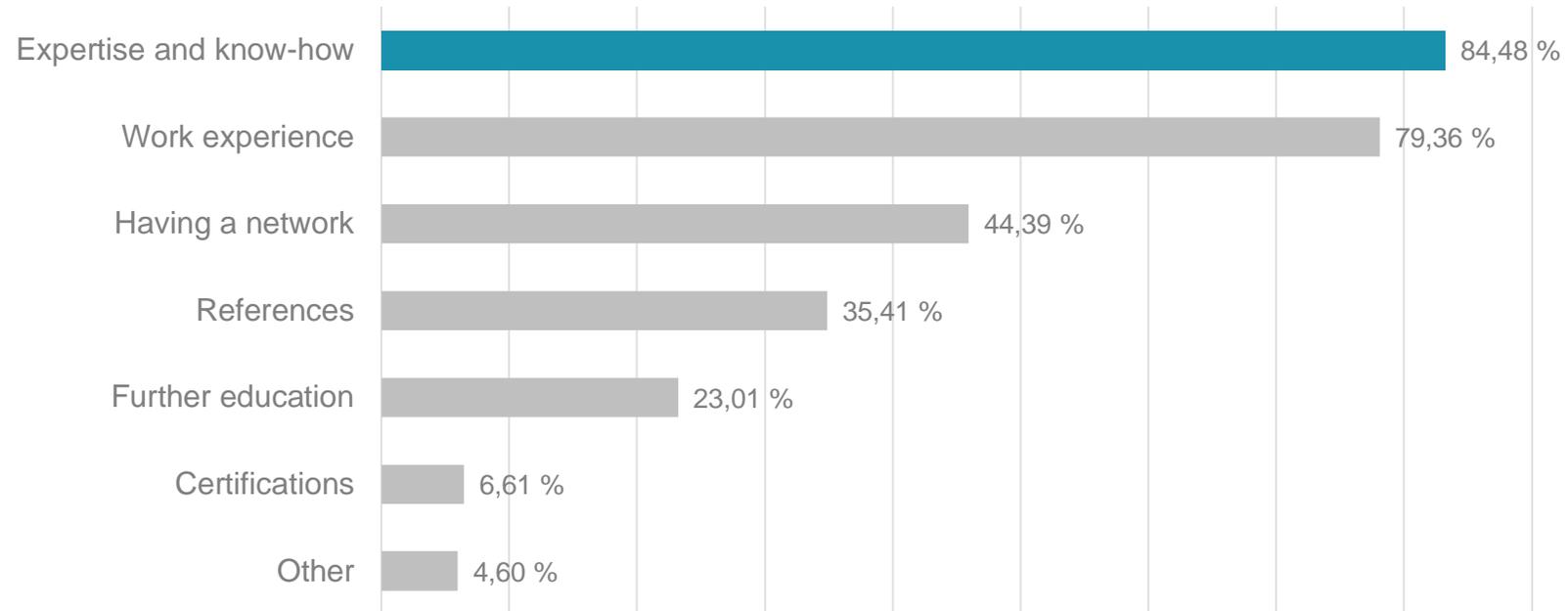


68.39% agreed that finding new projects was the biggest challenge for freelancers.

Mastering the work-life balance was the second biggest challenge (34.83%), followed shortly by getting better payment (32.04%). Other struggles included staying up-to-date on trends, and time management.

SUCCESS AS A FREELANCER

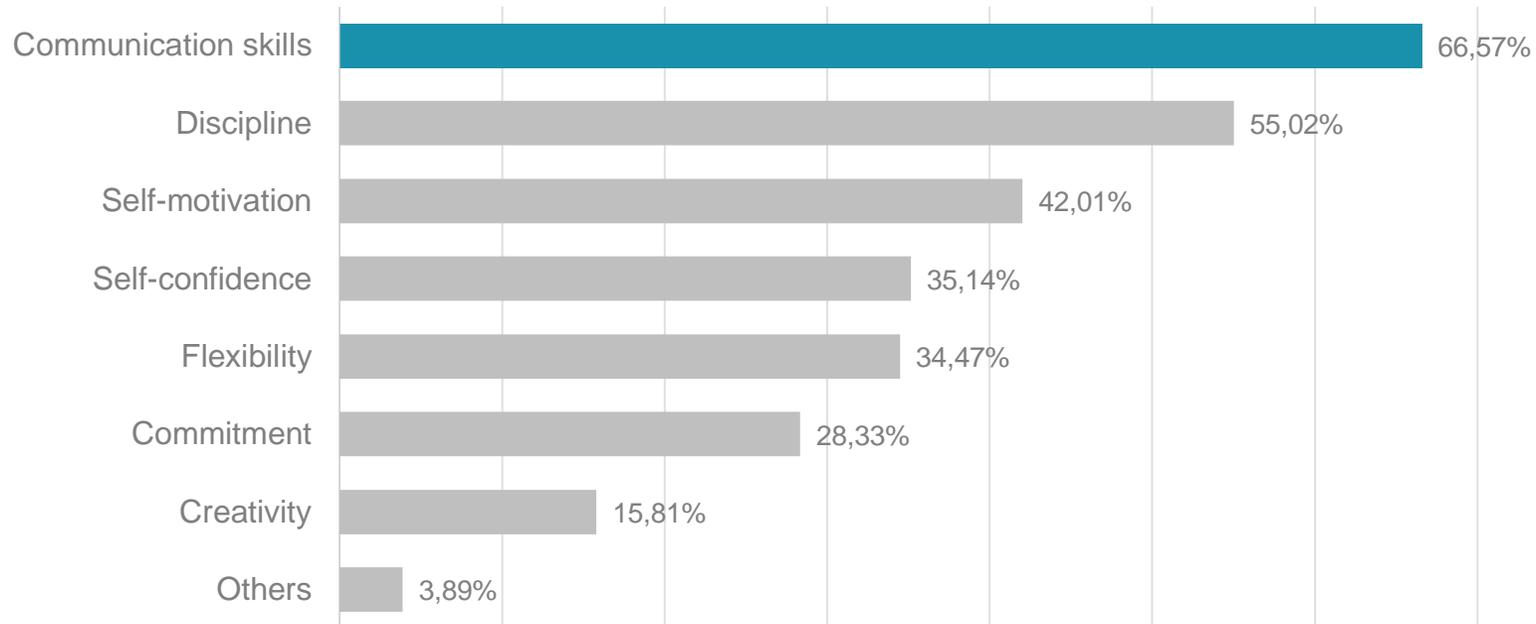
What is particularly important for freelancers to be successful?



84.48% agreed that the most important thing to succeed as a freelancer is to have the expertise and know-how to complete the project. Having relevant work experience (79.39%) and a good network (44.39%) followed.

SOFT SKILLS FOR FREELANCERS

What are the most relevant soft skills for freelancers?

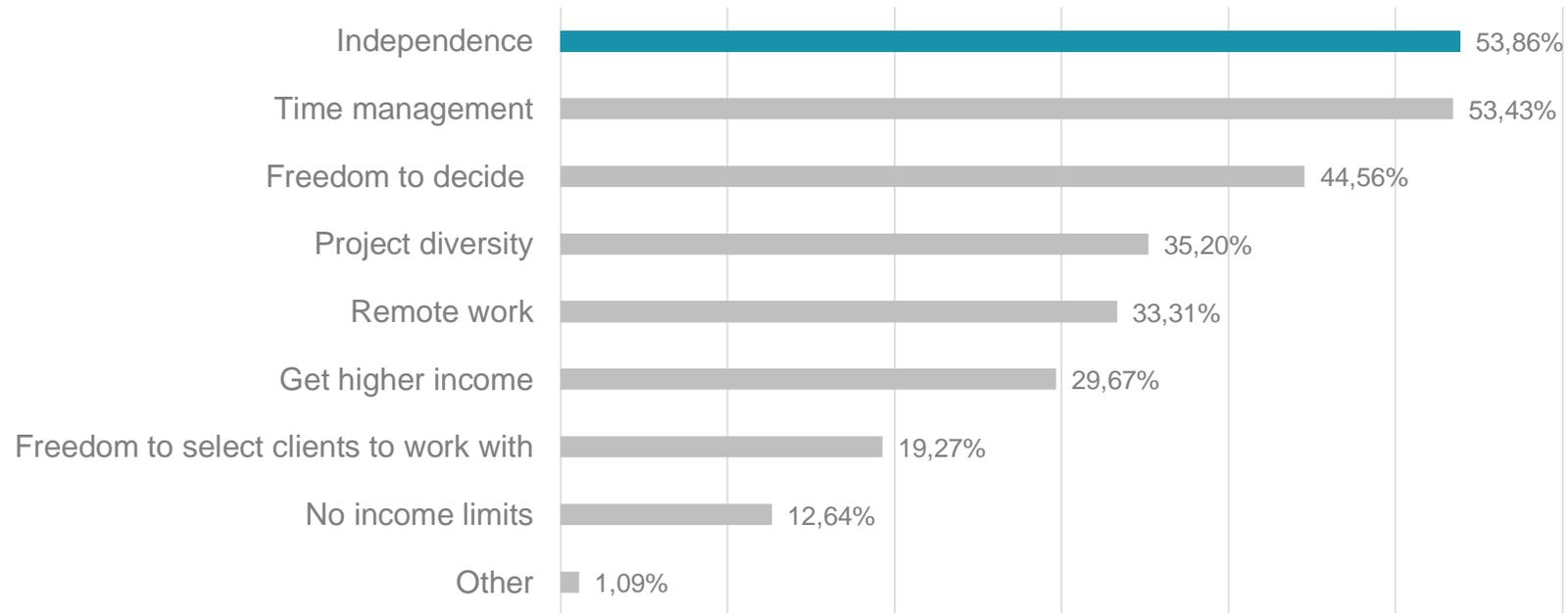


66.57% considered having great communication skills as the most relevant soft skill for freelancers.

Over half of the freelancers (55.02%) also noted discipline as one of the most important soft skills.

BENEFITS OF FREELANCING

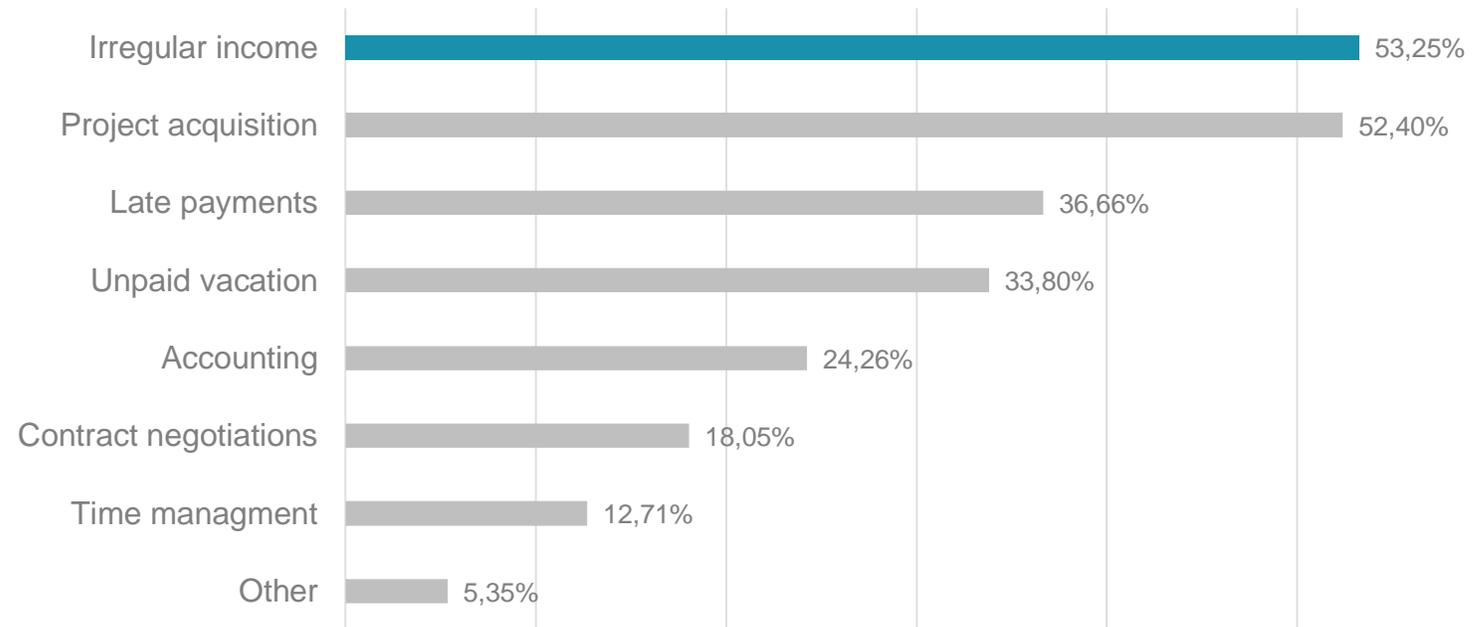
What are the main benefits of freelancing?



53.86% agreed that independence and freedom to decide about your working time are the main benefits of freelancing. Just 12.64% reported earning more money as one of the main benefits.

DISADVANTAGES OF FREELANCING

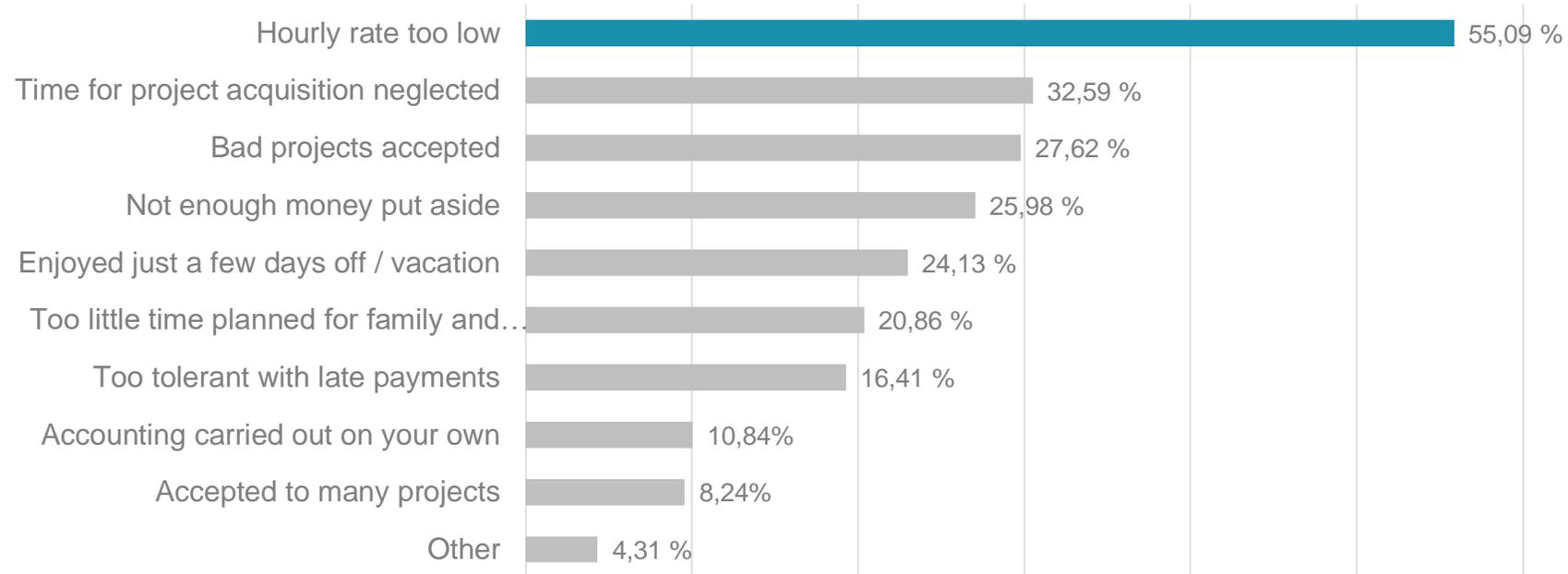
According to you, what are the main disadvantages of freelancing?



53.25% of freelancers reported fluctuating income as the main disadvantage, closely followed by project acquisition (52.40%). In the third place, late payments were cited by 36.66%.

FIRST MISTAKES AS FREELANCER

Which mistakes did you make more often at the beginning of your freelancer career?

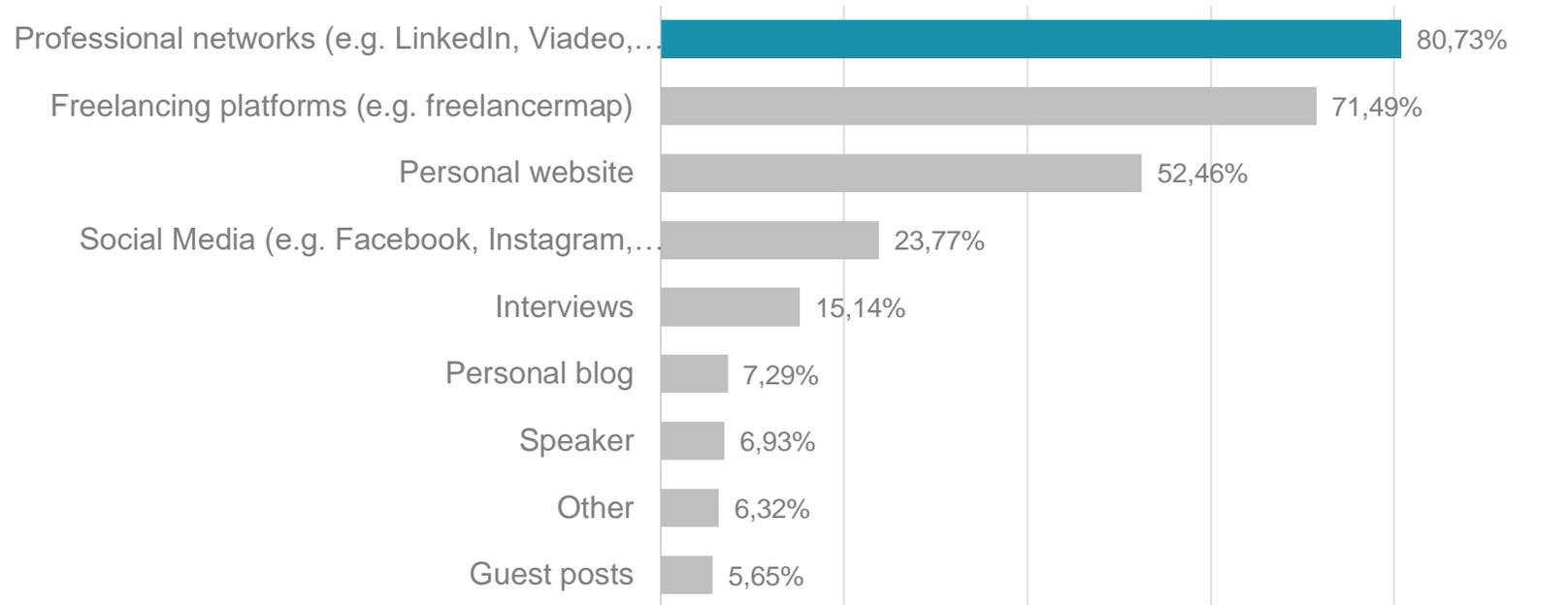


55.09% of freelancers cited *charging way too low rates at the beginning* as their main mistake.

32.59% said they neglected the time needed in project acquisition and 27.62% admitted to working on bad projects.

SELF-MARKETING

How do you market your freelancing services?

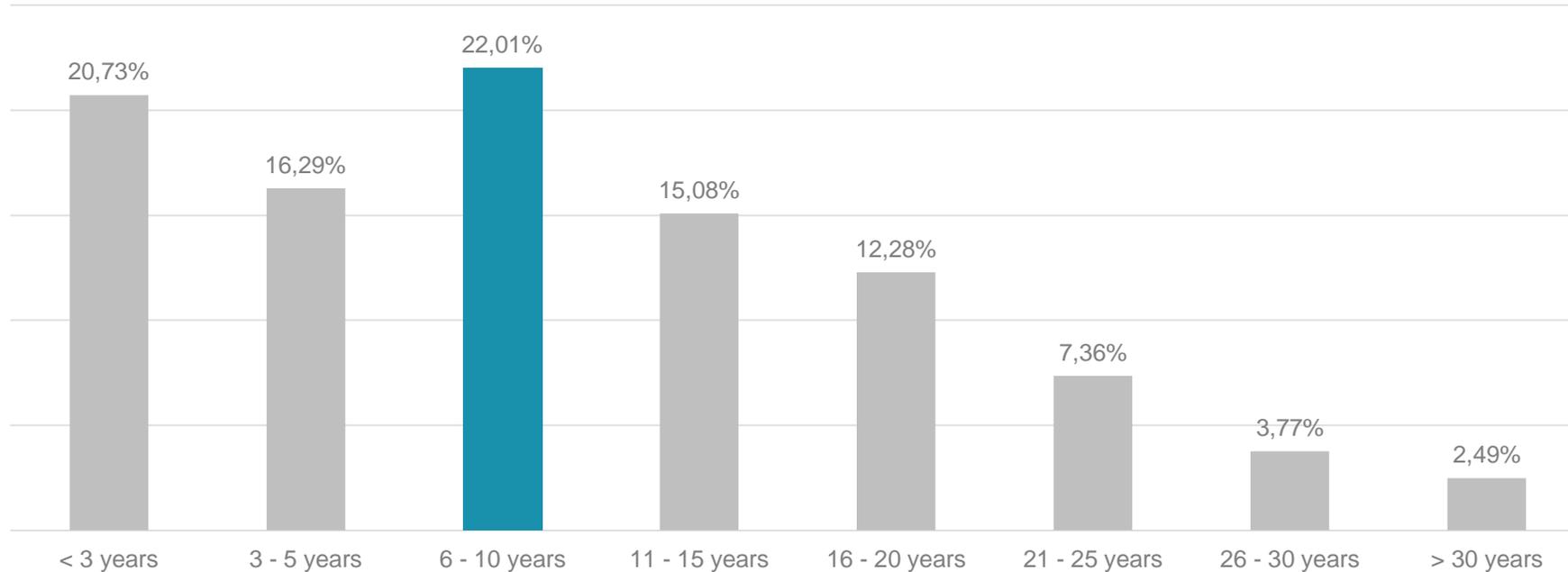


80.73% of freelancers said they use professional networks to market their services.

7 out of 10 surveyed freelancers use freelancing platforms such as freelancemap to offer their services and 1 out of 2 use their own website in their market strategy.

YEARS FREELANCING

How long have you been freelancing?

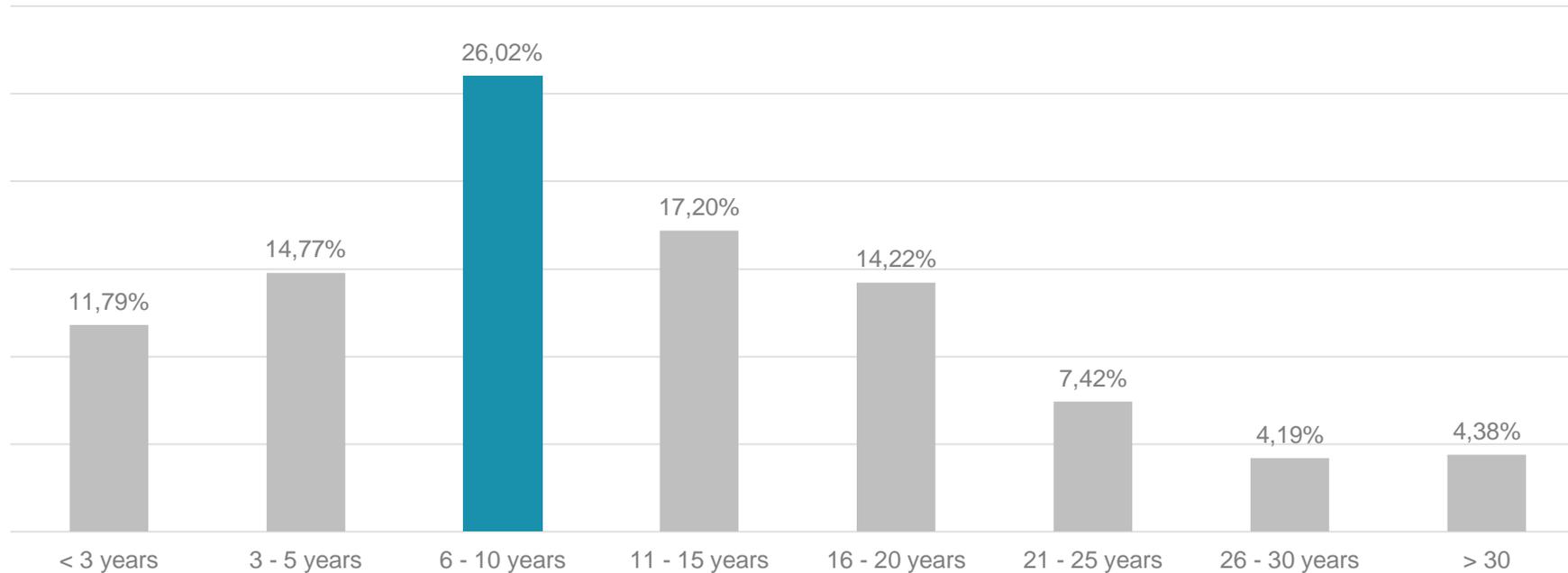


On average, participating freelancers have been freelancing for **10.51 years.**

37.02% of the freelancers have been freelancing for less than 6 years while 62.98% have been running their freelance business for 6 years or more.

WORKING EXPERIENCE

How many years of work experience did you collect before becoming a freelancer?

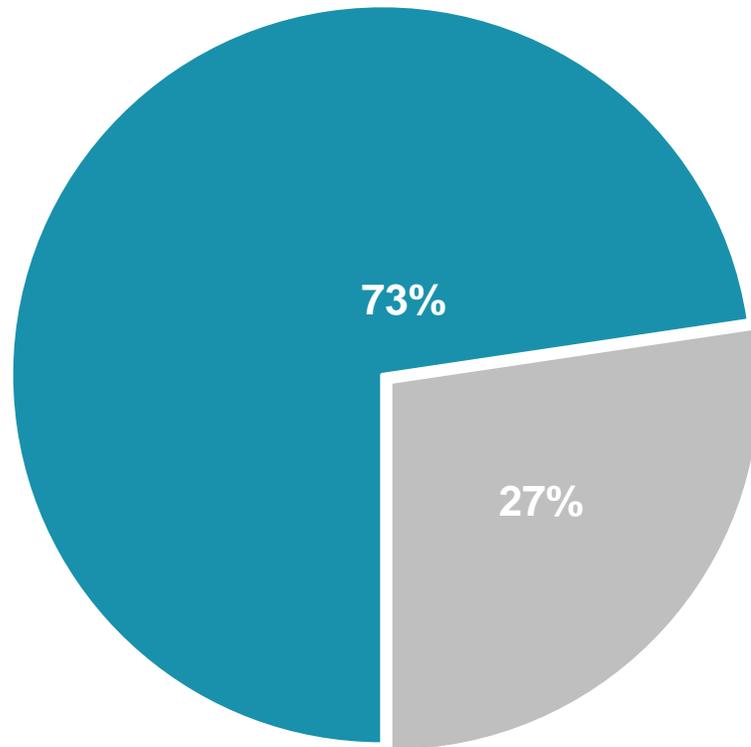


The freelancers had, on average, **12.29 years** of experience before making the transition to freelancing.

43.22% confirmed they had between 6 – 15 years of professional experience.

CURRENTLY WORKING

Are you currently working on a project?



■ On a project ■ Not on a project

YES

73% of freelancers were currently working on a project.

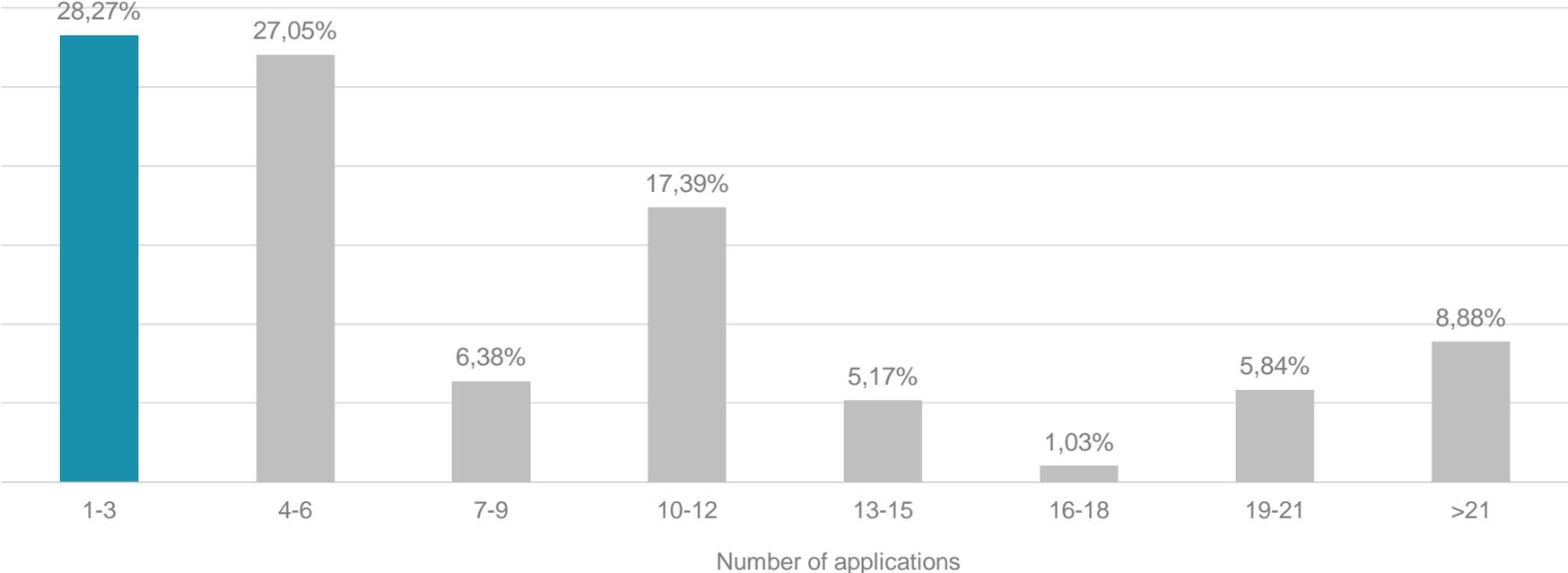
NO

27% confirmed they were not currently working on a project.

Main reasons: No interesting offers and/or they were waiting for the next project to start.

APPLICATIONS & PROPOSALS

On average, how many projects do you apply to before winning a contract?

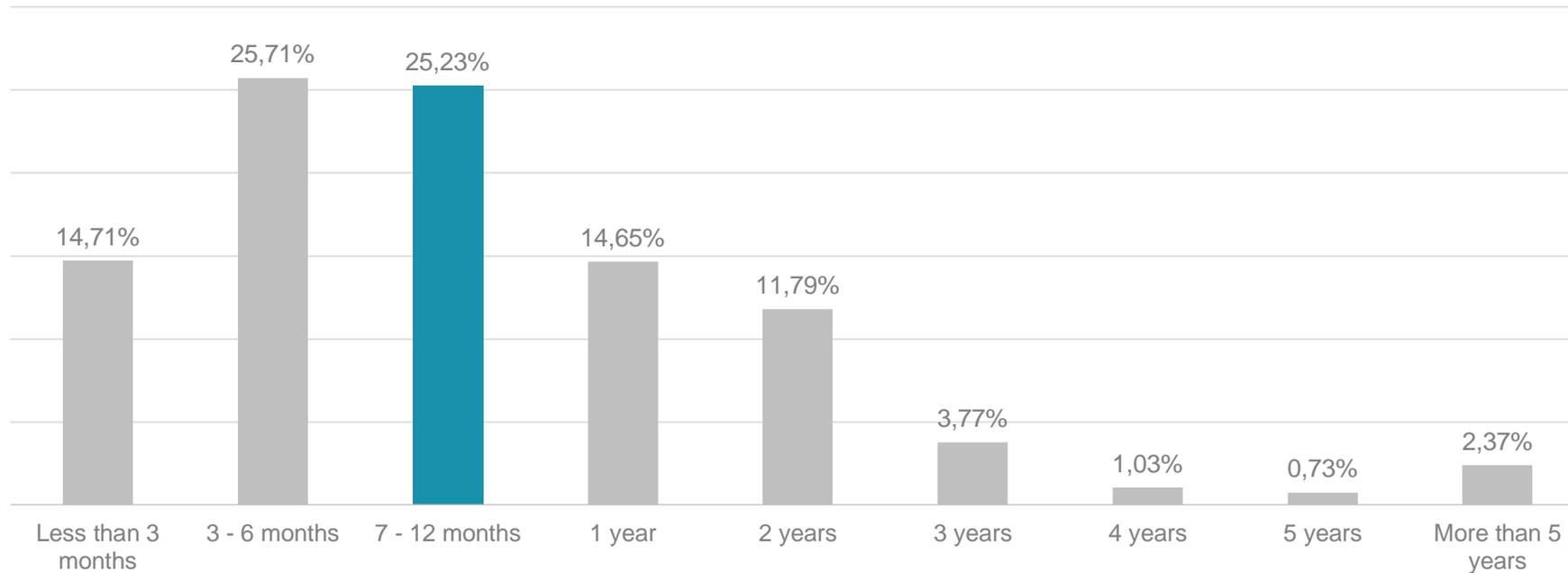


Up to 6 proposals are sent by 55.31% of freelancers before they win a contract.

On average, freelancers send 9.58 applications before they get a project.

TIME ON A PROJECT

On average, how long do you typically spend working on a project?

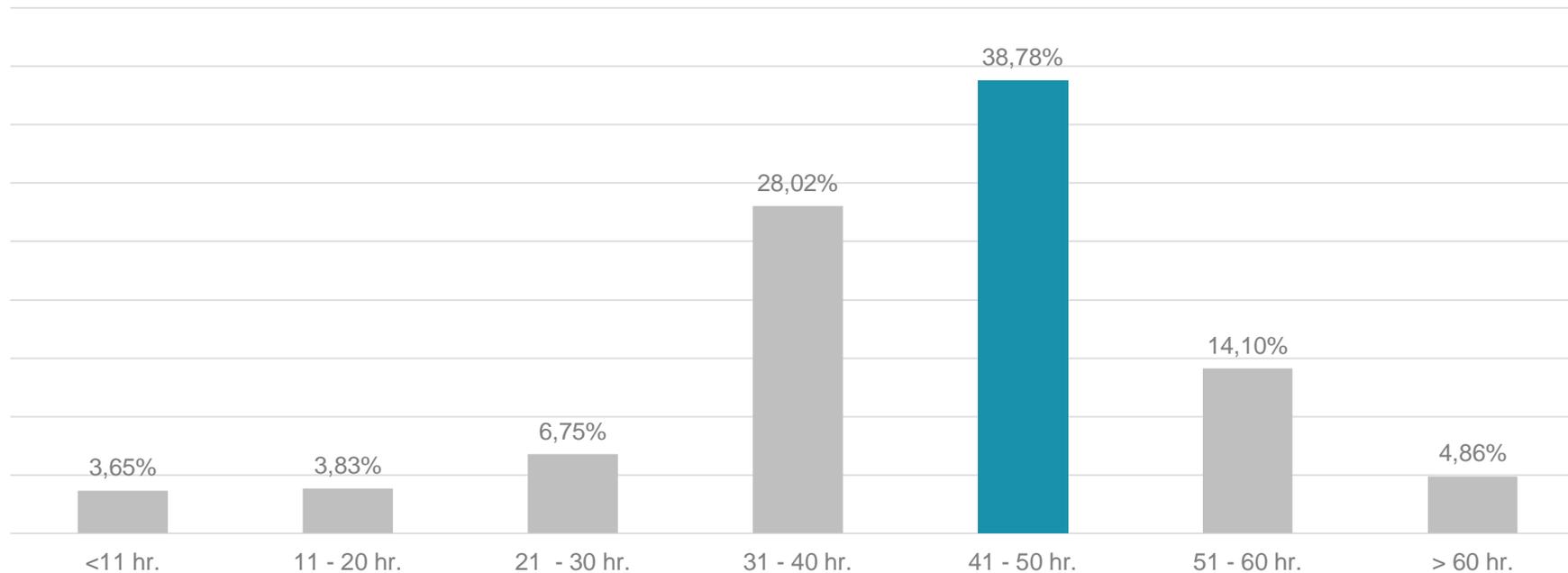


65.65% of freelancers tend to work on a project lasting up to 12 months.

Just 2.37% confirmed to working on the same project longer than 5 years.

WORKING HOURS

On average, how many hours do you work on your freelance business per week?

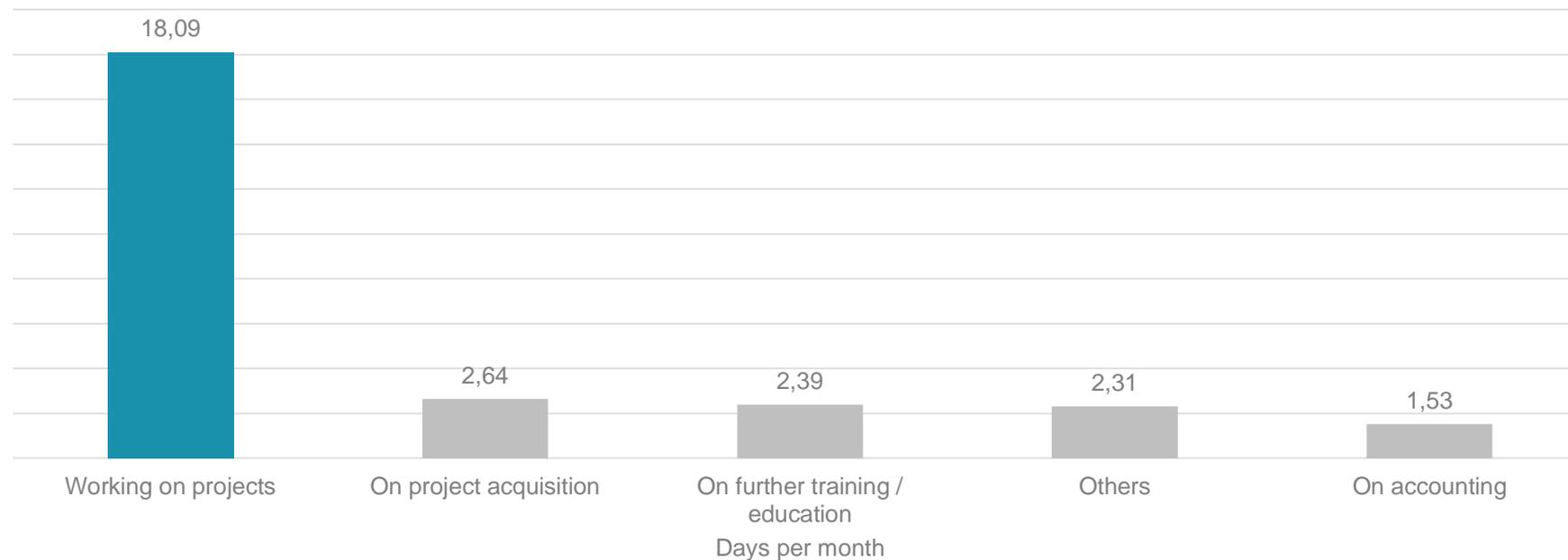


Freelancers are working on average **43.28 hr./week.**

38.78% of freelancers confirmed to be working between 41 and 50 hours per week. Just 4.86% said they work more than 60 hours a week.

MONTHLY TIME IN ACTIVITIES

On average, how many days per month do you spend on the following activities

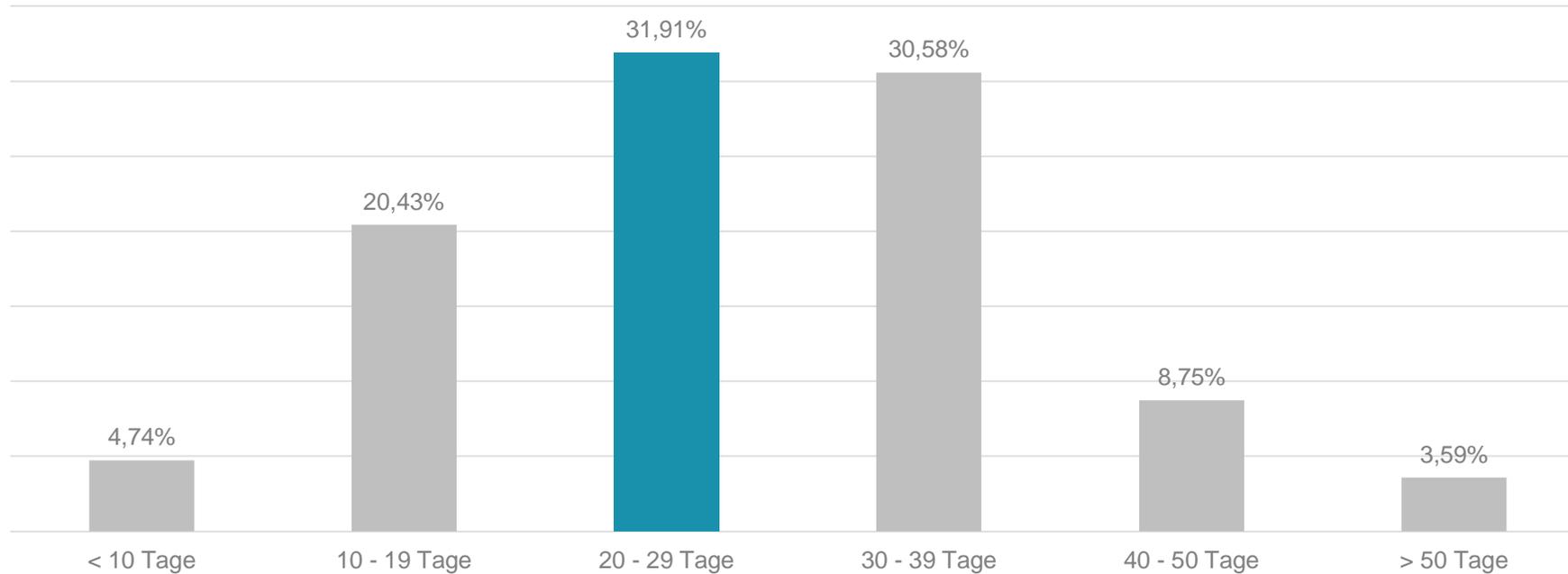


Freelancers spend on average of **18 days** per month working on projects.

Almost 3 days are allocated to win new projects. Around 2 days are invested in professional development.

VACATION

How many days of vacation do you take per year?

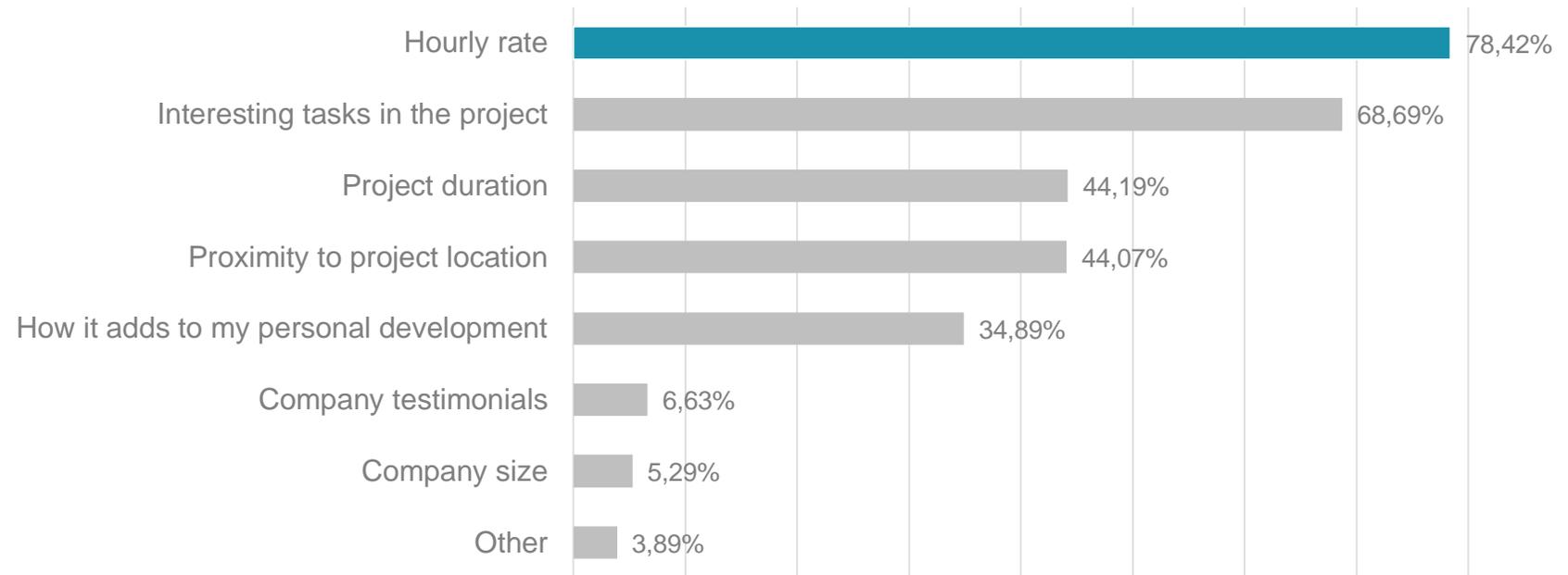


Freelancers take on average **25.45 days** off per year.

More than half of the freelancers (57.08%) enjoy less than 30 days of vacation per year.

ACCEPTING A PROJECT

What factors are specially important to you when accepting a project?

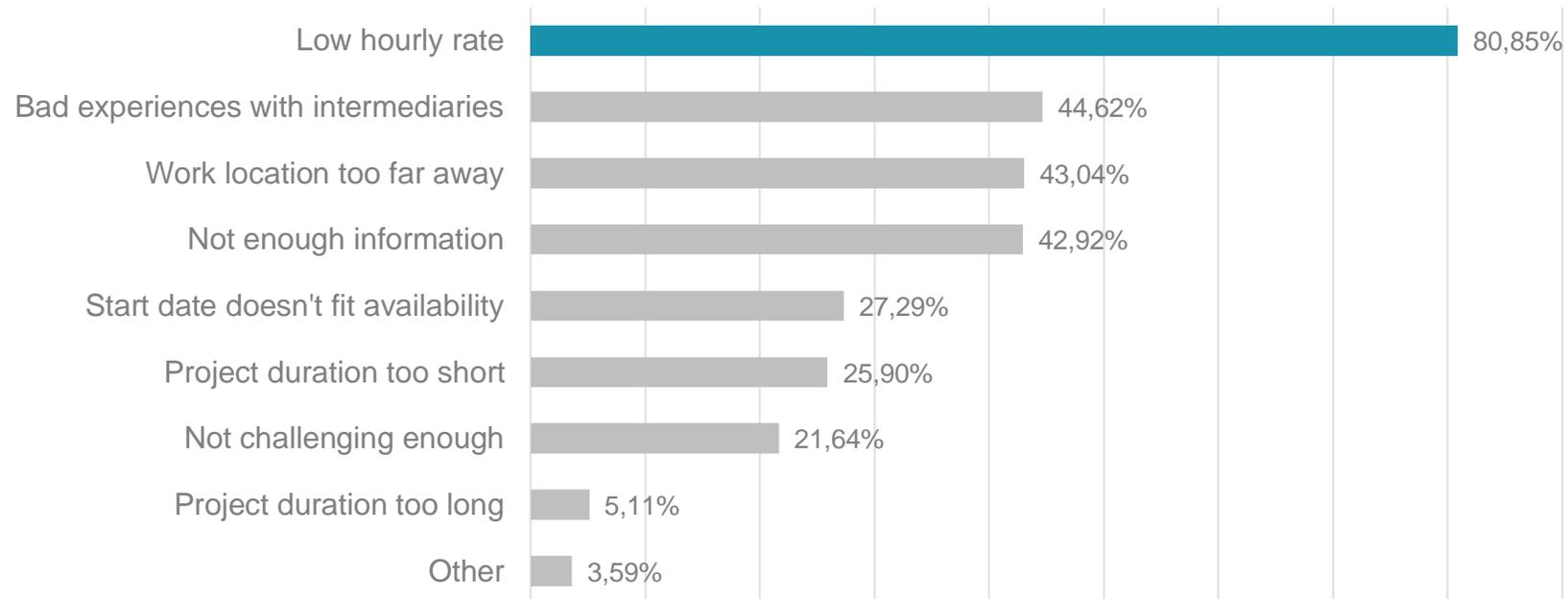


78.42% of freelancers decide whether or not to take a project based on the hourly rate offered.

Having interesting tasks to complete on the project was highlighted as an important factor by 68.69%.

PROJECT DESCRIPTIONS - “NO-GO”

What are your "no-go" signs for project descriptions?

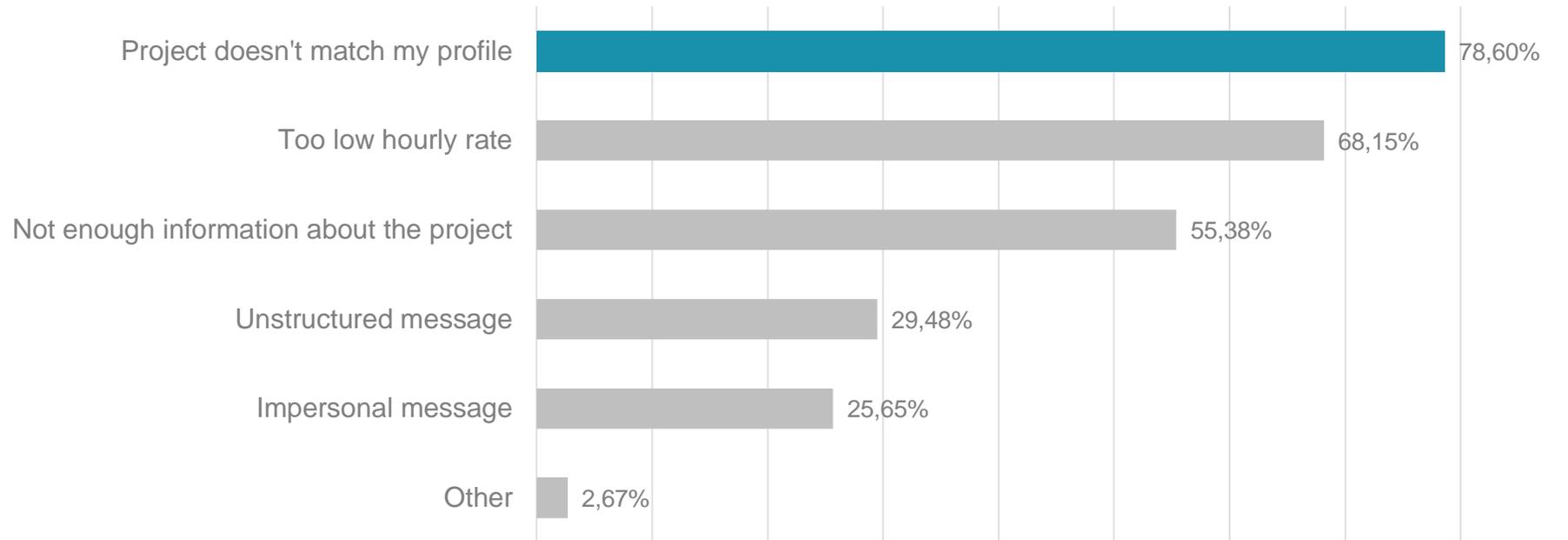


80.85% of freelancers don't consider projects offering low hourly rates.

44.62% shy away from a project if they have had bad experiences with the person / company hiring or if the working location is too far away (43.04%).

CONTACT REQUESTS - “NO-GO”

What are your "no-go" signs for project requests?

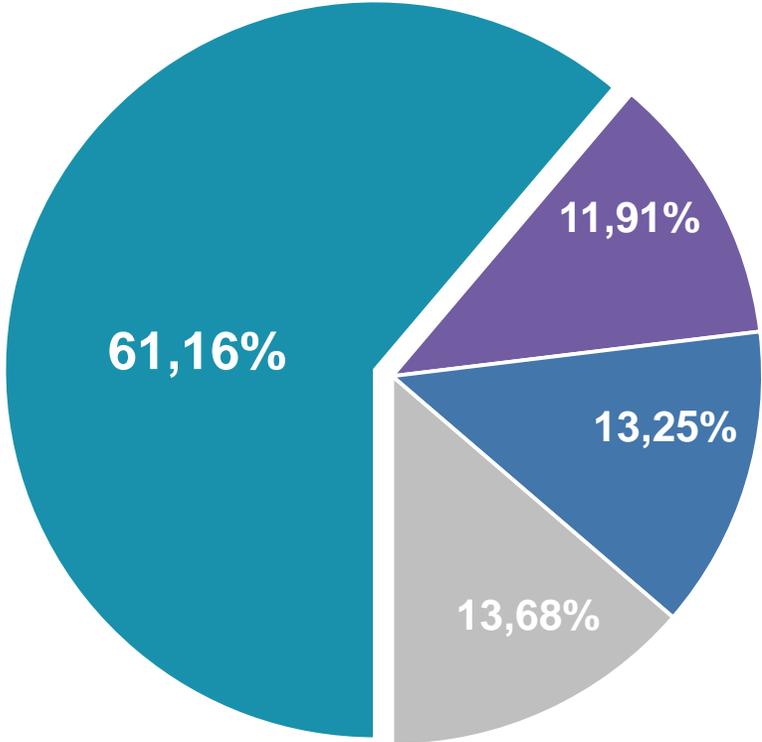


78.60% of freelancers wouldn't consider a contact request offering a project that doesn't match their profile.

“Too low hourly rate” (68.15%) and “receiving not enough information about the project” (55.38%) landed in the second and third place.

FREELANCING vs. EMPLOYMENT

Do you earn more than your colleagues working a full time job?



■ Yes ■ No ■ The same ■ I don't know

YES

61.16% of freelancers said to be earning more than their counterparts working full time.

NO

11.91% think they are earning less.

THE SAME

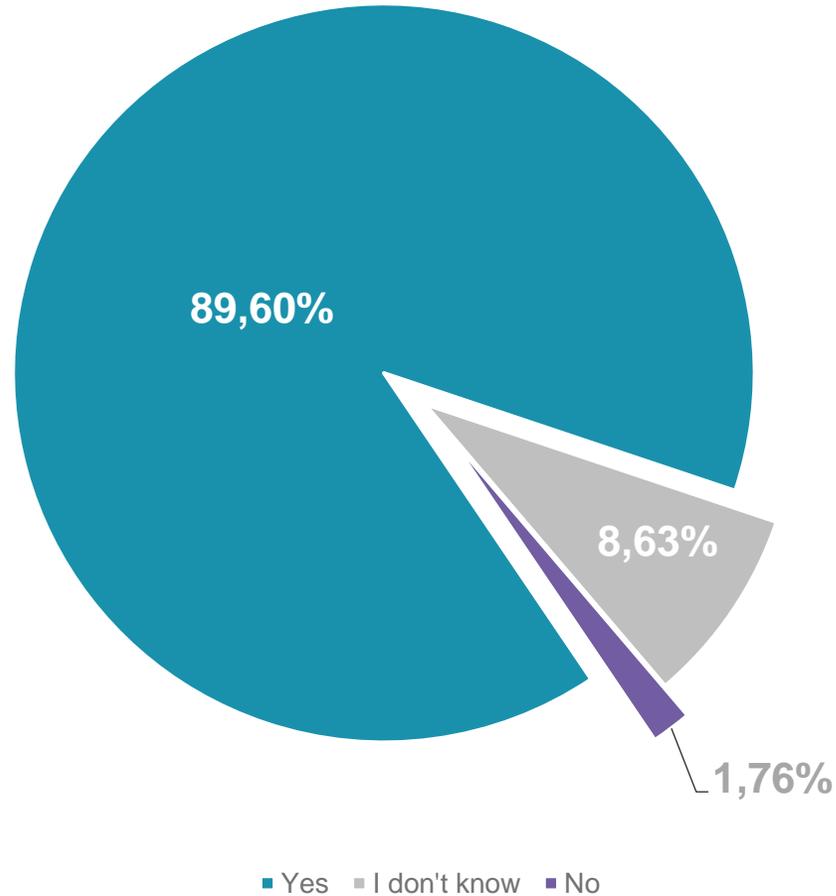
13.25% consider they're earning probably the same.

NOT SURE

13.68% don't know if they get more or less than other full-time employees.

FREELANCER AGAIN?

If you could start over, would you still choose to be a freelancer?



YES

89.60% of freelancers would start their freelance business again.

DON'T KNOW

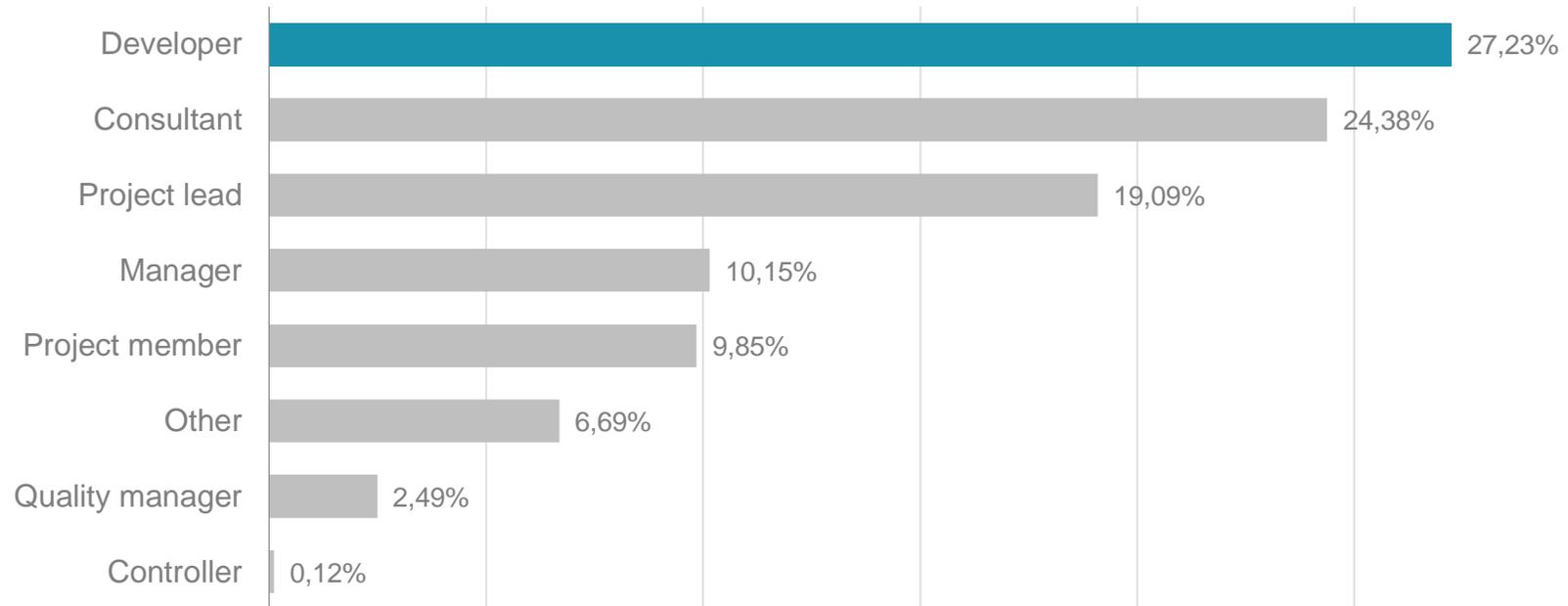
8.63% weren't sure if they would choose to be a freelancer if they would start over..

NO

Just 1.76% of freelancers were sure they would not choose to become a freelancer if they could start over.

ROLE ON PROJECTS

What was your position in the last (or current) project?

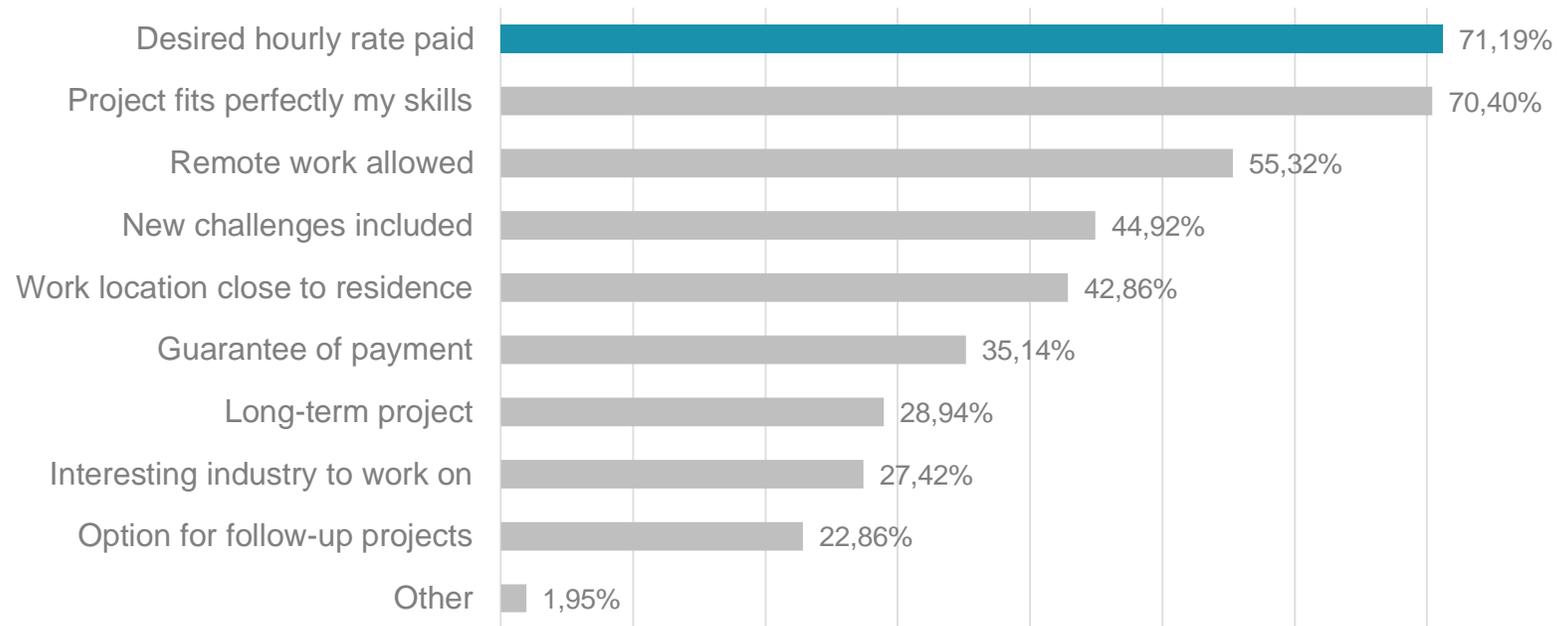


51.61% of the surveyed freelancers work as “Developers or Consultants”.

19.09% work as project lead and 10.15% as managers.

THE PERFECT PROJECT

What makes a project "the perfect project"?

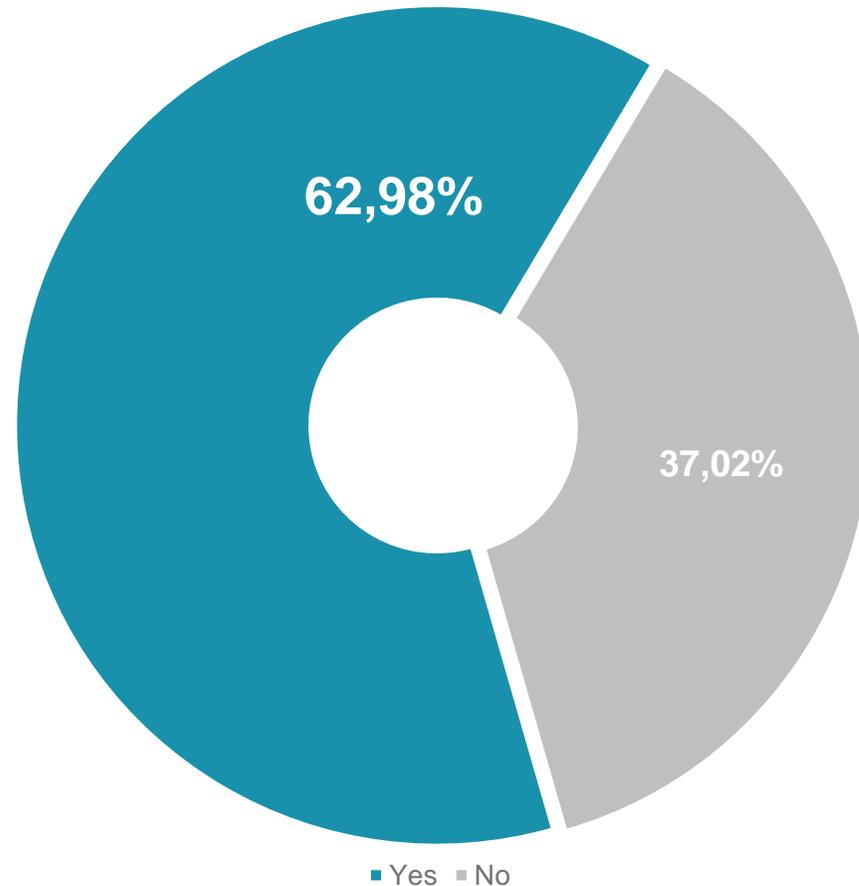


71.19% of freelancers said that getting their desired hourly rate makes a project perfect.

For 70.40% of participants working on a project that match their skills is what make a project perfect. Also, having the option to work remotely is important for 55.32% of freelancers.

DELEGATING TASKS

Do you outsource or delegate any tasks?



YES

62.98 % outsource at least one task.

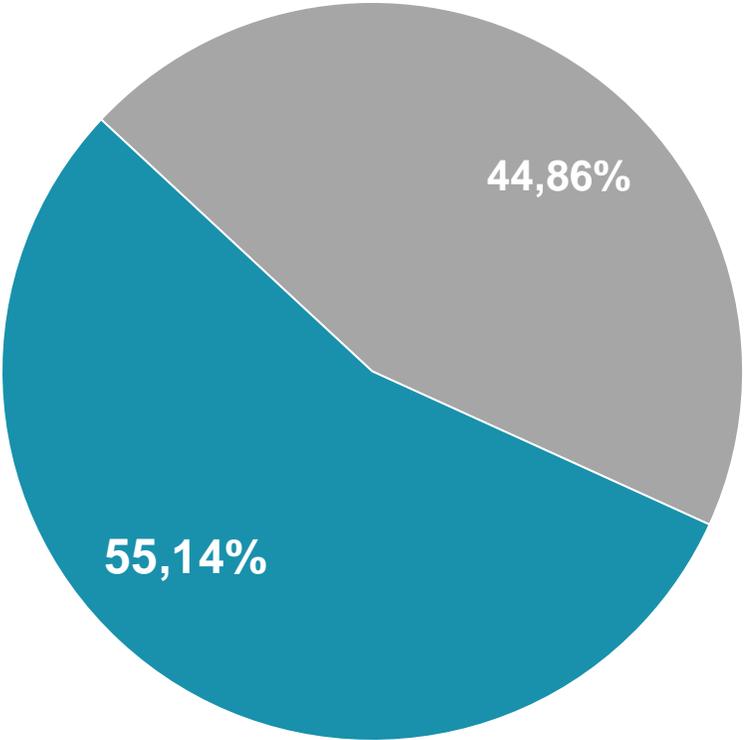
Which ones? **Taxes** (91%), **accounting** (73%), **legal advice** (59%) or **other tasks** (5%)

NO

37.02% do everything on their own..

WORKPLACE

Where will you be typically working in 2019?



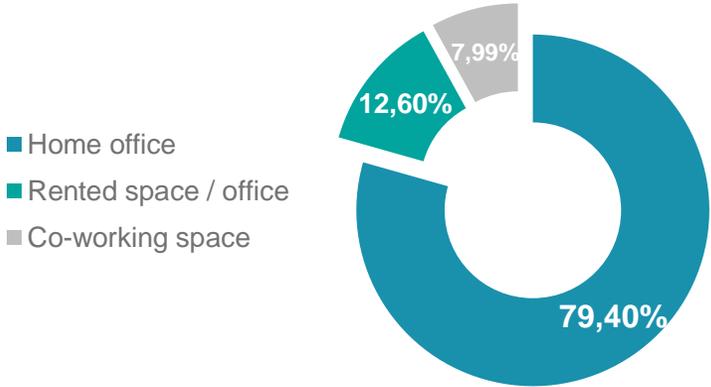
■ Remote ■ On-site

ON-SITE

55.14% said that they will be working at the client's office.

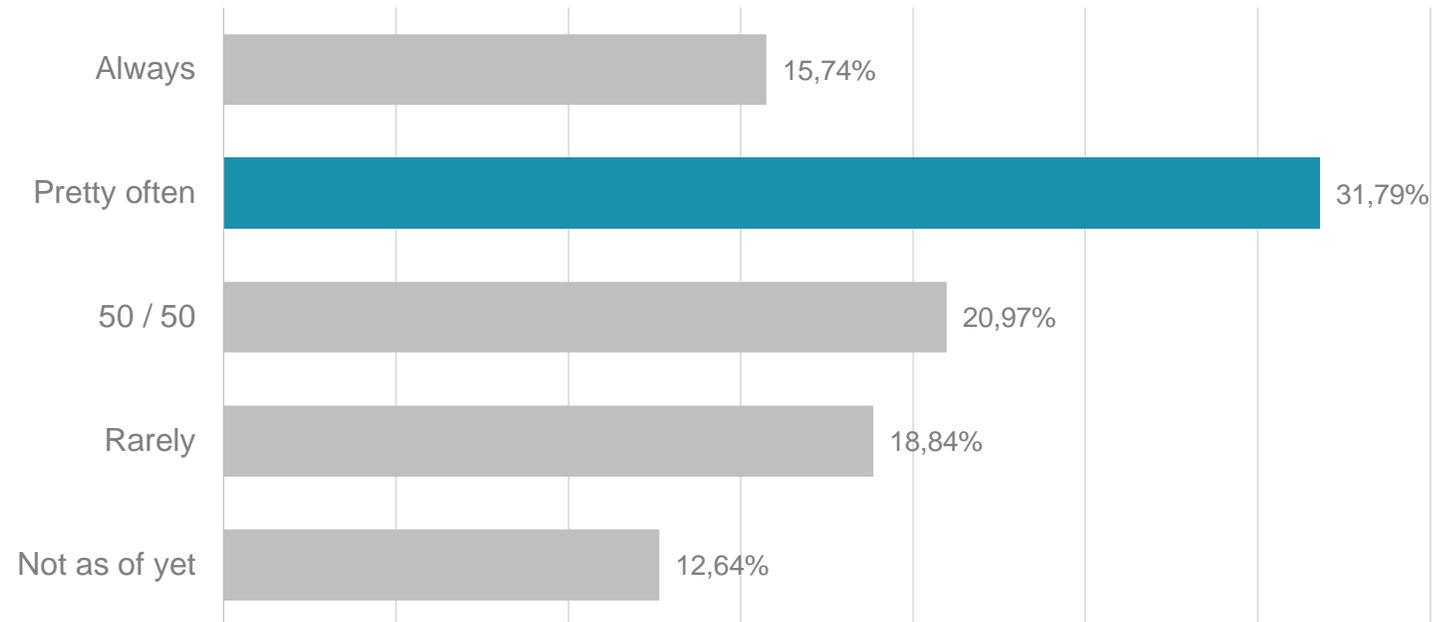
REMOTE

44.86 % will be working remotely but where exactly?



RECRUITERS

Do you work with recruiters or agencies?

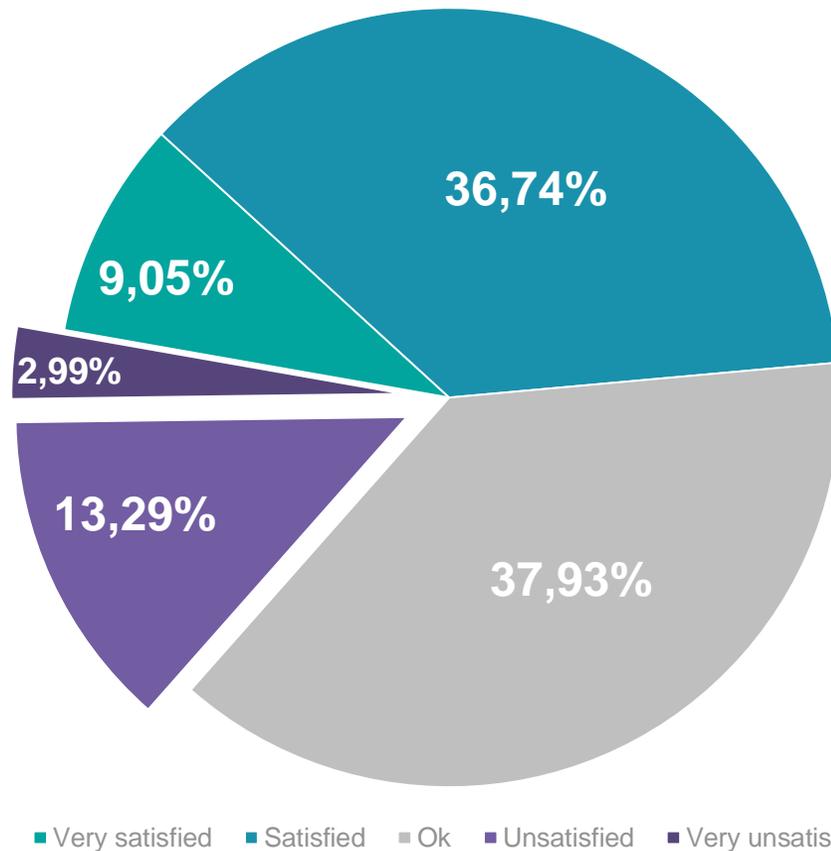


87.36% of freelancers work with recruiters or agencies together.

Just 12.64% said that they have never worked through an agency or recruitment firm.

SATISFIED WITH RECRUITERS

Are you satisfied working with recruiters?



83.72 %

evaluate the cooperation with recruiters positively or neutrally. But 16.28 % of the participants were unsatisfied (or very unsatisfied).

INDEPENDENCE

Key Findings

WORKING HOURS

43.28 hr.

YEARS OF EXPERIENCE BEFORE
FREELANCING

12.29 years

CONTINUE AS A FREELANCER

76.23%

YEARS FREELANCING

10.51 years

VACATION

25.45 days





DEMOGRAPHICS

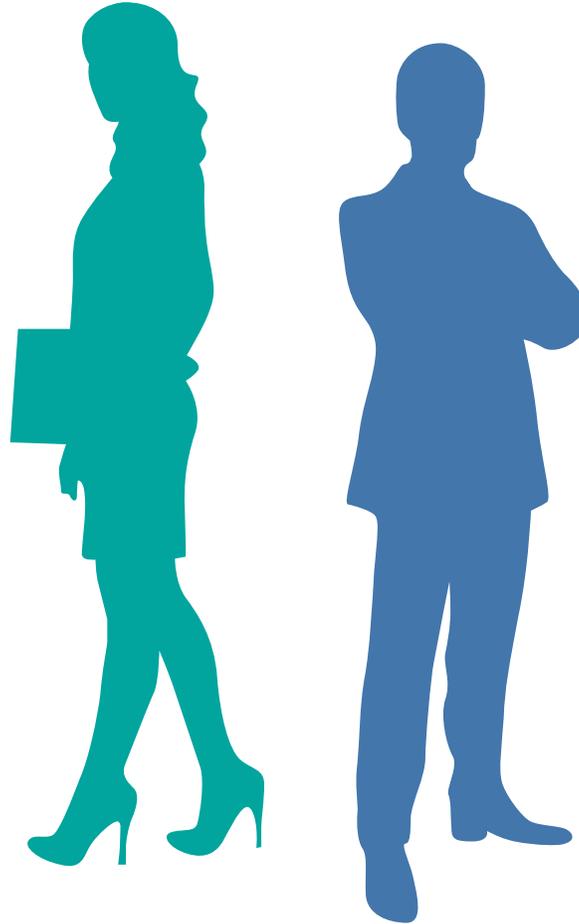
GENDER DISTRIBUTION

What is the relationship between female and male freelancers?

WOMEN

11.56%

The proportion of women among the surveyed freelancers were 11.56%.



MEN

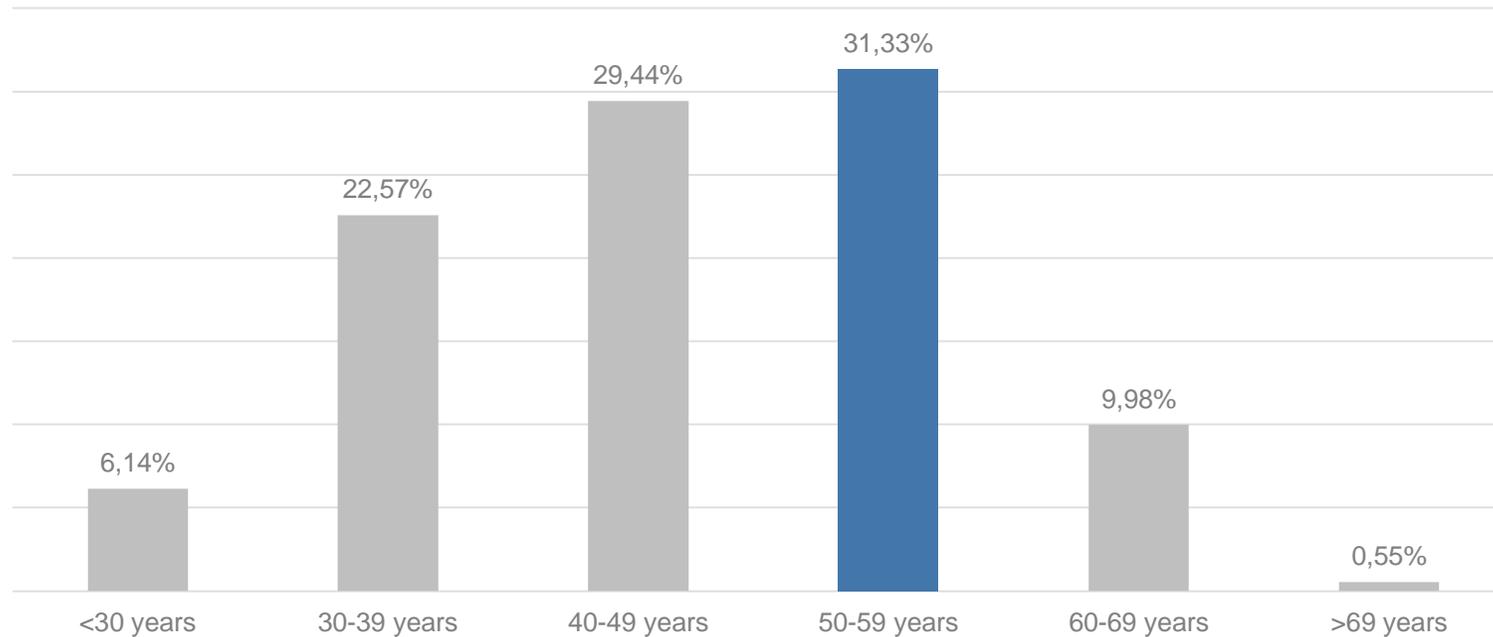
88.44%

Slightly less than 9 out of 10 freelancers were men



AGE DISTRIBUTION

How old are you?



AVERAGE
AGE:

46.22 years

FREELANCERS LOCATION

Where do freelancers live and work from?

74
countries

+

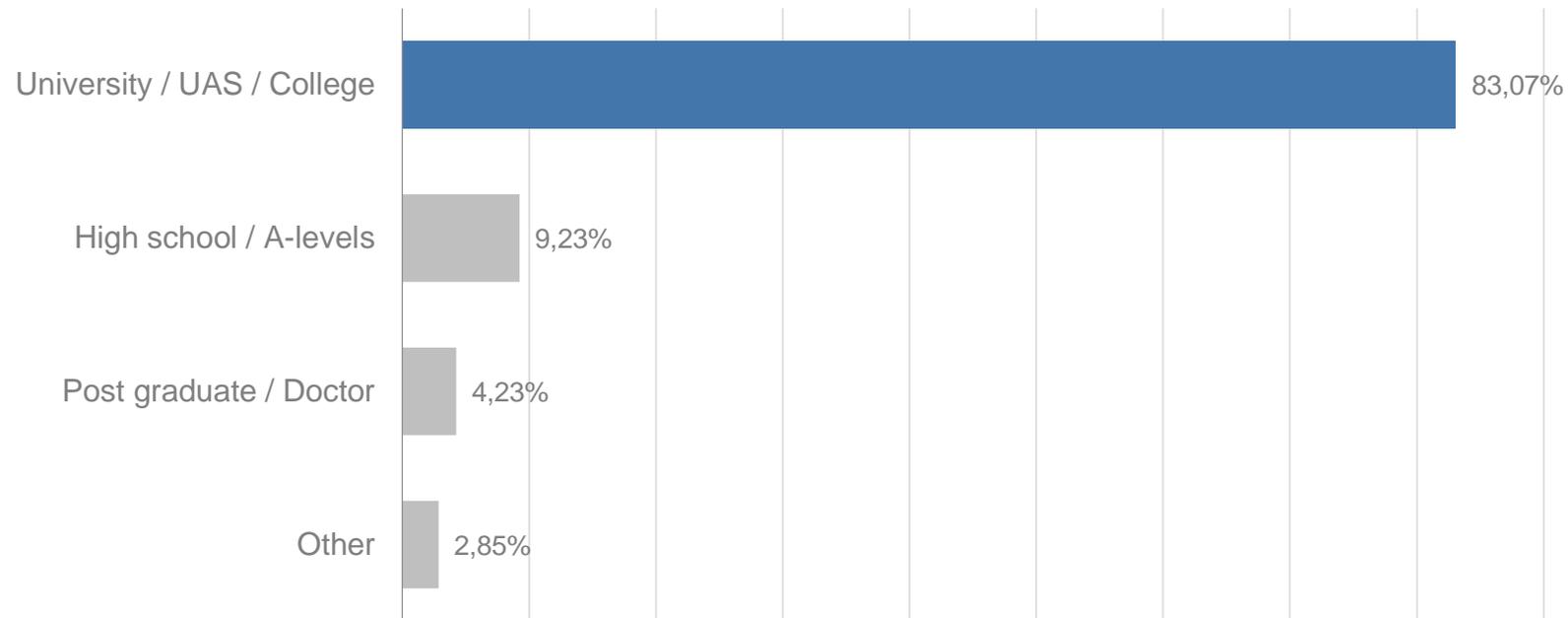
Digital nomads

Responses were provided by freelancers spanned around the world. Among the most participative countries:

Germany, Switzerland, India, Spain, Italy, Portugal and LATAM countries (Argentina, Brazil, Venezuela).

EDUCATION

What's your highest educational level?

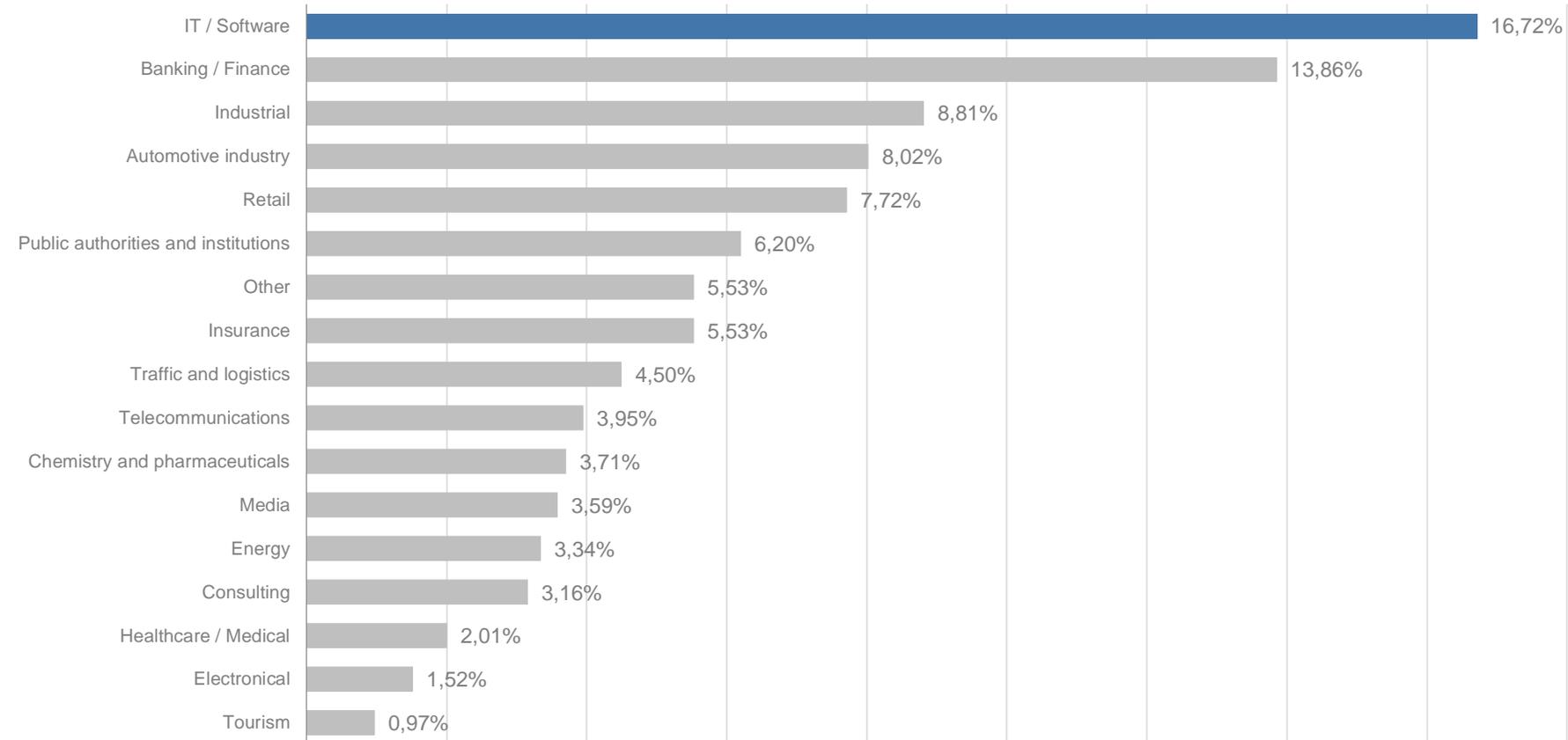


83.07% of freelancers completed a college degree or attended a university of applied sciences. .

1.13% said that were self-taught and learned through online training (e.g. Udemy or Lynda).

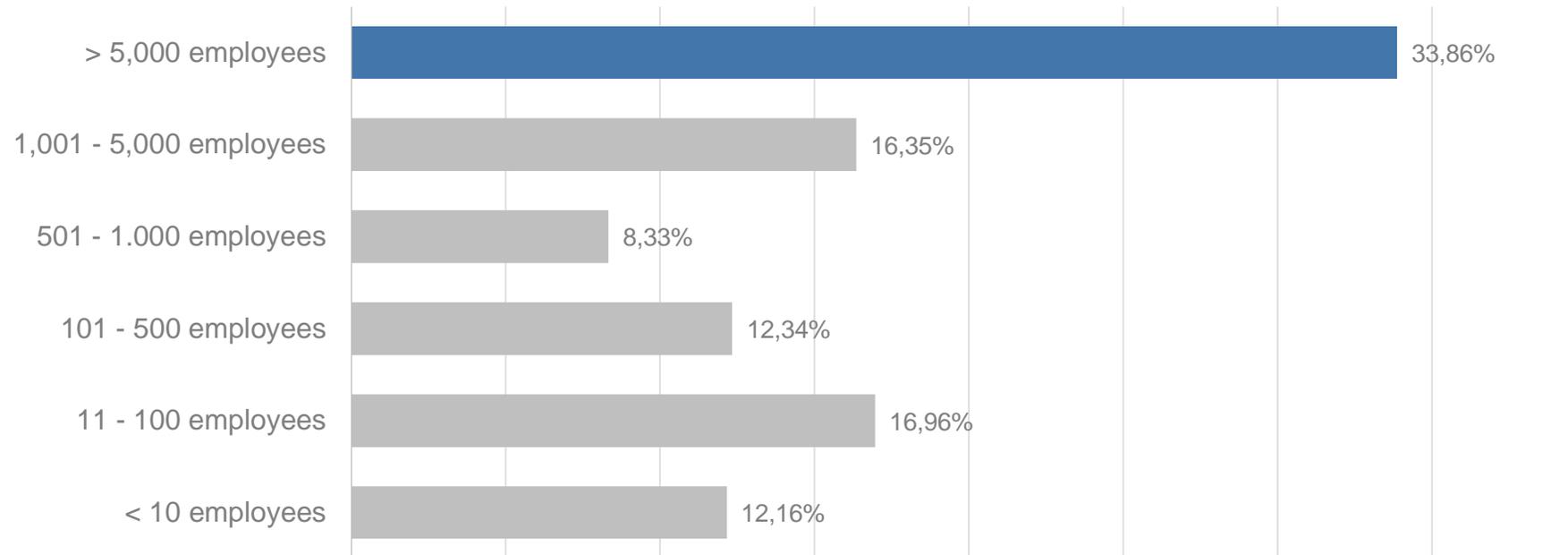
INDUSTRIES

In which field was your last (or current) project?



COMPANY SIZE

What was the company size on your last (or current) project?

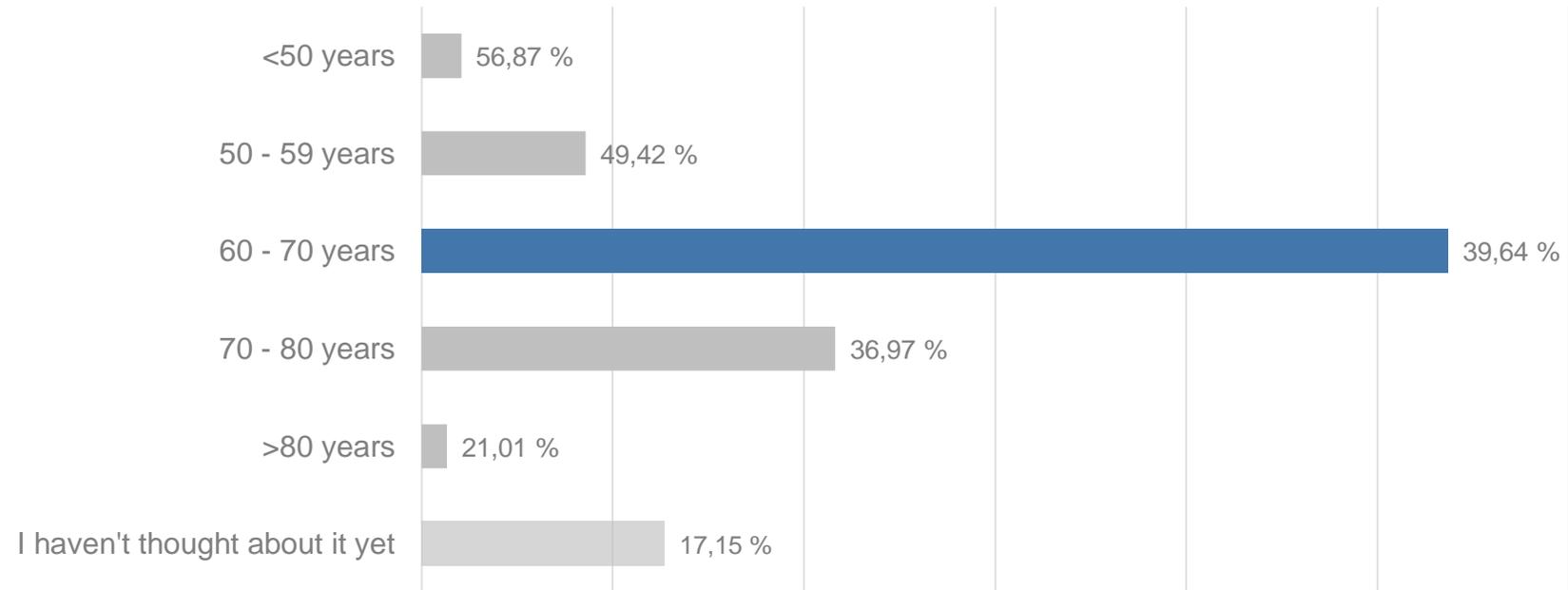


58.53% of all surveyed freelancers work in large companies with **over 500 employees**.

The majority of freelancers (33.86%) work in very large companies with over 5,000 employees. Only 12.16% said that their last project was completed for an SMB with less than 10 employees.

RETIREMENT

At what age do you plan to retire?

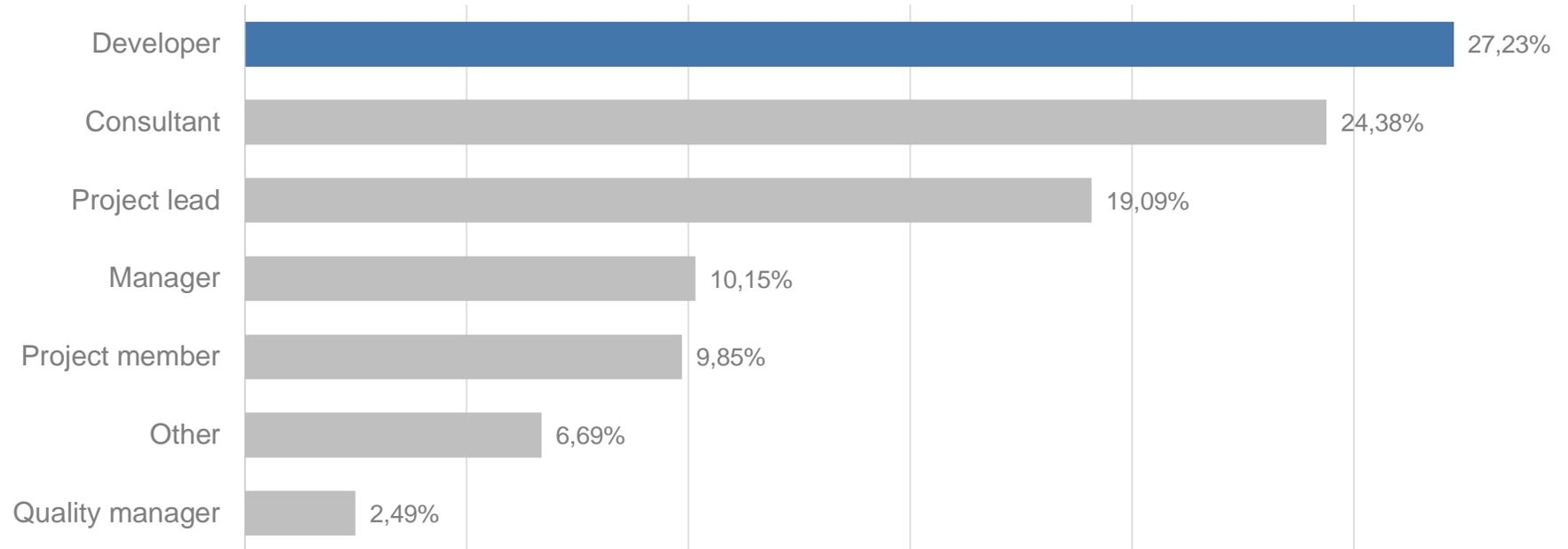


RETIREMENT
AGE:

64.73 years

ROLE ON THE PROJECT

What was your position in the last (or current) project?

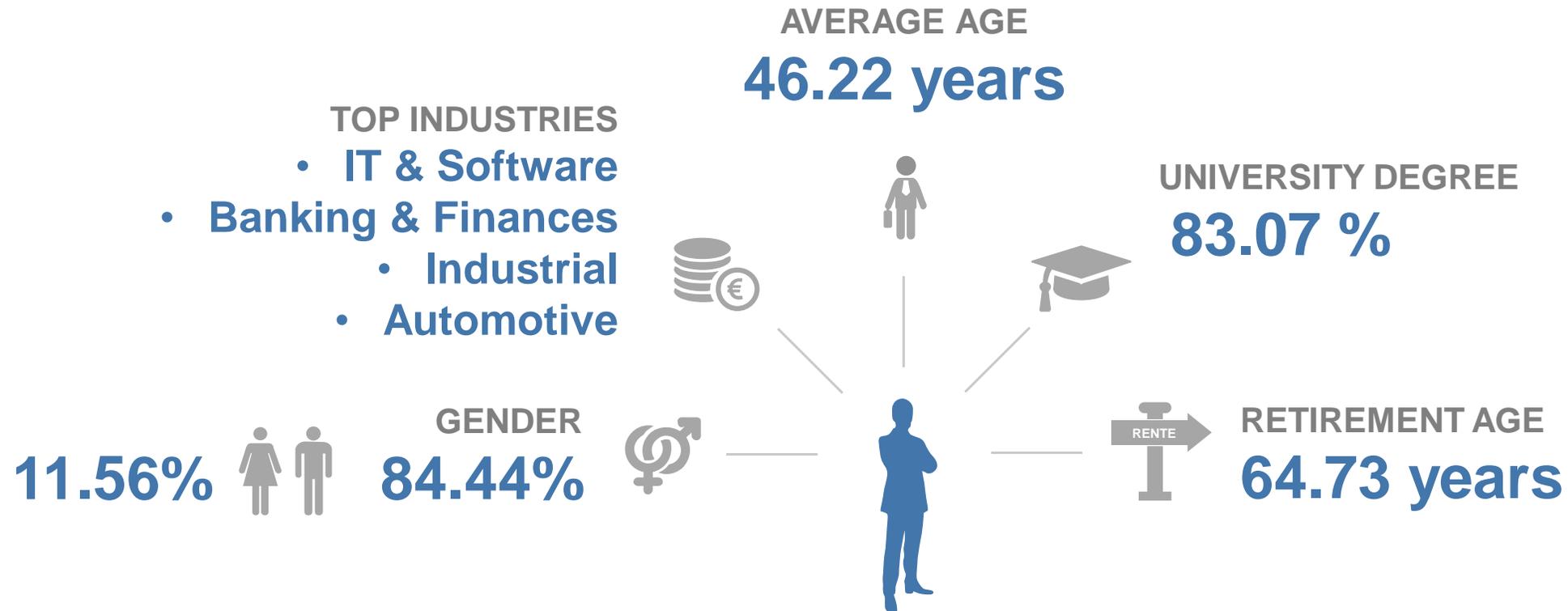


27.23% of all participants work as developers while 24.38% as consultants.

19.09% said that they currently work or have worked on their last project as project lead.

DEMOGRAPHICS

Key Findings

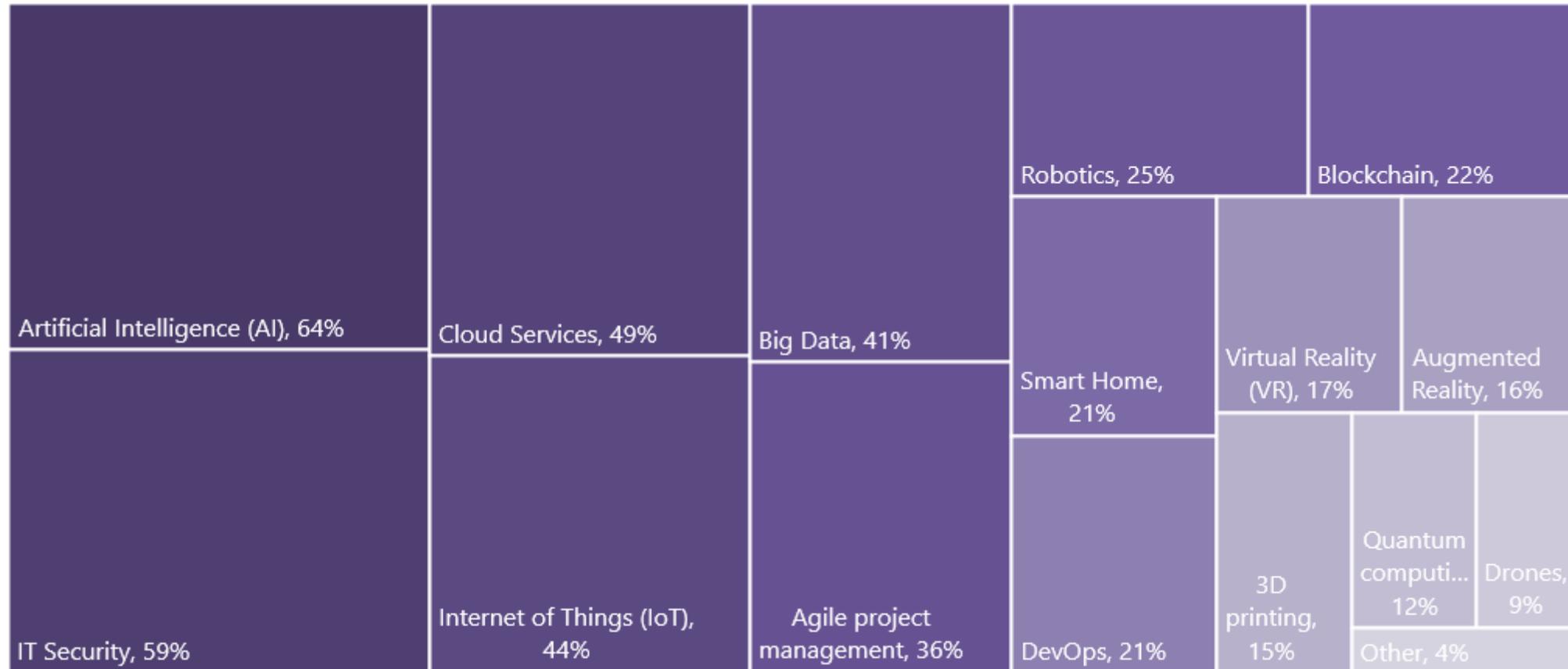




PLANS AND DEVELOPMENT

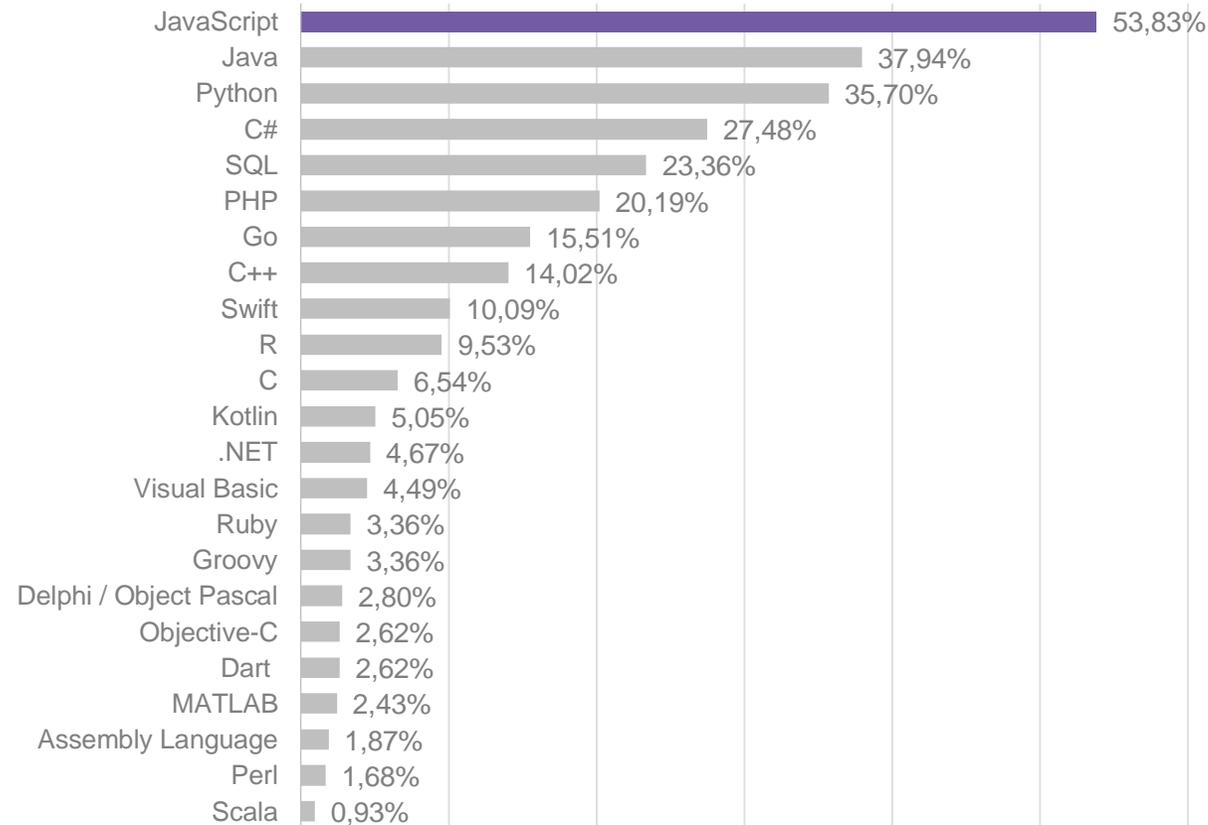
RELEVANT INDUSTRIES

Which industries will see a marked rise in the future?



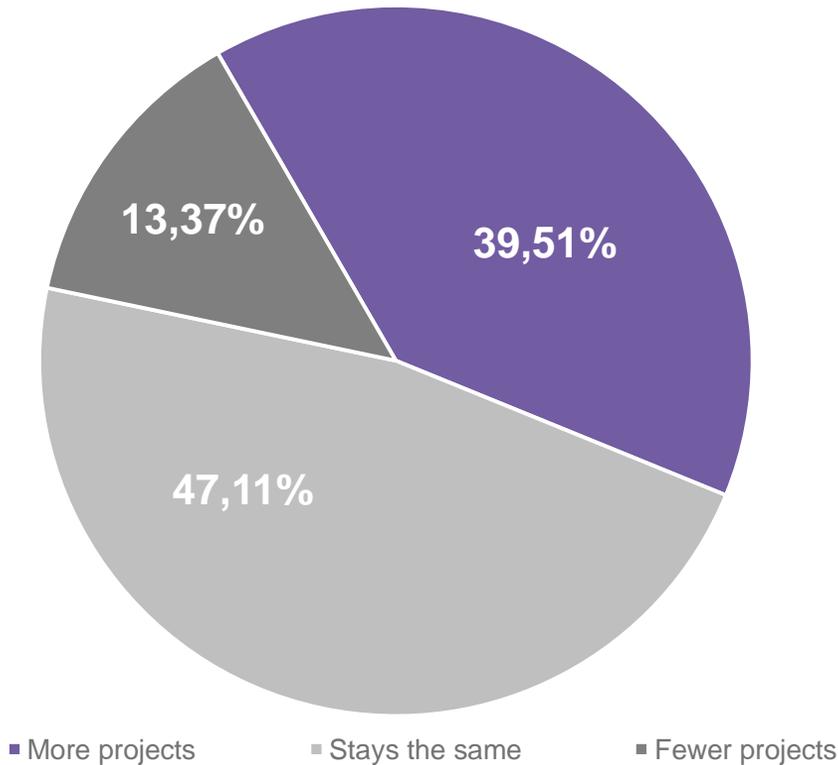
PROGRAMMING LANGUAGES

In your opinion, which programming languages will become more important in the future?



WORKLOAD

What do you expect your workload to be like in 2019?



MORE PROJECTS

39.51% confirmed that they are expecting to end the year with more projects completed than last year.

SAME AMOUNT OF PROJECTS

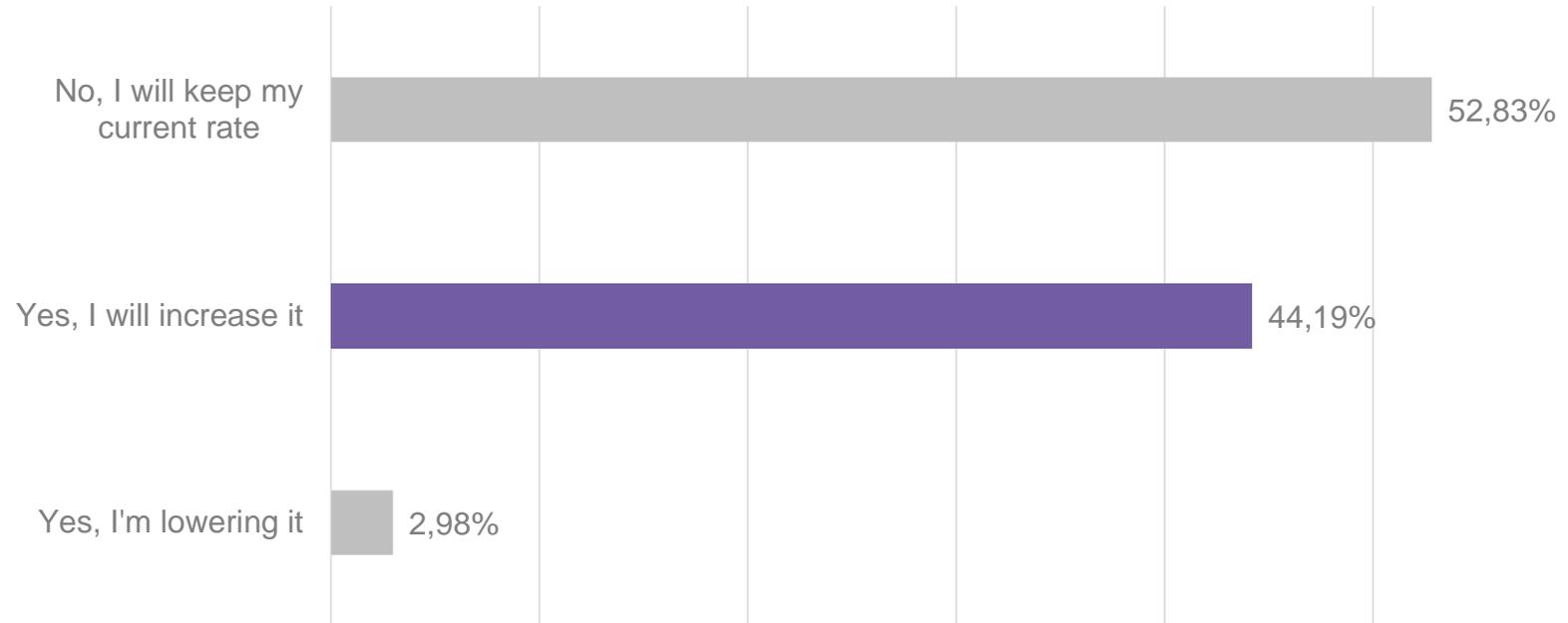
47.11% expect to end the year with a similar situation as in 2018.

FEWER PROJECTS

13.37% are prepared to close the year with a worse project scenario.

HOURLY RATE DEVELOPMENT

Are you going to change/adjust your hourly rate in the following 12 months?

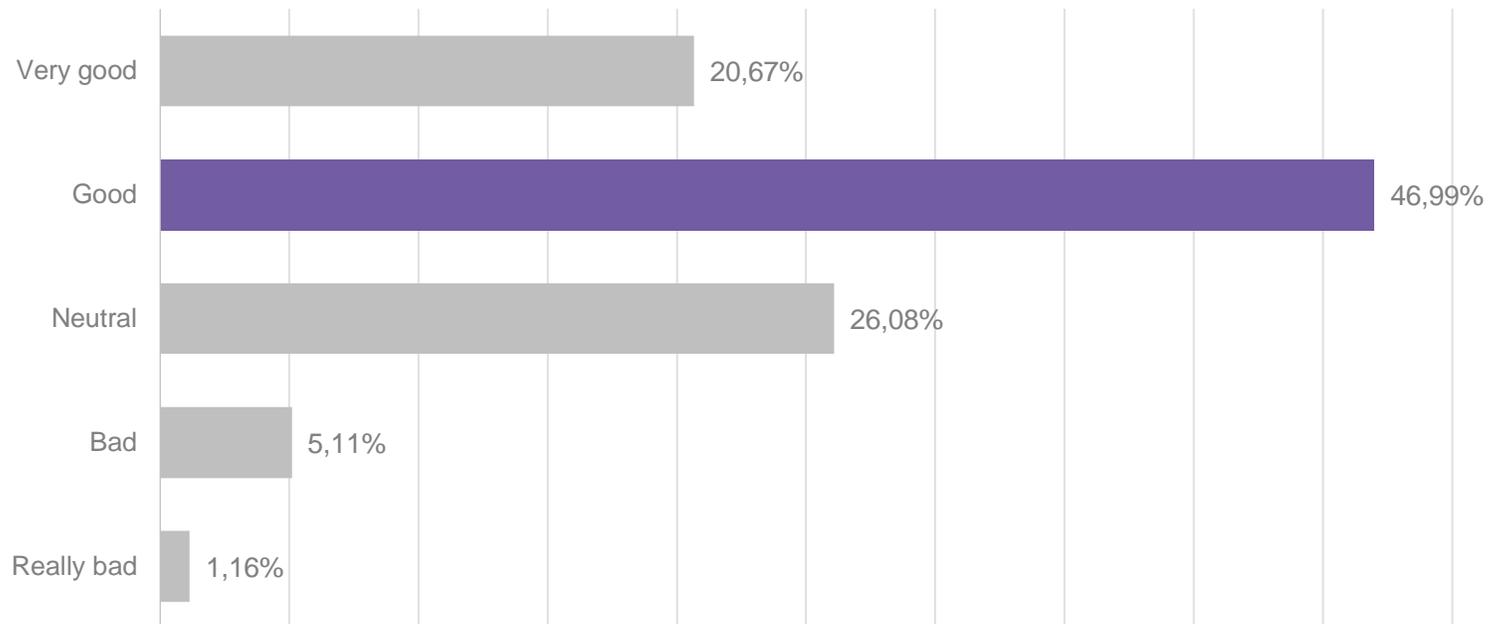


44.19% of freelancers are planning to increase their hourly rate in the following months.

The majority of freelancers (52.83%) are going to keep their current rates and less than 3% plan to lower them.

ECONOMIC SITUATION

How would you classify your economic situation?

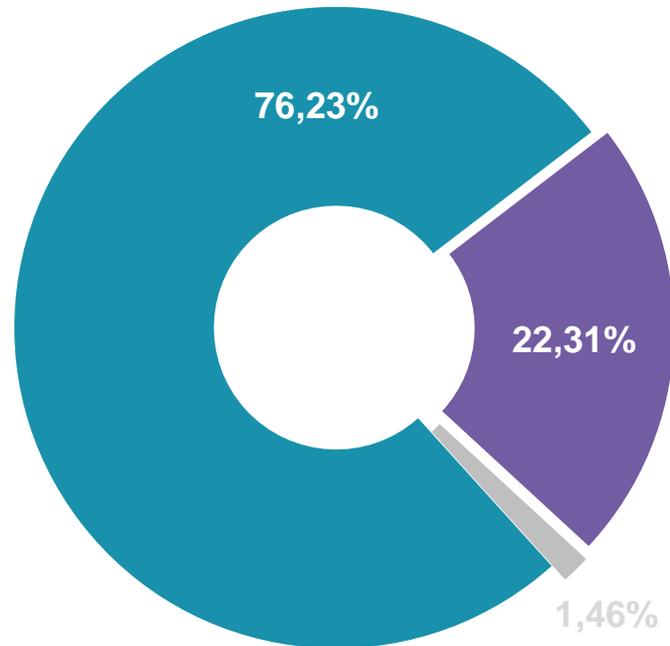


67.66% of freelancers consider their economic situation as “very good” or “good”.

Only 6.27% feel like their situation is bad or even really bad.

FREELANCING IN THE FUTURE

Do you want to continue working as a freelancer?



- Yes
- Yes, but I would switch to full-time employment with an appropriate salary
- No, I would like to be an employee

YES

The vast majority (76.23 %) want to keep working on a freelance basis.

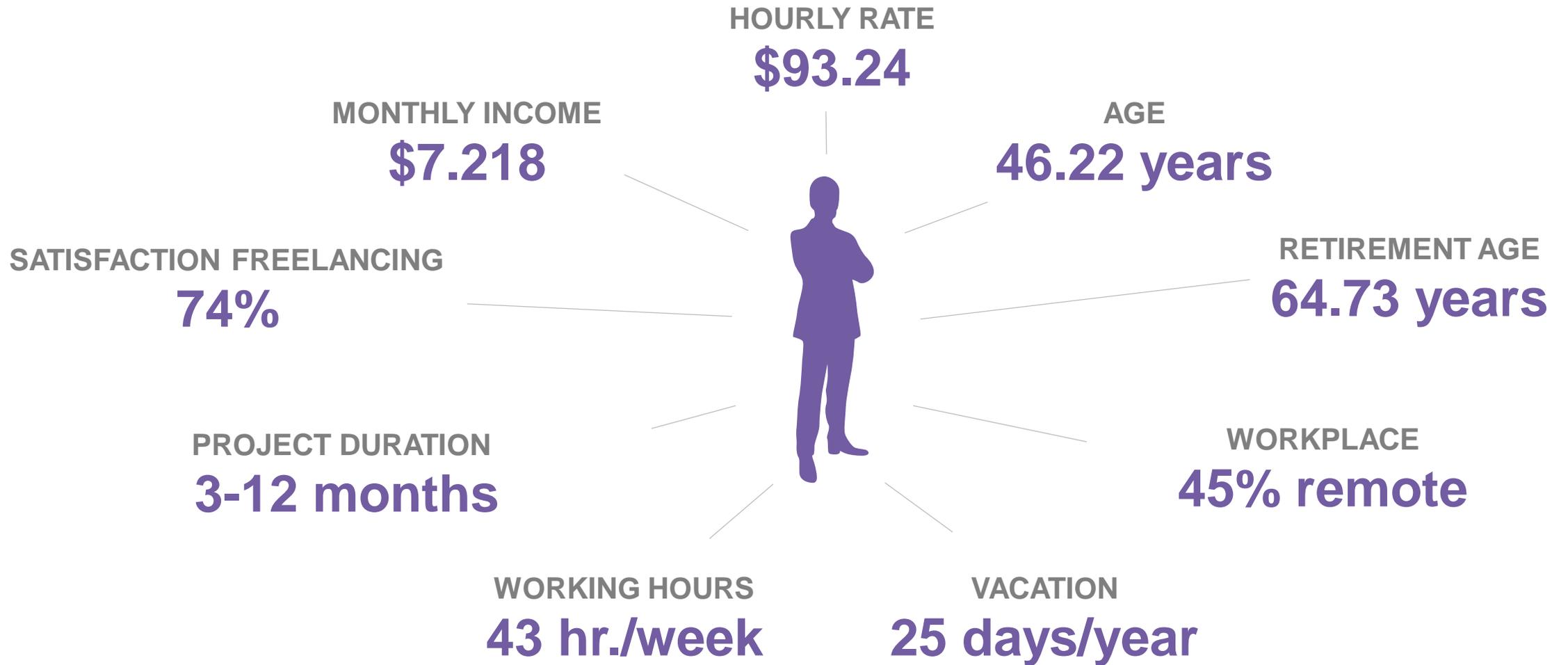
YES, BUT...

22.31 % would consider switching to full-time employment if they receive an appropriate salary.

NO

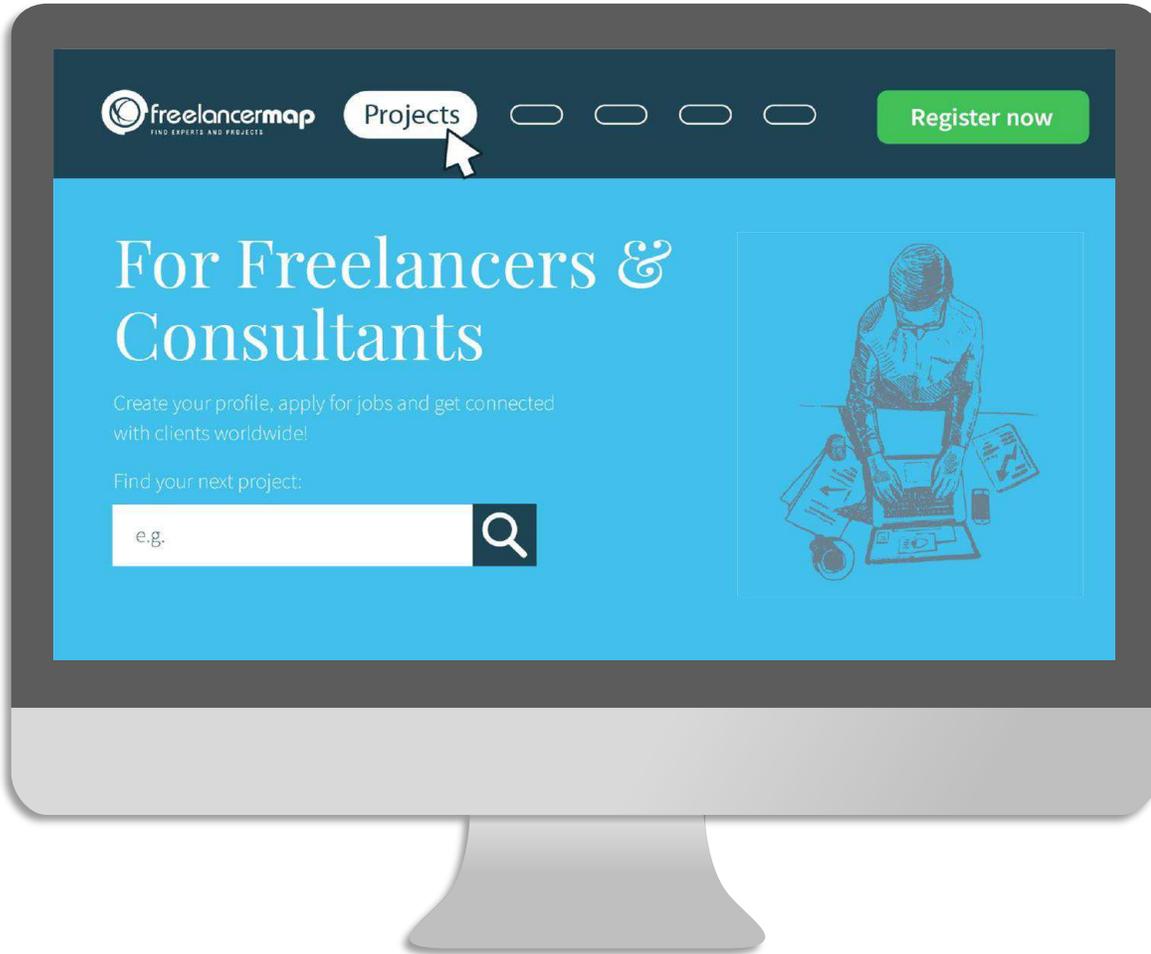
Only 1.46 % would like to be an employee again.

FREELANCER MARKET 2019



FREELANCERMAP

Connecting freelancers with clients in the IT industry at zero commission fees



WHO ARE WE

freelancermap launched in Germany in 2005 as an open marketplace for experienced professionals and experts within the IT field.

Since 2012 we've been connecting freelancers and companies outside of Germany too. We make sure experts and clients find each other without commission fees.

Visit www.freelancermap.com

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Nuremberg, October 2019

