



# Freelancer Study 2023

#### **Freelancer Report**

Financials, Self-employment, Demographics, Outlook, Al



For many years, the interdependence of technological revolution and cultural implications has not received sufficient attention.

The challenges of the future work environment extend beyond the shortage of skilled professionals or demographic changes; they also encompass a fundamental shift in how people want to work. There is a growing need for flexibility without sacrificing security. We know from observing other countries that more people will venture into self-employment in the future.

At freelancermap, we firmly believe that freelancing, as a cornerstone of the future work landscape, deserves greater societal value.

For this study, we collected data from 3,504 freelancers from February 14, 2023, to May 7, 2023, through various channels of freelancermap – from the website to social media and email.

We warmly thank all participants and hope you enjoy reading the study!

#### **Thomas Maas**

CEO / freelancermap GmbH

### Agenda

#### 1. Financials

Rates, income, comparison

#### 2. Self-employment

Challenges, freelance work

#### 3. Demographics

Origin, education, industry

#### 4. Outlook

Project market situation, forecasts

#### 5. Artificial Intelligence

Impact of AI on the freelance market



### Agenda

**■ 1. Financials** 

Rates, income, comparison

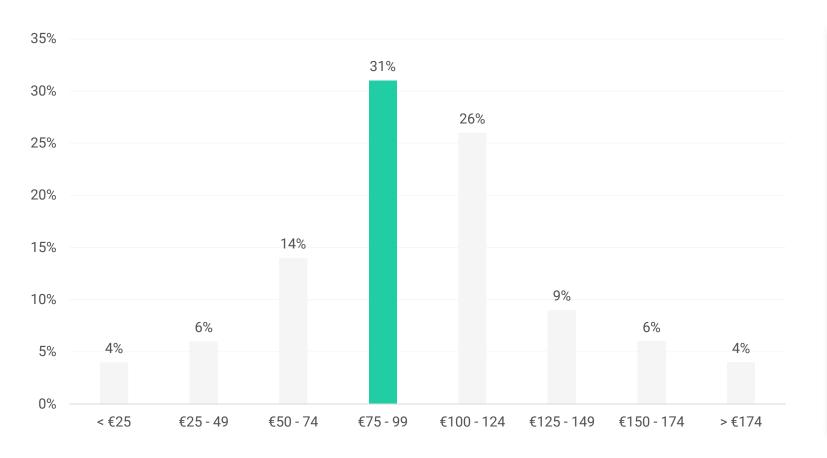
- 2. Self-employment Challenges, freelance work
- 3. Demographics
  Origin, education, industry
- 4. Outlook

  Project market situation, forecasts
- 5. Artificial Intelligence Impact of AI on the freelance market



# Average hourly rate 2023

What is your hourly rate? (VAT not included)



Remarkable is the average hourly rate of freelancers in 2023. 31% charge between **€75 and €99** per hour.

#### Start capital

Which financial buffer do you recommend before starting freelancing?

€12,000 Start capital

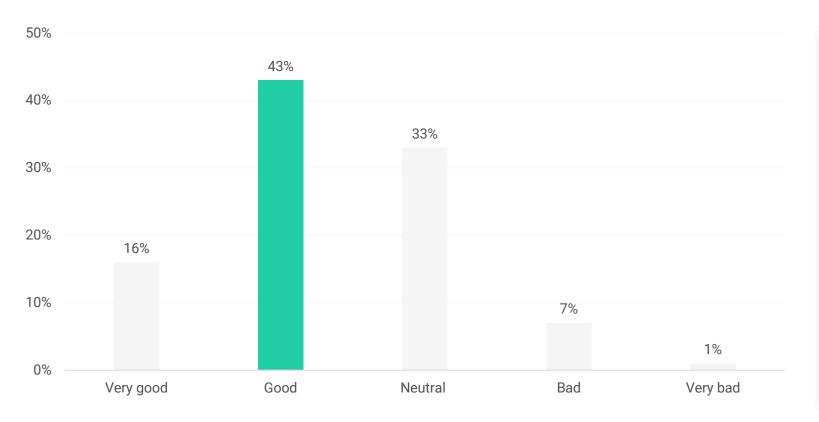
> recommended by freelancers before starting freelancing.

71% of all freelancers

recommend having at least €10,000 start capital.

#### Economic situation

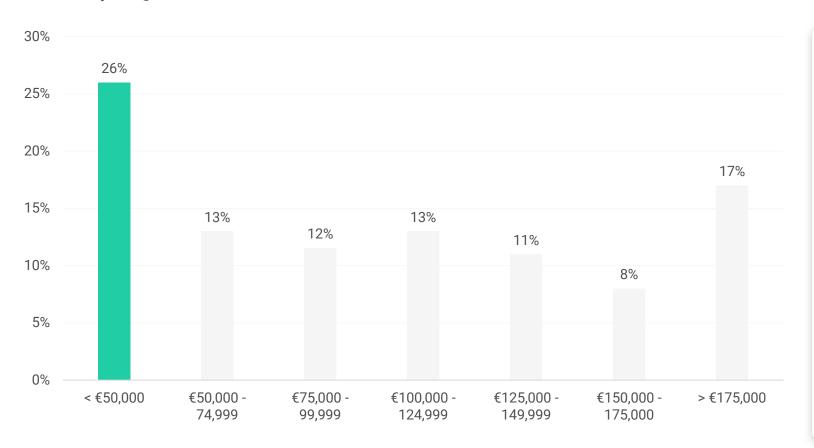
How would you assess your current economic situation?



Remarkable 59% assess their current economic situation as (very) good. Only 8% assess it as (very) bad.

#### Gross revenue

What was your gross revenue in 2022?



Remarkable

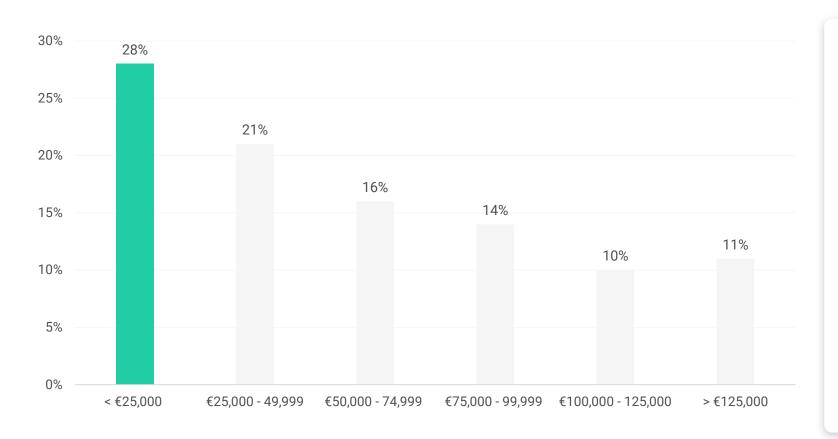
49%

had a gross revenue of more than €100,000 in 2022.

The distribution of gross revenue among freelancers is becoming increasingly polarized, with some generating significant turnover while others experience minimal revenue.

# Gross profit

What was your gross profit in 2022?



Remarkable

51%

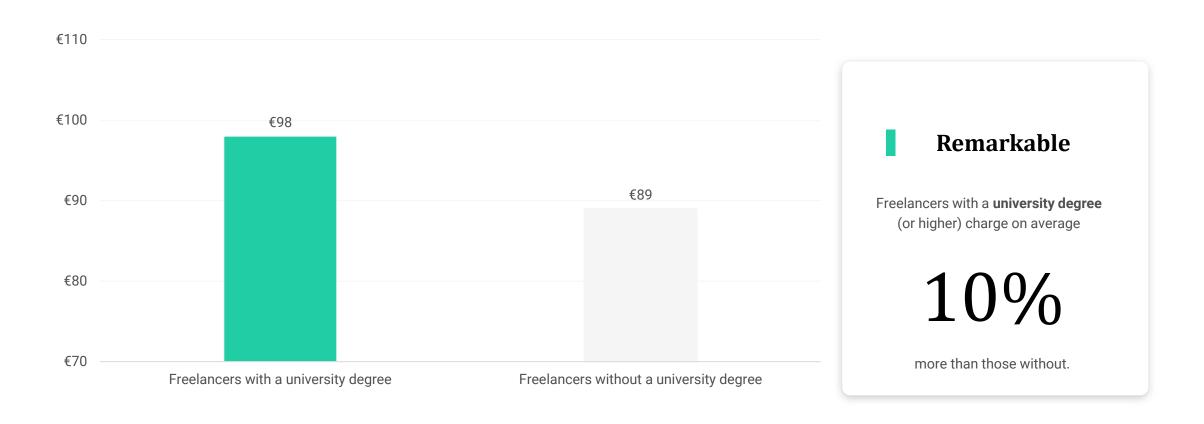
had a gross profit of over €50,000 in 2022.

28% of freelancers had a gross profit of less than €25,000. Rising costs due to inflation may be one reason for this.

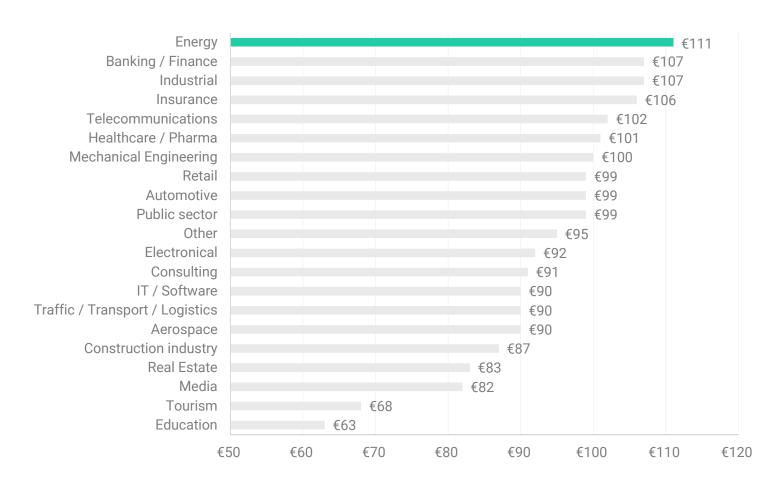
## Hourly rates by role



## Hourly rates by education level



## Hourly rates by industry



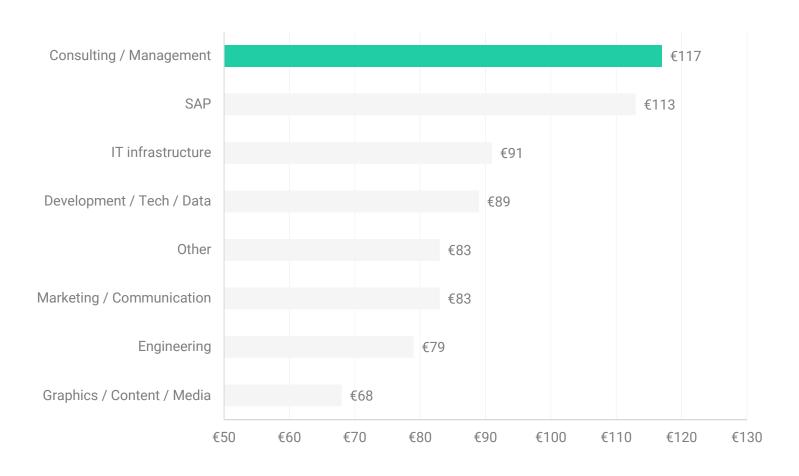
Remarkable

€111

is the average hourly rate of freelancers working in the energy sector.

Banking/Finance and Industrial Production rank in 2nd and 3rd place, respectively, while the education industry has the lowest hourly rates.

## Hourly rates by area of expertise



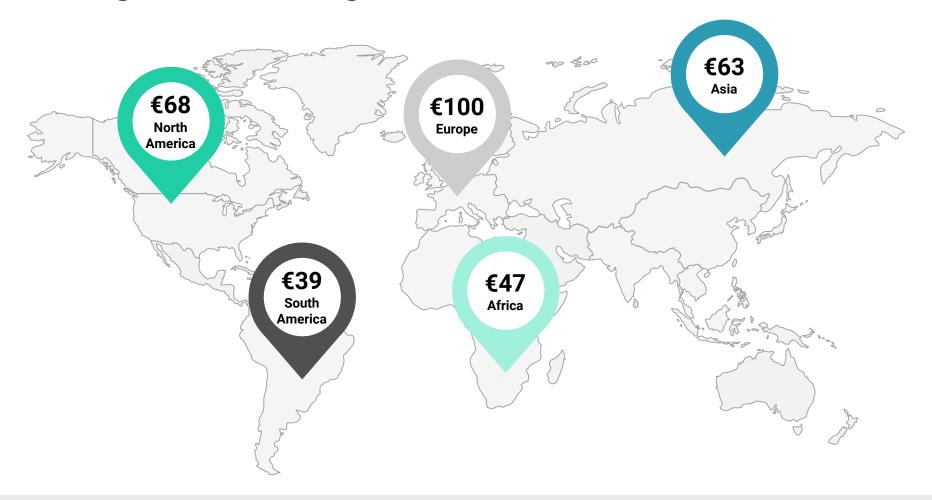
#### Remarkable

Freelancers working in the consulting and management field receive an average hourly rate of

€117

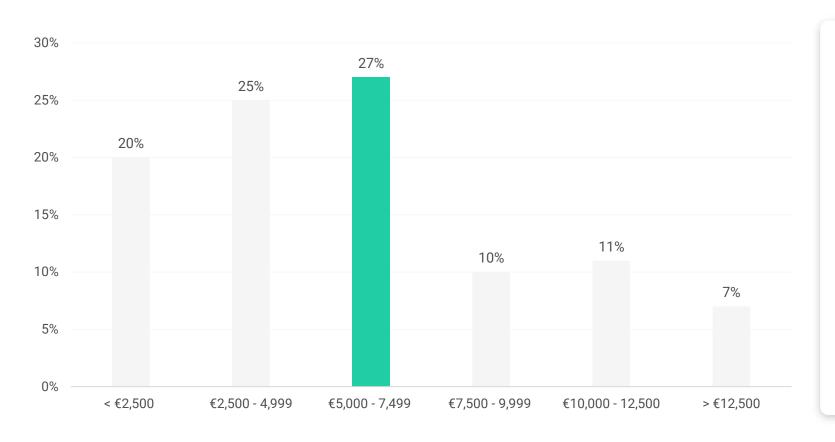
The lowest hourly rates are paid in the Graphics / Content / Media field (€68).

#### Hourly rate by continent



## Monthly net income

On average, what is your monthly net freelance income? (without taxes and expenses)



Remarkable

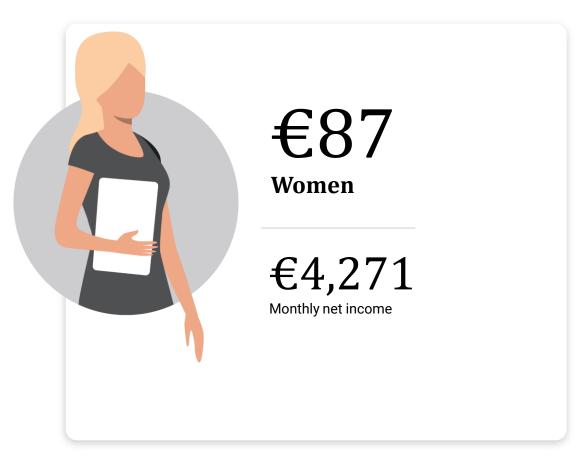
€6,200

is the average **monthly net income** of freelancers.

27% have an average monthly net income between €5,000 and €7,499.

#### Hourly rates women vs. men

Is there a gender gap in the hourly rates for women and men?





Diverse charge an average of €97 per hour and have a monthly net income of €4,913.

#### Income satisfaction

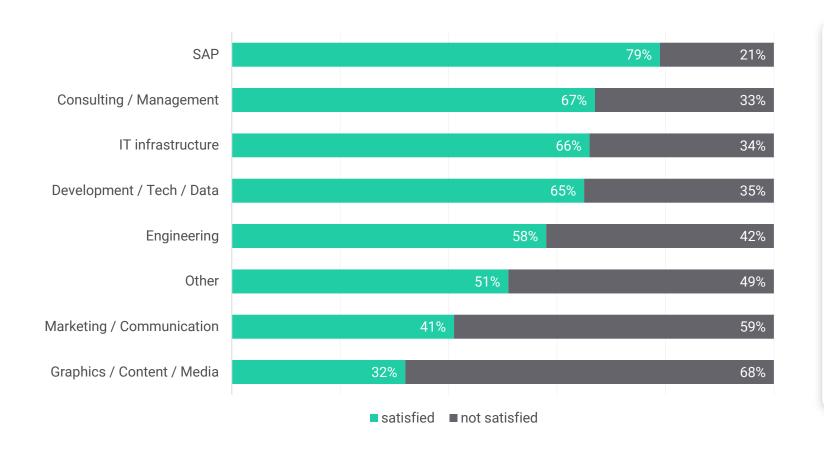
62% are satisfied with their current income.

Are you satisfied with your income level?

38%

are **not satisfied** with their current income.

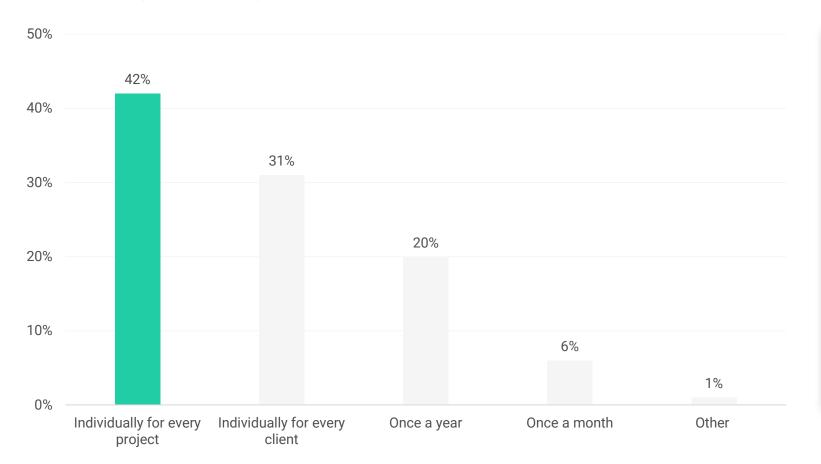
## Income satisfaction by industry



Remarkable of freelancers working in SAP are satisfied with their income. Only 3 out of 10 of freelancers working in the graphics / content / media sector are satisfied with their income.

#### Rate calculation

How often do you calculate your rates?



Remarkable

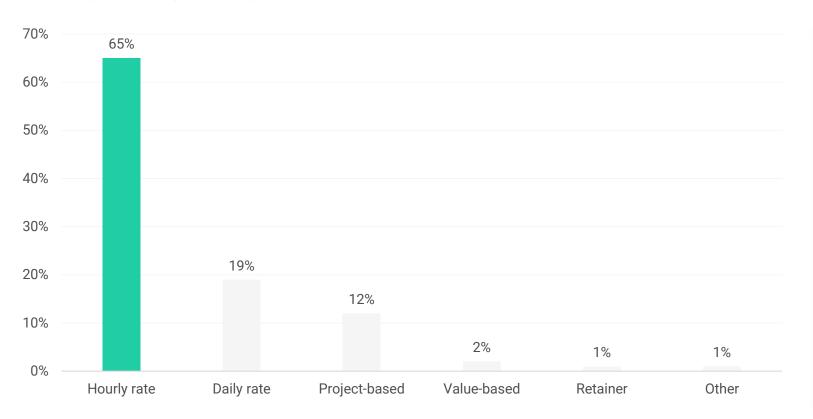
42%

calculate their rates **individually for every project**.

31% calculate them individually for every client.

# Charging clients

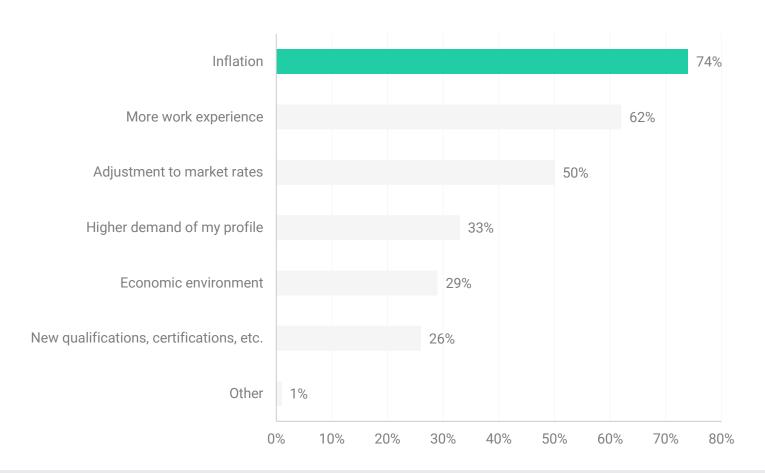
How do you usually charge your clients?



Remarkable 65% charge their clients by hourly rate. 19% charge by daily rate.

#### Freelance rates

Why are you going to increase your rates?



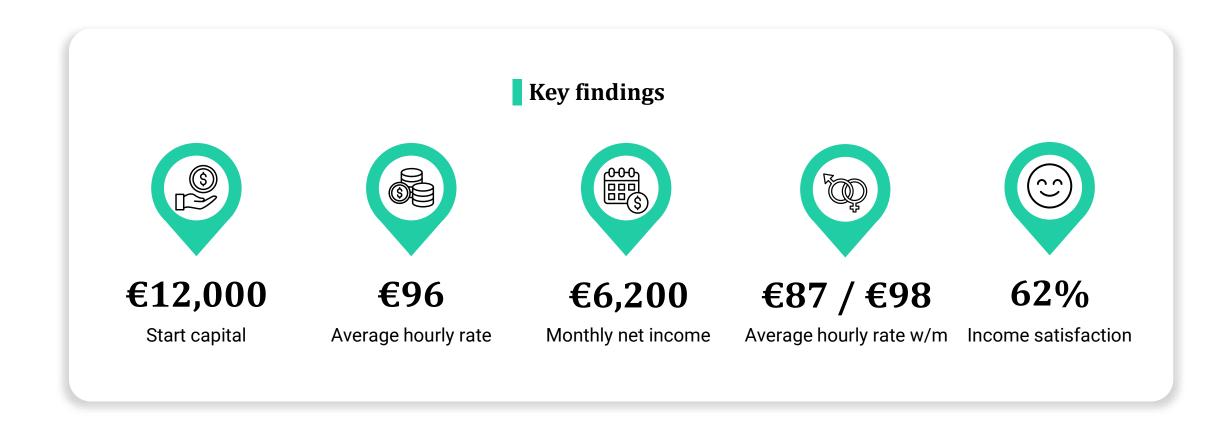
Remarkable

74%

are going to increase their rates due to **inflation**.

62% justify the rate increase based on the experience gained in the field.

#### Finances & Income



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The hourly rate increases to €96.

Monthly net income rises to €6,200.

However, income satisfaction decreases from 66% to 62%.

83% feel (very) satisfied in their role as freelancers.

However, this is 4 percentage points lower than the previous year.

59% rate their economic situation as (very) good.

However, this reflects a 5 percentage points decrease compared to the previous year.

Overall, the sentiment in the freelancer market appears positive. However, there is a slight downward trend compared to the previous year, possibly influenced by factors such as inflation and recession.

#### Florian Baumann

Head of Marketing / freelancermap GmbH

# Freelancing on the side

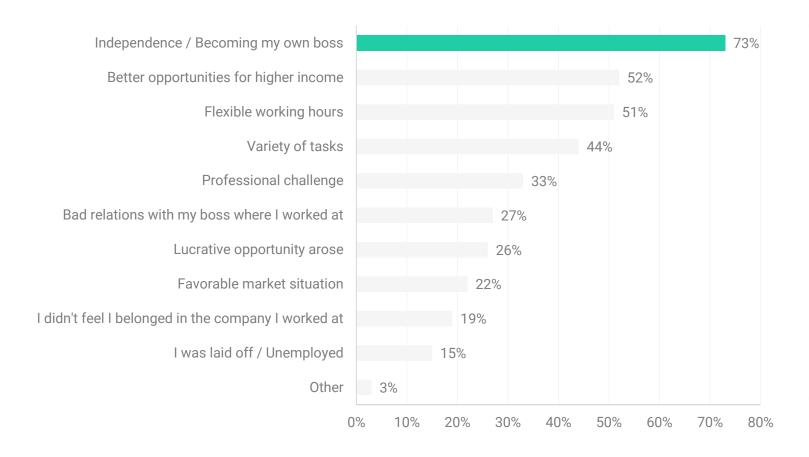
62% were **not freelancing** on the side.

Were you already working as a freelancer on the side before starting full-time? 38%

were **freelancing on the side** at the beginning.

## Reasons to go freelance

Why did you become a freelancer?



Remarkable

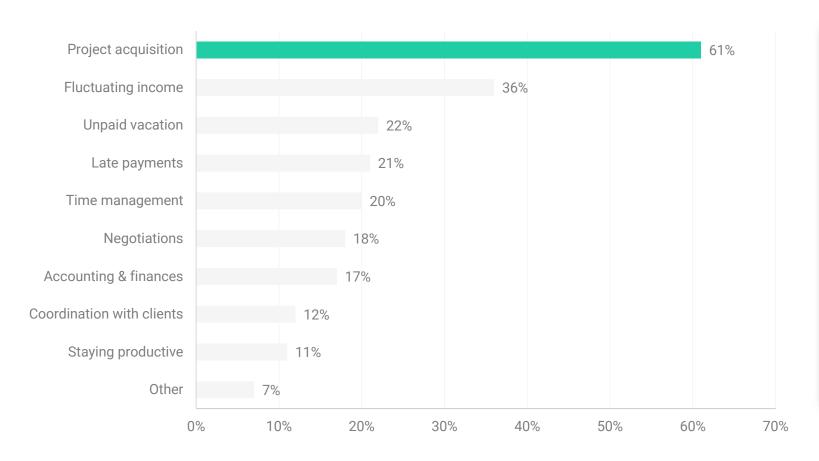
73%

chose the opportunity to be their own boss as the reason for making the leap.

Better opportunities for getting a higher income was voted by 52%.

## Freelance challenges

What are the major challenges freelancers face?



Remarkable

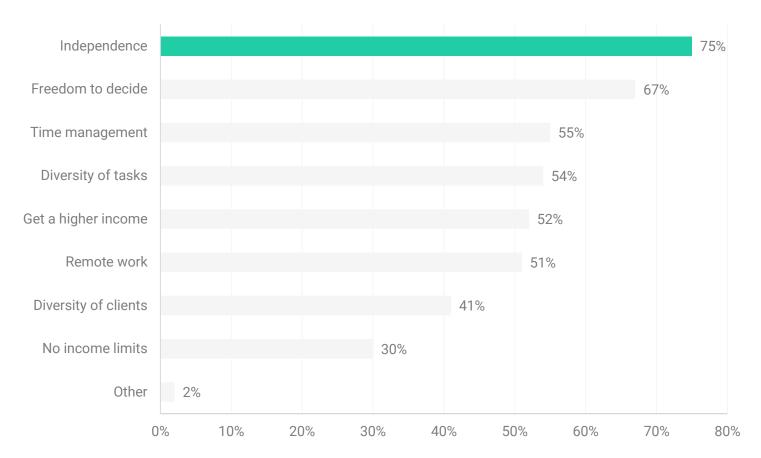
61%

agreed that **finding new projects** is the biggest challenge for freelancers.

**Fluctuating income** is the second biggest challenge (36%), followed by unpaid vacation (22%).

#### Benefits of freelancing

What are the main benefits of freelancing?



Remarkable

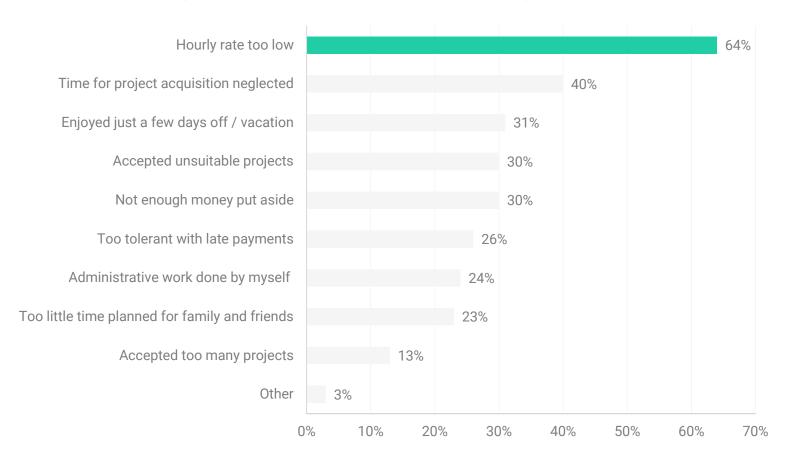
75%

consider **independence** the main benefit of freelancing.

Remote work is important for 5 out of 10 freelancers (11 percentage points more than the previous year).

#### Beginner mistakes

Which mistakes did you make more often at the beginning of your freelancer career?



Remarkable

of freelancers cited charging too low as their main mistake at the beginning of their career.

Underestimation of time for project acquisition is at second place (40%).

#### Freelancer facts

Working hours and holidays

average every year. 40 hours are freelancers working on average every week. 26 days of vacation do freelancers take on average per year.

are completed by freelancers on



## Productivity

18%

of freelancers' working time is spent on **unproductive** tasks.

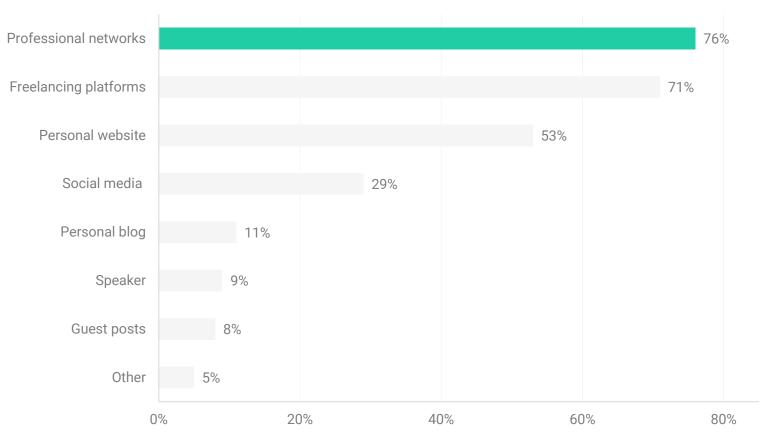
How much time do you spend on "unproductive" tasks (client acquisition, accounting, customer care, etc.)?

82%

of their working time is spent on **productive** tasks.

# Self-marketing

How do you market your freelance services?



Remarkable

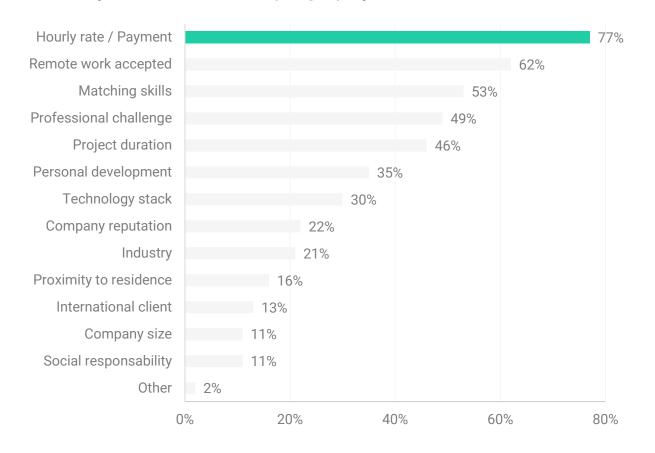
76%

of freelancers say they use professional networks like LinkedIn to market their services.

7 out of 10 surveyed freelancers use platforms such as freelancermap for their self-marketing.

#### Accepting a project

Which factors influence your decision of accepting a project?



Remarkable

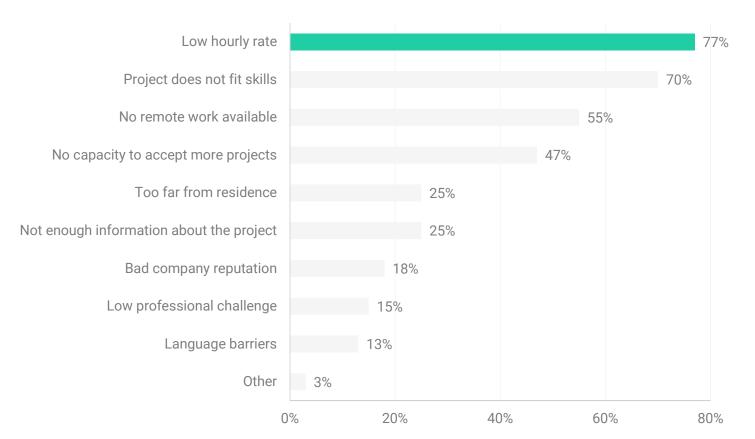
77%

of freelancers decide whether or not to accept a project based on the **hourly rate**.

For 62% is important to be able to work remotely.

## Rejecting a project

Why do you reject projects?



Remarkable

77%

reject projects because the hourly rate is too low.

70% decline project offers because the requirements don't fit the freelancer's skills.

## New vs. regular clients

50% are new clients.

What percentage of your clients are new clients?

50% are regular clients.



# Managing clients

57%

of freelancers work with multiple clients at the same time.

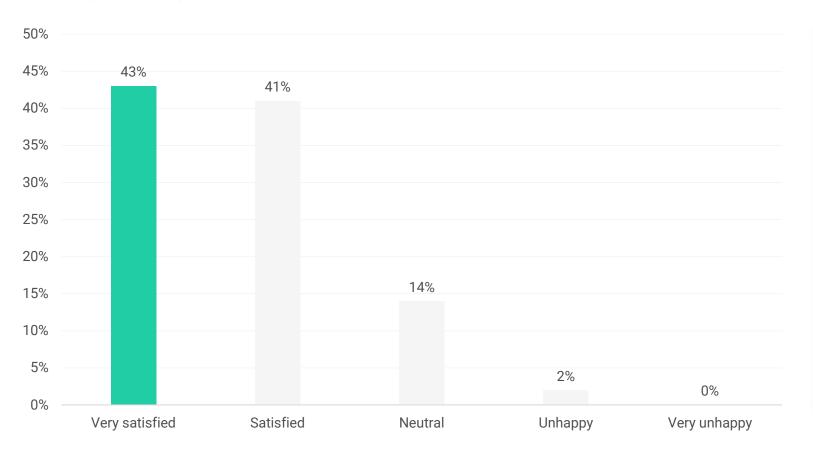
How many clients do you work with at the same time?

43%

work with only one client at a time.

### Personal fulfillment

How do you feel in your role as a freelancer?



Remarkable

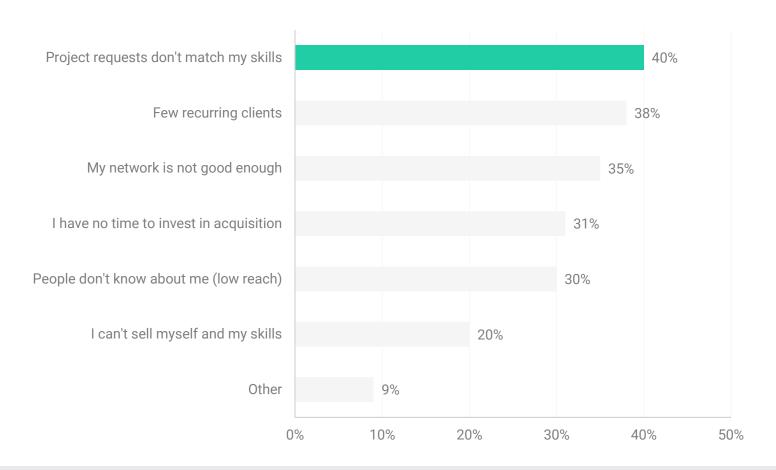
84%

of freelancers feel fulfilled and are **(very) satisfied** working as freelancers.

Only 2% of all surveyed freelancers said to be unhappy.

## Project acquisition

Why is project acquisition so challenging?



Remarkable

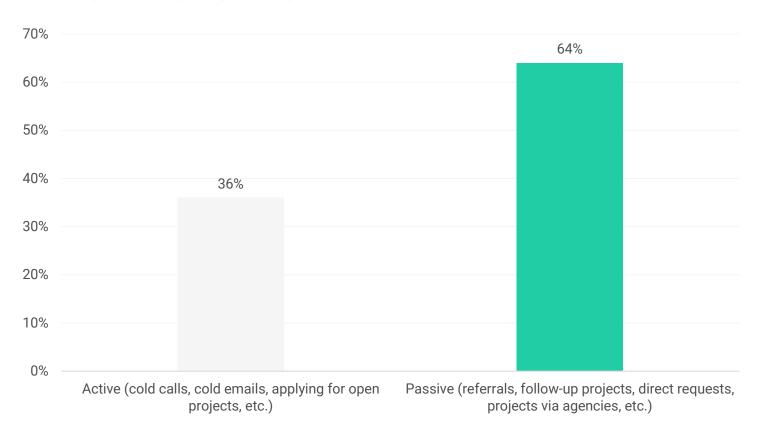
40%

consider unsuitable project inquiries as a challenge in client acquisition.

38% find having too few regular clients problematic.

## Getting new clients

How do you usually get your projects?



Remarkable

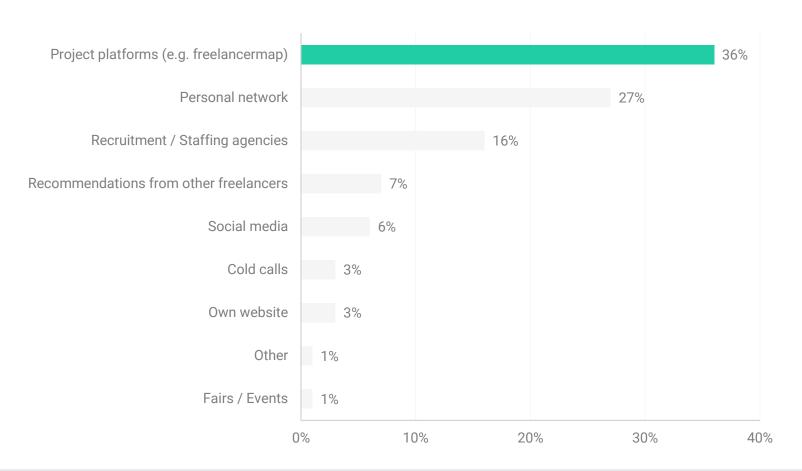
64%

of freelancers rely on **passive methods** to acquire new projects.

Only 36% actively engage in project acquisition.

## Acquisition channels

Which channel is working best for you for project acquisition?



Remarkable

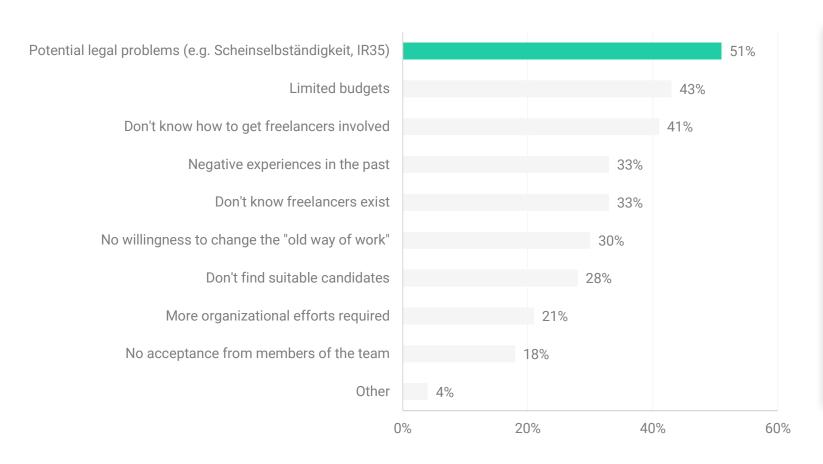
36%

use **freelancing platforms** as their primary acquisition channel.

27% of freelancers primarily receive project recommendations through their **personal network**.

## Hiring freelancers

What do you think is preventing companies from hiring freelancers?



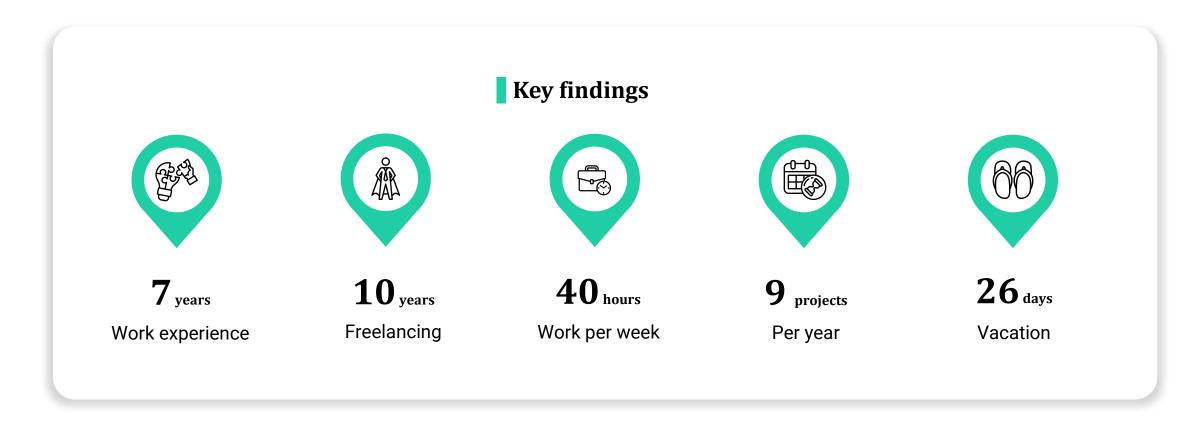
Remarkable

51%

assess that **potential legal problems** could prevent companies from hiring freelancers.

Limited budgets and missing onboarding processes for freelancers are further obstacles.

# Working life



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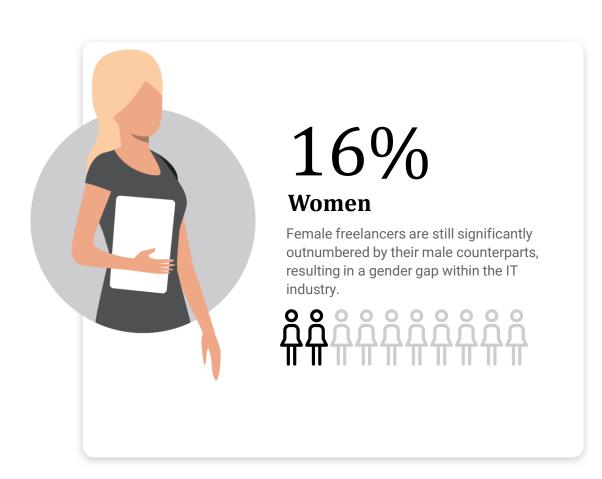
Project market situation, forecasts

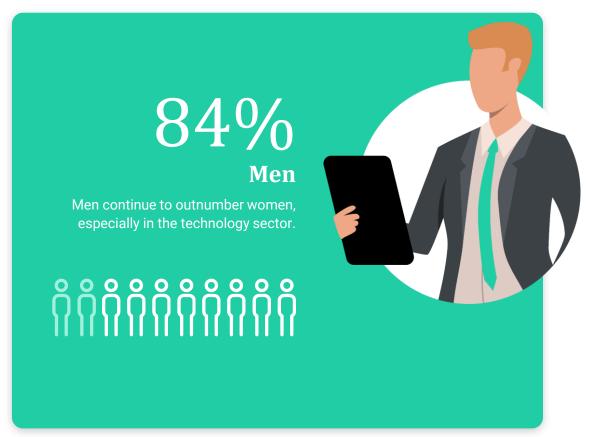
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### Gender distribution





0.60% reported being diverse or preferred not to say.

#### Freelancer location

Where do freelancers live and work?



### Education

Do you hold a university degree or a higher education title?

80%

**4 out of every 5 freelancers** have a university degree or other higher education credential.

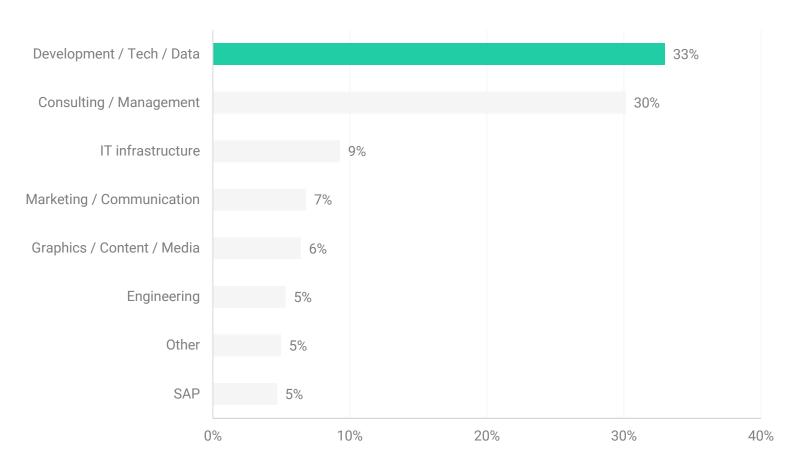
Do you hold a university degree or a higher education title?

20%

of freelancers do not hold a university degree (or higher). In SAP, 15% lack such credentials, compared to 40% in content and media.

## Area of expertise

What is your area of expertise?



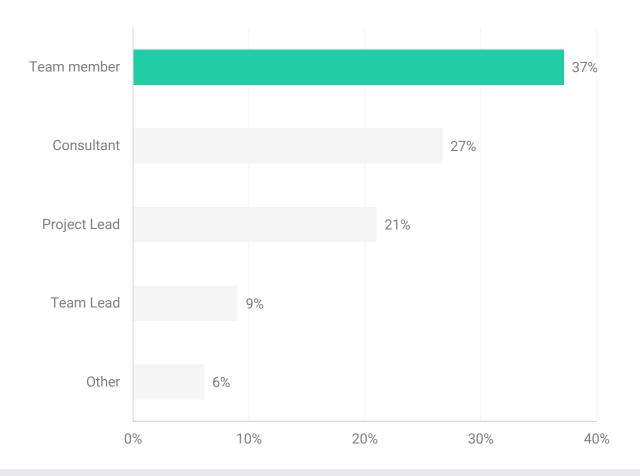
Remarkable

63%

of the surveyed freelancers work in development, tech and data or consulting and management.

## Role on projects

What was your position in the last (or current) project?



Remarkable

37%

of freelancers are part of projects as **team members** specializing in their own
respective areas. 30% are assigned to a
project as team/project lead.

Professional experience

75%

describe themselves as **Senior Expert** (> 10 years of professional experience).

What is your experience level?

**17%** 

describe themselves as

Junior Expert

(5 - 10 years of professional experience).

8%

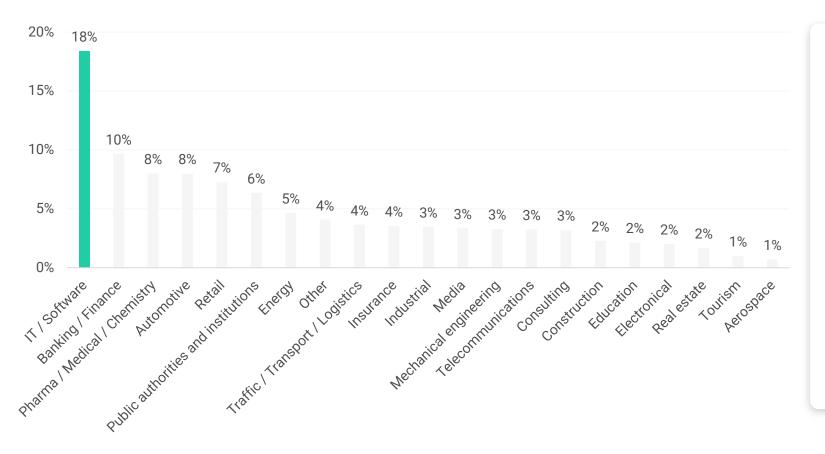
describe themselves as

Young Professional

(< 5 years of professional experience).

## Projects industry

In which field was your last (or current) project?



Remarkable

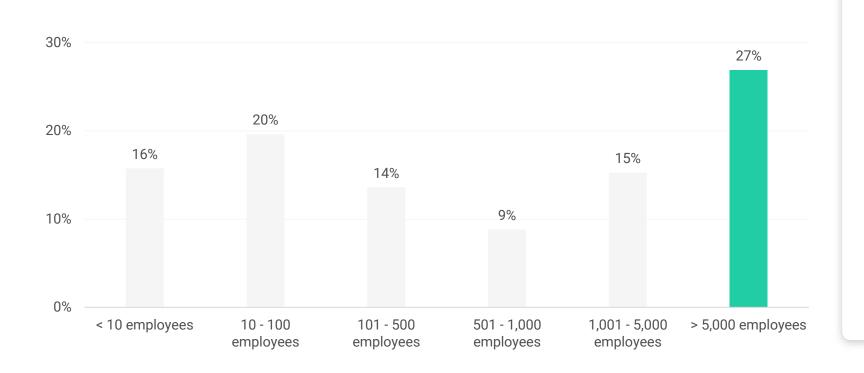
18%

work in the IT / Software industry.

Top mentions in other industries: Textile, E-Commerce, Advertising.

# Company size

What was the company size on your last (or current) project?



Remarkable

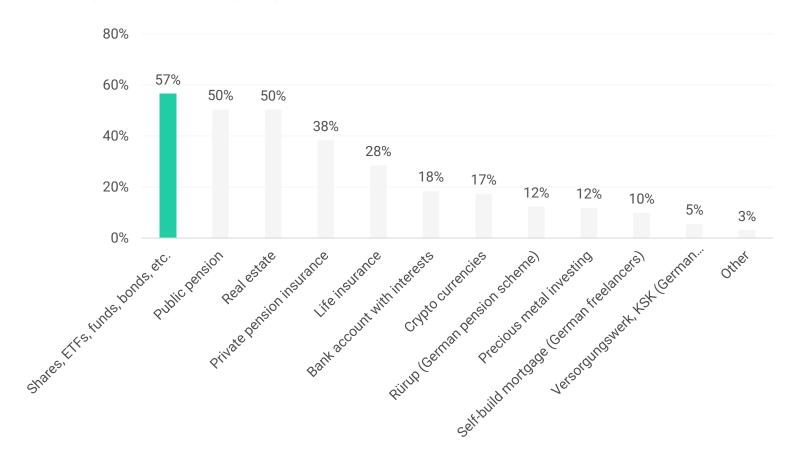
27%

work in companies with more than 5,000 employees - a decrease from 28% in 2022.

Trend: More small and mediumsized businesses are turning to freelancers for their projects.

### Retirement

How are you saving money for your retirement?



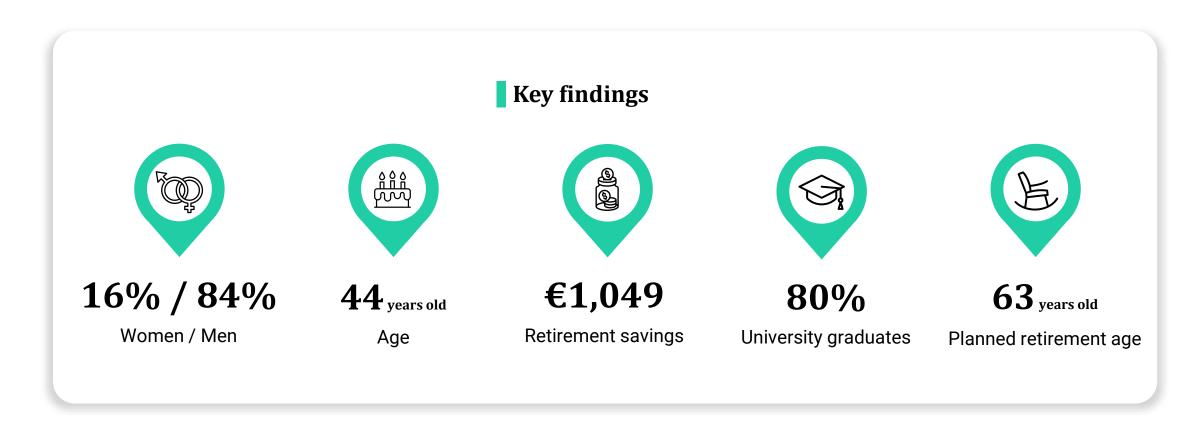
Remarkable

€1,049

is the average amount that freelancers are putting aside for **retirement** per month.

In 2023, **securities** such as **shares** or **ETFs** have become the most popular method for saving for retirement. This shift is likely influenced by the rise of neo-brokers.

# Demographics



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#### Loss of livelihood

**don't know** how to feel about it.

**15%** 

61% don't fear a loss of livelihood.

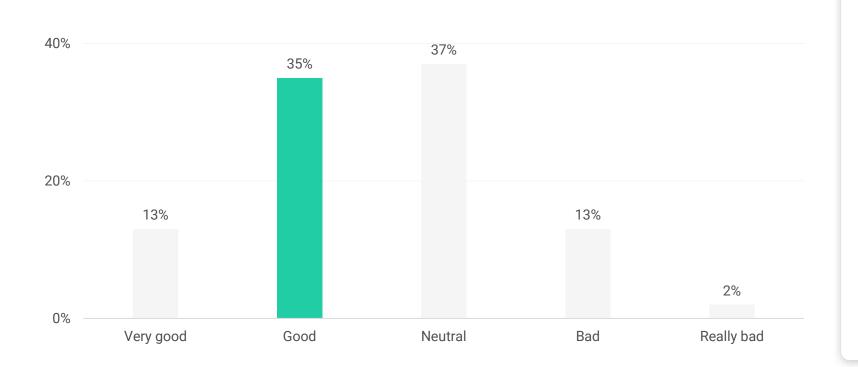
Do you fear a loss of livelihood because of the current economic and political situation?

24%

fear a loss of livelihood.

# Project market

How would you rate the actual project market situation for freelancers?



Remarkable

48%

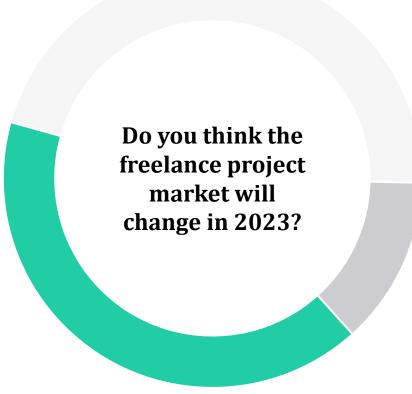
rate the actual freelance project market as (very) good.

In 2022, 64% thought that the project market was (very) good.

## Project market situation

46% expect the project market to remain the same.

41% expect a better project market situation.

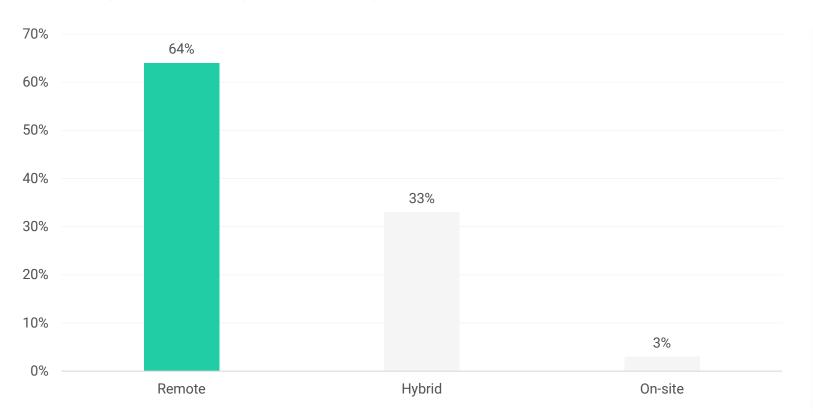


13%

expect a **worse** project market.

# Workplace

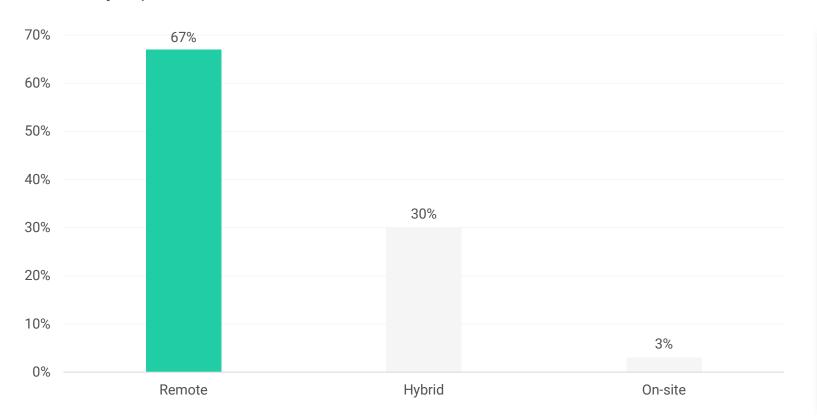
Where are you completing your current project from?



Remarkable work remotely. 33% of freelancers work with an hybrid working approach.

## Ideal workplace

Where do you prefer to work?



Remarkable

67%

of freelancers prefer to work remotely.

Only 3% of freelancers would be happy working 100% on-site.

#### A look back

88%

would start their freelancer business again.

If you could start over, would you still choose to be a freelancer? 1%

would not choose to be a freelancer if they could start over.

11%

**don't know** if they would become freelancers again.

# Government support

10%

think that governments set good conditions and framework for freelancers.

67%

**don't think** that governments set the right conditions.

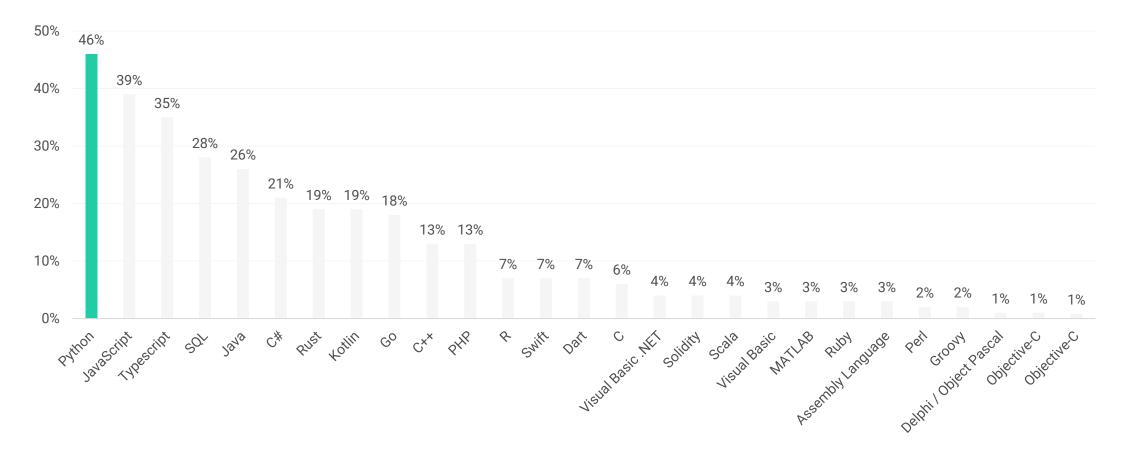
Do you think that politics sets the right framework conditions for freelancers?

23%

of freelancers are **neutral** to this topic.

# Programming languages

In your opinion, which programming languages will become more important in the future?



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Al is not a threat to the creative industry but a useful tool.

It lacks creativity, experience, empathy, and holistic thinking. No AI can understand the complexities of customer needs.

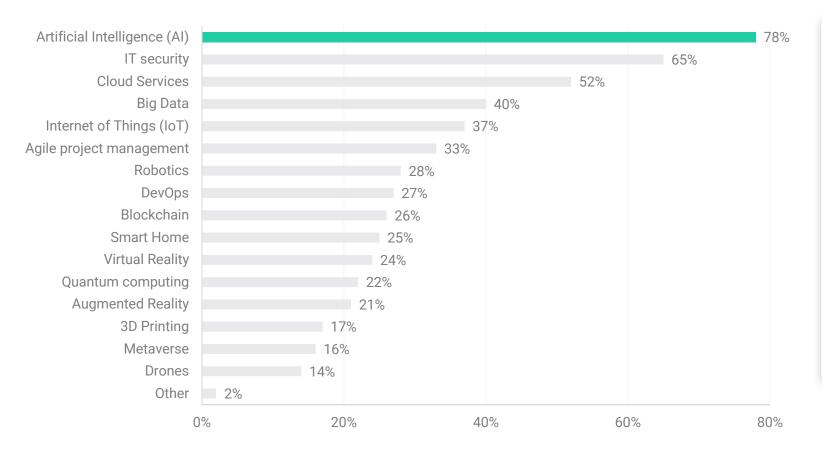
We should focus on our core ability: flexibility. With it, we can explore, learn new things, and grow.

#### Maria Murnikov

CEO / Brand Writer / Communications Strategist

# Future's top technologies

In your opinion, which of the following IT industries will see a marked rise in the future?



Remarkable

78%

attribute growing importance to **Artificial Intelligence**.

In 2022, AI was at the second place (65%) and IT security at first place (67%).

# Use of Artificial Intelligence

59%

don't use Al-based tools and software.

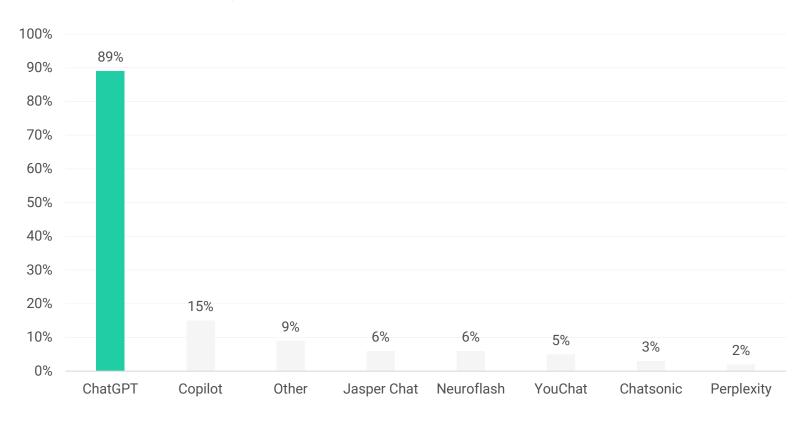
Do you use AI-based tools and software in your job?

41%

use Al-based tools and software.

#### AI-based tools and software

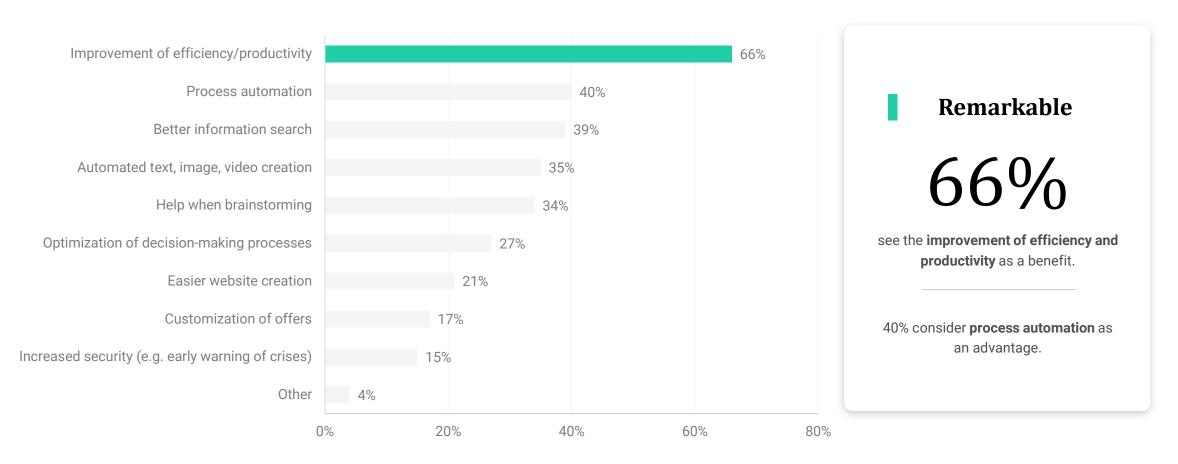
Which Al-based tools do you use?



Remarkable of freelancers using Al-based tools opt for ChatGPT. Top 5 mentioned tools (other): Midjourney, DeepL, Dall-E, Notion, Tensorflow.

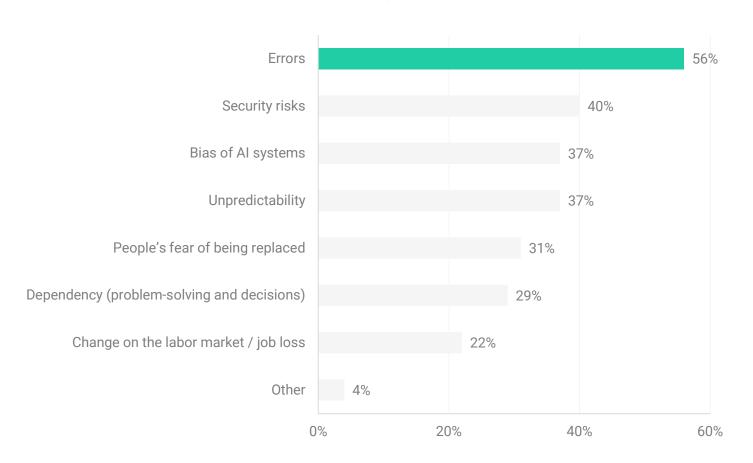
#### Benefits of AI

In your opinion, which benefits offer AI in your field of work?



#### Risk of AI

Which are the most significant risks of AI in your field of work?



Remarkable

56%

perceive the vulnerability of AI to errors as a significant risk.

Only 22% fear a change in the job market or job loss in their field due to Al.

#### Freelancer facts 2023

Vacation



**€12,000** 

Start capital



40 hours

Work per week



€96

Hourly rate



**⊗** 80<sub>%</sub>

University graduates



**€6,200** 

Monthly net income



(<sub>හ</sub>) **62**%

Income satisfaction



**€1,049** 

Retirement savings



为 63 years old Retirement age



# freelancermap

Pretzfelder Straße 7-11 90425 Nuremberg Germany

info@freelancermap.com +49 911 340 983 270

<u>freelancermap.com</u>

<u>Data privacy</u>

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Nuremberg, 22nd June 2023



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Since 2012 we've been connecting freelancers and companies outside of Germany too.

We make sure IT experts and clients find each other without commission fees.

Popular searches: Cloud Design Developer Support

freelancermap.com

